



FEEDBACK

Gather feedback on relevance & quality of information sent home during the school year on some of our policies

We asked: HAVE YOU FOUND THIS INFORMATION USEFUL?

You said

- I've seen the KS2 letter, but don't remember receiving similar for KS1.
- Yes, the information is clear about all aspects we need to know.
- It's good to see attendance percentages on paper and see how it equates to days off – puts it into context.
- Yes, it would be very helpful to new parents.
- Yes.
- Yes, well written, easy to understand, laid out clearly.
- School rules are still on the fridge!
- Yes, it is clear and very informative.
- The KS2 letter is useful but needs to be sent out to everyone, at the beginning of each school year (and also to those starting through the year). For Reception class, perhaps it should be given as part of the induction pack.
- It needs to be more direct, too friendly, full of exclamation marks, needs some Headings.

We asked: IS THIS INFORMATION SUFFICIENT?

You said:

- There is a lot of information on there, too much in one block, needs some colour. Needs to be more attractive or I don't think it will be read.
- Yes, it explains the policies.
- I don't remember getting the KS1 letter.
- There is a lot of information. Yes it generally covers the main questions. (Would personally add a bit of colour).
- Plenty.
- It was for my requirements. The important info is very useful for new parents.

- Yes, I think there is enough information on there.

We asked: DO YOU REQUIRE ANY ADDITIONAL GUIDANCE / INFORMATION?

You said:

- We were given termly topics last year, which I found really useful, especially when we were out and about. The website isn't very clear and not many parents are aware it's there, so I do miss some updates.
- Can more regular information be provided on my child's progress – small report on reading/writing/maths (more regular than parents evening).
- Maybe provide prices of snacks, and a sample menu. The variety of food offered is fantastic.
- No.
- Separate homework policy on the web would be good which spells out in a bit more detail the expectation for each year group.
- I think a letter sent home just before the end of every school year setting out what will happen next year when the child moves up would be useful. Your teacher will be. Your classroom will be, You will hang your coat. Your toilets will be. You will need. See you Sept 2nd at 8.35am

We asked: WHAT ELSE CAN WE DO TO IMPROVE THE INFORMATION WE GIVE TO YOU?

You said:

- Bookbags are useful, but do tend to be a bottomless pit. Can the important stuff get handed to parents – extra work I know, but it does have a more personal touch.
- The school website is still unknown to many. Maybe a launch party could get it more recognised, or a competition hiding something within the site for parents or children to find.
- A map would be good to show where to find key people – office, cook, where new parents should go, children's entrance.
- The only other thing that would be handy is a school calendar. Holiday dates for the year, especially with the introduction of school fines. I think it is really important to have these stated ASAP.
- Maybe just a different layout of some of the information.
- New parents might find it useful to have a sheet with key staff (support staff) or their job roles, as it took me a while to work out who everyone was or who I needed to speak to.
- The attendance letter was well laid out and comprehensive.
- Put info on the web about After School Clubs.
- Keep the school calendar on the website up to date.
- I would like to see more of the school on the web – teachers, more photos of children, more info that helps me help my child.