

## Highway Improvements in Your Area Borstal Street, Rochester

### Where will the works take place?

Borstal Street and Wouldham Road in Rochester.



### What are we planning to do?

Medway Council and our Term Contractor, Volker Highways will shortly be undertaking works to construct a Zebra crossing on Borstal Street. The works involve the construction of a zebra crossing with kerb buildouts that will include dropped kerbs, tactile paving and illuminated zebra beacon posts. Other minor footway and crossing point improvements are also to be undertaken, along with high friction surfacing being laid on the approaches to the crossing. New traffic signing and road marking works will also be undertaken as part of this scheme.

At Wouldham Road, the works include an improved gateway feature at the speed limit terminal and a priority working system at the existing narrowing feature at the south-western edge of the village. Bus stop improvements, traffic sign and road marking alterations are also to be undertaken.

Street lighting upgrade works have already begun and will be completed during this next phase of the works.

### When will the work start and how long will it take?

The works are programmed to start on the 25 September, for a period of approximately four weeks. The Contractor may need to return to site at a later date should there be adverse weather or other unforeseen circumstances.

### Why do we want to do this work?

A crossing facility has been requested at Borstal Street to serve the local community. Following a consultation to the community in 2019, amendments were made to the design taking into account comments received and the finalised scheme is now to be constructed. This includes minor amendments to the junction of Laura Place and nearby bus stop.

### How will we carry out the work and how will it affect you?

The works are planned to be undertaken from 7am to 5pm Monday to Saturday. In order to undertake the works safely for the travelling public and our workforce it will be necessary to use temporary traffic lights to undertake elements of the works at both locations. The temporary traffic lights will only be in place when works are being undertaken, unless there are any unforeseen issues that require the lights to remain in place.

In order to undertake certain other elements of the works safely, it will be necessary to close Borstal Street and Wouldham Road overnight, at weekends. Signage showing the proposed dates and times of the closures will be erected on site. A signed diversion will be in place whenever the road is closed, and access for residents will be maintained as much as practically possible.

As far as practically possible disruptions will be kept to a minimum and the council apologises for any inconvenience these works may cause.

*Please respect our workers space and safety by driving carefully and slowly through the roadworks. Feedback from our workers shows that too many drivers go too fast through roadworks. Everyone is entitled to a safe workplace. Our men and women work next to moving traffic and risk injury every day.*

*Whilst carrying out this essential works, our contractor will implement special measures and take extra precautions to keep our workforce safe in line with COVID-19 requirements. These include, but are not limited to, additional welfare facilities being provided on site and the provision of personal protective equipment such as cleansing products to our workforce colleagues. We will also adhere to social distancing requirements as much as is practically possible as part of our working practices.*

**Please keep this in a safe place so you can refer to it if you need to contact us whilst the works are being done.**

**This information is available in other formats and languages.  
For details please contact Customer Contact Centre on 01634 333333**

## How to contact us?

If you have any problems or queries with the above please speak to our workforce on site or call our Customer Contact Centre on 01634 333333 (Monday to Friday from 9am-6pm). If you wish to contact the Council through the Minicom (text) facility please ring 01634 331300.

## **WARNING – Beware Bogus Callers**

Medway Council Highways do not allow works to be carried out on private properties. If anyone says they are working for our specialist contractors or us and offer to carry out any work for cash, they should be treated with caution. We advise you to contact **Action Fraud on 0300 123 2040** or alternatively through their website **[actionfraud.police.uk](http://actionfraud.police.uk)**

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