



Barby CE Primary School

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Dear Parents and Carers,

I know that this is an exceptionally difficult time for you all and for your children. We do understand the pressures and constraints of juggling home learning with your work requirements. We are grateful to you for supporting us in our bid to maintain the children's educational provision whilst implementing the national effort to reduce transmission rates of Covid-19 by keeping children at home wherever possible.

Home learning, on the scale we have currently, is still relatively new to all children, parents and teachers. We are working hard to refine and continually improve the educational offering that we make to you. Thank you for all of the supportive and helpful messages that you have been sending to the staff via the learning platform and to the office. This sort of constructive feedback is always welcome and it helps us to constantly improve our offer.

We will always listen where a parent has a concern and do our utmost to make adaptations or reach solutions that resolve any issues that are raised. Barby's teachers work tirelessly to support you and your children in their learning.

Today, I was saddened to hear that a parent criticised one of our teachers in a live teaching Zoom lesson. The teacher concerned heard the comments made and was understandably disappointed by this.

I am sure that the comment was not intended to be heard, however it was, not just by the teacher but by other adults and the children. This is not acceptable and is in breach of our Remote Learning and Live Teaching Agreement:

- *Parents / carers must not record or share these live sessions, nor comment on public forums about individual teachers.*

Our teachers should not be subjected to public criticism when they are doing their very best in these challenging circumstances.

If you have a concern about our Live Learning provision, please do share it with us in an appropriate manner that gives us the opportunity to address your concerns and support you and your child.

If you made the comment and would like to discuss your concerns, please contact me via the school office.

Kind regards,

Sally Beaton

Headteacher

