



4 March 2020

Dear Parents/Carers

We completely understand there are a number of queries around coronavirus (COVID-19). In light of this, we would like to reassure you that we are being kept up to date on a daily basis by the Department of Education (DfE), who are advised by Public Health England, on this rapidly evolving situation.

Where to find the latest information

Updates on COVID-19: <https://www.gov.uk/coronavirus>

111 Advice

The NHS 111 website has YES/NO answers to help people to assess their situation and next steps.

<https://111.nhs.uk/covid-19>

If you suspect that you or a family member has been exposed to COVID-19 or has symptoms then please **ring 111 in the first instance** to access the most up to date and correct advice. The lines will be very busy but people are advised that they must wait until they get through.

The importance of hygiene

Personal hygiene is the most important way we can tackle the spread of COVID-19. Please help us in teaching your child/children simple and effective hand hygiene by **regularly and thoroughly washing hands** along with using **single use tissues** to 'catch it, bin it, kill it'.

In school we have plenty of anti-bacterial soap and tissues which we are actively encouraging children to use and our cleaners use anti-bacterial sprays.

Department for Education Coronavirus helpline

The DfE has launched a new helpline to answer questions about COVID-19 related to education. Staff, parents and young people can contact the helpline as follows:

Phone: 0800 046 8687

Email: DfE.coronavirushelpline@education.gov.uk

Opening hours: 8am to 6pm (Monday to Friday)

The current advice is: **No school should close in response to a suspected (or confirmed) COVID-19 case unless directed to do so by Public Health England.**

As ever, the well-being of our pupils, staff and all connected with our school community will be our primary concern and we will be guided by **Public Health England** on the best course of action for our school should the need arise.

Yours sincerely,

Amanda Brockway
Headteacher

