



Ashurst
PRIMARY SCHOOL

EXCELLENCE EVERYDAY

2017-18 Parent/ Carer Questionnaire Results

What's inside?

Page 1 – Thank you to all Ashurst Parents Carers and our focus areas for improvement 2018-19

Page 2- The Results from our Survey – Summer Term 2018

Page 3 – Your comments about what we are doing well





Ashurst
PRIMARY SCHOOL



EXCELLENCE EVERYDAY

LISTENING TO OUR PARENTS AND CARERS

Our exceptional results continue at Ashurst. Once again we are delighted with the results from our parent/carer questionnaire 2018.

Of the 19 whole school statements all scored above 85% with the majority of statements being 90% + and 8 of the statements at 100%. Thank you so much!

Thank you to all the Parents and Carers who completed our 2018 survey. You have given us some effective feedback and have confirmed that Ashurst is delivering quality education for your children through your responses and the statements about what is going well at Ashurst.

As ever we are always looking to enhance our provision and service. Anyone who has raised an issue or made a comment can be assured that it has been read and followed up. Some of the suggestions and comments have indeed been incorporated into our School Improvement Plan 2018-19 as detailed below.

- **To improve communication and give advance notice about events- In response to this a detailed list of all the events planned for the academic year 2018-19 will be issued. However, please be aware some events may change due to unforeseen circumstances and quick decisions at short notice will need to be made e.g. Sports Day. Your understanding is greatly appreciated.**
- **To further enhance provision extra curriculum activities. Our Gold Award for PE already outlines the excellent provision in place with regards to PE. However, we have listened that you would like more including different activities which will be a focus for Major Sports and Miss Fildes who leads our PE. In order for clubs to go ahead we do need a minimum number. Unfortunately we didn't have enough interest this year for a drama club which resulted in the company cancelling.**
- **To enhance sensory provision for SEN- Classes are in the process of preparing sensory kits to support children. In addition to this additional resources have been ordered and will be set up in a small intervention room 2018-19.**

Please remember we operate an open door policy where we listen to the feedback you provide and wherever we can, we act upon it.

The results are summarised on the following page and once again I would like to say a huge thank you for the overwhelming positive response. Your support and feedback really does mean a lot.

Lisa Houghton
Headteacher

The 2018 Results:

How many said 'Mostly/Agree' or 'Yes/Strongly Agree'?

The scale was 'Yes (strongly agree); 'Mostly'(Agree), Sometimes (Agree a little), 'No' (Disagree) and 'Don't Know'.

Question/Statement	Yes/Strongly Agree		Mostly/Agree		Total Mostly/Yes
My child enjoys being at Ashurst school.	85%		8%		93%
Children behave responsibly in the school	80%		17%		97%
Any issues with regards to behaviour/bullying are dealt with effectively.	66%		5%		Yes/Mostly & never experienced 95%
	Never experienced this: 24%				
My child is making good learning progress for their ability at Ashurst.	90%		5%		95%
My child gets an appropriate amount of homework to support his/her learning in class. ↴	92%	My child gets too much homework to support his/her learning in class. ↴	3%	My child gets too little homework to support his/her learning in class. ↴	5%
My child is encouraged to work to the best of his/her ability.	93%		7%		100%
Ashurst's curriculum is appropriately enriched to support my child's learning.	85%		17%		97%
I am kept well informed about my child's progress and achievements. (Parent/Carers evening/ drop in sessions/ end of year reports)	90%		10%		100%
Ashurst's school environment is welcoming and a nurturing approach provided.	92%		7%		99%
I feel able to contact the teachers or Headteacher regarding any matter.	88%		12%		100%
The school works in close partnership with parents/carers.	73%		20%		93%
There is a range of extra curricular activities on offer throughout school.	63%		24%		87%
I feel confident that my child is safe at school.	93%		7%		100%
The school is helping my child to become mature, independent and responsible.	95%		5%		100%
The school is well led and managed.	95%		5%		100%
The school values children's views and opinions through (School Council/ Eco Council/Pupil Leadership Team/ Ambassadors/Questionnaires etc)	86%		3%		89% 10%- don't know
The school has a good reputation in the community.	83%		8%		91% 6%- don't know
Arrangements for my child starting school worked well and we received enough information. (if appropriate) (Nursery and Reception only)- 8 responses	91% 10/11 responses		9%		100%
Arrangements for my child transferring to Secondary School are suitable. (if appropriate) Year 6 children only- 3 responses	67% 2/3 responses				67% 2/3 responses
I am happy with and can access, the information from school in the form of letters, newsletters, the school website and Twitter.	83%		7%		90%
I am satisfied that Ashurst is fully inclusive and respectful towards accessibility, in line with current, relevant, equality legislation.	92%		8%		100%

Comments

What is going well:

Communication

'Good Communication.'

'I like getting the texts to inform me what is going on in school.'

Leadership

'The school is well led.'

'Good leadership encourages the rest of the team to work well.'

'Leadership'

'Good team of teaching staff.'

'The headteacher is very approachable which is amazing and Anne-Marie in the office is so helpful, she's a credit to the school!'

'Good team of teaching staff.'

'Any problems dealt with quickly.'

'Being able to contact anyone at school easily, problems resolved quickly and caring staff.'

Teaching and Learning

'Teachers are lovely. My child is happy and safe at school. We like the way the school is run and I feel it is a lovely family for our child to be part of.'

'PEEP sessions went amazing and we all enjoyed them.'

'My child enjoys everyday of school and has come on so much and we can't thank the teachers enough.'

'In my opinion it's a well-balanced school and my son has blossomed in his first year. All his teachers have supported him and us. I can't find a fault personally. Lovely school, well done everyone!'

'Support from the Head/Pastoral and Senco, Nurture group and great support TA's.'

'More playtime equipment has made playtime more enjoyable.'

'Staff are all super, thank you.'

'Excellent teaching and support, always encouraged to learn.'

'Lovely friendly school, approachable teaching staff who are very supportive of parents as well as the children. Interesting topics that make children's learning fun. Regular homework to support learning. Great communication from staff showing how well your child has done in school. School trips to support topics covered in class. Equipment outside much better. Amazing support from teaching staff when children were doing KS 1 SAT's.'

'Learning is done in a fun way.'

'Teachers are brilliant.'

'Enabling the children to have a voice and input to school life.'

'Helping children to thrive and grow through learning and experiences.'

'Teaching is great.'

'Learning made fun.'

'Ashurst now seems to be thriving, my child has received exceptional support.'

'Now more art and craft projects'

'Outside play equipment and Increase in seating areas.'

'Outstanding dedicated staff who know and understand your child.'

Outcomes

'Excellent communication with parents with regards to learning.'

'Commitment and drive to children's learning.'

'Regular updates about my child's progress via phone and meetings.'

'I am more than happy with my child's progress at Ashurst.'

'I feel that the level of teaching at Ashurst is amazing. I have seen a huge improvement with children's capabilities since attending Ashurst.'

Extra-Curricular clubs/Healthy Living

'After school clubs which are affordable and varied.'

'The extra club activities on offer.'

'After school clubs work well. Healthy eating encouraged which I like because it makes the children at home make good choices.'

'Great breakfast club facilities.'

Behaviour, safety and well-being

'My daughter had a hard time due to some bullying and hurtful remarks being made towards her. This was dealt with quickly and successfully and I was informed throughout how it was being dealt with. Myself and my daughter were listened to and encouraged to share any issues in the future.'

'Taken care of when had accidents and not been discouraged from attending school when well enough.'

'The time and effort teachers/staff put in with some of the children who need help.'

'Staff very approachable and listen and act on concerns.'

'Safeguarding of the children.'

'Keep to what you are doing, my daughter couldn't be happier- a big well done!'

'Kids are happy at school.'

'Great school would highly recommend to anyone.'