



Ashurst
PRIMARY SCHOOL

EXCELLENCE EVERYDAY

2018-19 Parent/ Carer Questionnaire Results

What's inside?

Page 1 – Thank you to all Ashurst Parents Carers and our focus areas for improvement 2018-19

Page 2- The Results from our Survey – Summer Term 2019

Page 3 – Your comments about what we are doing well





Our exceptional results continue at Ashurst. Once again, we are delighted with the results from our parent/carer questionnaire 2019.

Of the 19 whole school statements all scored above 85% with the majority of statements being 90% + and 8 of the statements at 100%. Thank you so much!

Thank you to all the Parents and Carers who completed our 2019 survey. You have given us some effective feedback and have confirmed that Ashurst is delivering quality education for your children through your responses and the statements about what is going well at Ashurst.

As ever we are always looking to enhance our provision and service. Anyone who has raised an issue or made a comment can be assured that it has been read and followed up. Some of the suggestions and comments have indeed been incorporated into our School Improvement Plan 2019-20 as detailed below.

- **To develop more fundraising opportunities for school – Based on parent feedback and ideas we have produced further opportunities for fundraising for school during 2019-2020 as sent out in the overview summer term 2019.**
- **To include further visitors/educational visits as part of the enrichment curriculum - We are continuing to plan ongoing and new activities enriching the curriculum and providing our children with new experiences. We are pleased you value these enrichment opportunities. The overview showing the wealth of enrichment on offer can be seen on our website and was shared with you at the end of summer term 2019. We rely on your support and voluntary contributions as well as fundraising events in providing these opportunities.**

Remember we operate an open-door policy where we listen to the feedback you provide and wherever we can, we act upon it.

The results are summarised on the following page and once again I would like to say a huge thank you for the overwhelming positive response. Your support and feedback really does mean a lot.

Lisa Houghton
Headteacher

The 2019 Results:

How many said 'Mostly/Agree' or 'Yes/Strongly Agree'?

The scale was 'Yes (strongly agree); 'Mostly'(Agree), Sometimes (Agree a little), 'No' (Disagree) and 'Don't Know'.

Question/Statement	Yes/Strongly Agree		Mostly/Agree		Total Mostly/Yes
My child enjoys being at Ashurst school.	88%		4%		92%
Children behave responsibly in the school	79%		19%		98%
Any issues with regards to behaviour/bullying are dealt with effectively.	51%		16%		Yes/Mostly & never experienced 95%
	Never experienced this: 28%				
My child is making good learning progress for their ability at Ashurst.	86%		14%		100%
My child gets an appropriate amount of homework to support his/her learning in class. ↴	78%	My child gets too much homework to support his/her learning in class. ↴	11%	My child gets too little homework to support his/her learning in class. ↴	11%
My child is encouraged to work to the best of his/her ability.	95%		5%		100%
Ashurst's curriculum is appropriately enriched to support my child's learning.	67%		17%		84%
I am kept well informed about my child's progress and achievements. (Parent/Carers evening/ drop in sessions/ end of year reports)	70%		26%		96%
Ashurst's school environment is welcoming and a nurturing approach provided.	84%		16%		100%
I feel able to contact the teachers or Headteacher regarding any matter.	96%		2%		98%
The school works in close partnership with parents/carers.	59%		30%		89%
There is a range of extra curricular activities on offer throughout school.	63%		16%		79%
I feel confident that my child is safe at school.	93%		7%		100%
The school is helping my child to become mature, independent and responsible.	93%		5%		98%
The school is well led and managed.	84%		16%		100%
The school values children's views and opinions through (School Council/ Eco Council/Pupil Leadership Team/ Ambassadors/Questionnaires etc)	60%		14%		74% 26%- don't know
The school has a good reputation in the community.	70%		14%		84% 14%- don't know
Arrangements for my child starting school worked well and we received enough information. (if appropriate) (Nursery and Reception only)- 8 responses	100%				100%
Arrangements for my child transferring to Secondary School are suitable. (if appropriate) Year 6 children only- 3 responses	100%				100%
I am happy with and can access, the information from school in the form of letters, newsletters, the school website and Twitter.	79%		16%		95%
I am satisfied that Ashurst is fully inclusive and respectful towards accessibility, in line with current, relevant, equality legislation.	93%		7%		100%

Comments

What is going well:

'Ashurst has a lovely family feel to it and feel like my child is so well looked after'

'Everyone is lovely and the teachers are very caring and approachable. We couldn't be more pleased.'

'Ashurst is an amazing school. All the staff are kind and caring and the children learn in a safe environment.'

'Overall, I can't think of a better school for my child. Well done Team Ashurst, keep up the good work!'

'My child is learning very well at Ashurst. Its ability to encourage children to do their best is fantastic.'

'This school is very much like a family and although my child started late this year, they have had the best start and been welcomed by all.'

'My son loves school. Everyone is welcoming and helpful. School makes him work hard and reach his potential but also make learning fun.'

Communication

I love the Tapestry in Reception to see what my child has been learning in school.

Having the dates available ahead was much better this year so I could plan ahead with work. Thank you for this.

The office staff on Reception give the school a homely and welcoming feel and nothing is too much trouble for them.

The planner with dates on showing events for the year

Good communication between school and parents.

Ladies in the office are lovely, friendly and very helpful.

Leadership

I feel the school has a very approachable nature from the teachers to the Headteacher

The headteacher always takes the time to call you with any issues and takes the feedback onboard, resulting in new sports providers.

The school is well managed and led. Leaders have a clear vision for the school, with high aspirations.

Head and staff are approachable

Teaching and Learning

All the teachers are very approachable

School is small and more personal

I feel my son is part of a school and not just a number.

Teachers are lovely, any problems dealt with immediately

My child enjoys school and looks forward to learning which down to the effort put in to keep the children engaged with the curriculum.

Parent/Teacher partnership

Fantastic teachers and headteacher (We have the best!)

Excellent values, teaching children independence

Expectations clear for homework

Outcomes

Focus on academic achievement seems to be strong throughout school.

My child is making good progress and challenged appropriately

Online homework and seeing my child's progress

Extra-Curricular clubs/Healthy Living /Enrichment/Community

After school sports on offer

Glee Club is fantastic

The online homework allows parents the chance to be involved in the child's learning.'

New sports provider is excellent.

Out of school clubs

All the events to raise funds

Celebration assemblies

After school clubs with more variety

Trip each term have been plentiful which encourages children in the subject and they look forward to them.

After school clubs on offer

School trips

Support for SAT's

Behaviour, safety and well-being

'My children feel safe there and there are no issues with bullying.'

Workshops

'I like the fact that school gets us involved in workshops.'

Even Better If...

Hi-lighted suggestions came from more than one person and will be a focus next year.

Not everyone receives newsletter via e-mail so parents are not aware of things until the very last minute – Please use our website where there is a calendar of updated information as well as copies of the newsletter. In addition to this, our annual calendar of events will be sent out again after the positive feedback from this year on how communication has been much better.

More feedback on achievement and progress- We hold two parent evenings and report on achievement and progress at the end of the year. Parents are more than welcome to speak to teachers any time regarding updates about progress. We did try one year extra open evenings, however these were not well attended.

Giving more reserved children a chance to shine with class responsibilities – Throughout the year children are given responsibilities linked to Kagan roles, taking the lead role in class activities. The staff at Ashurst know their children very well and use Kagan to bring the best out in more reserved children allowing them to shine. This is evident in lessons we observe. In addition to this, our rich curriculum allows our children to shine in different areas where they have strengths and opportunities to be ambassadors are on offer.

Can we have even more trips and ongoing activities in and out of school? – We are continuing to plan ongoing and new activities enriching the curriculum and providing our children with new experiences. We are pleased you value these enrichment opportunities.

More fundraising opportunities - We have listened to your feedback and sent out the overview during the summer term 2019 for the forthcoming fundraising events, including your ideas. Thank you.

Family Assembly – As always parents/carers are invited to class assemblies and other events throughout the year. We love you being part of the ‘Family of Ashurst’.

Rugby Tournaments - Please see out sports letter showing the array of competitions we enter throughout the year as part of Gold Standard, including rugby tournaments. We are really pleased that we have close partnership with Saints who support us in developing rugby at Ashurst. These are also celebrated on Twitter and in our newsletter.