

## ISS Education Nut Policy September 2019: Primary Education

It is not the policy of ISS Education to knowingly use nuts in any dishes or recipes. As a company, we make every effort to be nut free, allowing us to accommodate pupils and students with nut allergies. This policy is designed to provide parents and guardians with clear, accurate and up to date information on the products used by ISS Education thus allowing an informed decision to be made as to whether or not our meal provision will be suitable for your child and meet their dietary requirements (*please refer to the Dietary Safeguarding Policy for further information*).

If your child has:

1. a nut allergy only
2. a nut allergy and additional food allergies and, or intolerances, or
3. a nut allergy and requires an individual diet owing to other medical conditions

Please complete a Special Diet Referral form (available from your child's school reception) and return it along with supporting medical documentation to [nutrition@uk.issworld.com](mailto:nutrition@uk.issworld.com)

If your child only has a nut allergy (i.e., no other medical dietary requirements, as per point 1 above), upon parent or guardian consent to this policy, your child will be allowed to eat freely from the standard school menu; an individual dietary menu **will not** be created. If your child has a nut allergy and additional medical dietary requirements (as per points 2 & 3 above), your child will not be able to eat freely from the standard school menu and an individual special diet menu **will be** created for parent or guardian consent.

### What this policy covers

In this policy the term 'nut' refers to tree nuts and peanuts (legumes); both tree nuts and peanuts are covered by this policy. People who are allergic to tree nuts and derivatives of, should also avoid peanuts because of the risk of cross-contamination. People with an allergy to one type of tree nut have a greater chance of being allergic to other types. Common tree nuts include almonds, Brazil, cashew, chestnut, hazelnut, macadamia, pecan, pine, pistachio and walnuts.

This policy does not cover coconut, nutmeg and seeds (including seed oils). If any of these ingredients are unsuitable for your child, then please refer to our Dietary Safeguarding Policy and complete a Special Diet Referral form.

### Product Manufacturing & Specifications

Whilst we go to extreme lengths to ensure our menus are nut free, some products, from some manufacturers, are produced in factories where nuts have or may have been present. In these circumstances, the supplier will place disclaimers on their products such as 'may contain nuts'. We have no direct control over the manufactures' processes or procedures in their factories.

We work very closely with our suppliers and procurement team to ensure we have full nutritional and allergen information for every product, so all data is available to our operational colleagues. However, ISS Education cannot be liable for the processes and, or environments of our third-party suppliers and manufacturers. We will advise and take account of product information they pass to us when preparing menus for children with notified nut allergies and err on the side of caution which may limit some product choices.

In addition, ISS Education cannot be responsible for any contamination or cross contamination that takes place prior to our receiving the products, examples of this may include:

- Contamination arising during the creation of the products, or in any other situation where nuts may have contacted the products.
- Contamination that takes place when a manufacturer transports a product to stores or to an ISS Education unit.

### **Procurement**

ISS Education will continue to work closely with suppliers to reduce the number of products carrying the disclaimer 'may contain nuts' currently available to primary schools and replace them where required with products which state they are free from tree nuts and peanuts.

### **Primary Education Food Products**

At ISS Education we use just over 400 different food and drink products. Of these products (ingredients), the manufacturer's product specification claims are as follows:

- Contains nuts 0 %
- May contain nuts 0 %
- Does not contain nuts 100 %

At ISS Education we hope your child is able to enjoy the wide range of nutritionally balanced lunches available to them at their school. If you have any questions with regard to this policy, please contact us at: [nutriton@uk.issworld.com](mailto:nutriton@uk.issworld.com)