

CONSULT

Use your professional judgement, cross reference with the Thresholds document and discuss with your safeguarding lead to identify the level of need. The Thresholds document can be found at: www.somerset.gov.uk/thresholds

If you think the need has reached level 4 and you as the safeguarding lead need advice or guidance, you can call the Children's Safeguarding Leads' Consultation Line on 0300 123 3078.

If you believe a child is at immediate risk of harm, please call the police on 999.

LEVEL 2: ADDITIONAL SUPPORT

LEVEL 3: COMPLEX NEEDS / SPECIALIST / THRESHOLD FOR CHILD IN NEED

LEVEL 4: ACUTE / CHILD PROTECTION

CONSENT

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Request consent from the family to work with them to support their needs and prevent escalation of problems.

Speak with the family and request consent to ensure they agree to the referral, information sharing, assessment and intervention.

Speak with the family and request consent to refer for social work assessment. If you are unsure about whether consent is required due to 'risk of significant harm' you can call the Children's Safeguarding Leads' Consultation Line: 0300 123 3078

Opening hours:

9.00am to 4.00pm Mon to Fri

CONTACT

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Contact the Early Help Assessment Co-ordinator (01823 355803) to register or check whether an Early Help Assessment has already been registered by another professional.

Can you support the child and their family through your own service? Or can you signpost to another service? Check the Somerset Choices website on: www.somerset.gov.uk/choices

Contact the Early Help Assessment Co-ordinator (01823 355803) to register or check whether an Early Help Assessment has already been registered by another professional.

Send completed Common Request for Involvement Form (CRIF) (www.somerset.gov.uk/CRIF) to Somerset Direct at SDInputters@somerset.gov.uk to access level 3 getset services.

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If a child is at immediate risk of harm contact the police on 999.

Please collect all the information you have and contact Somerset Direct immediately on 0300 123 2224 to speak with a duty social worker via the Safeguarding Leads Consultation Line: 0300 123 3078

WHAT HAPPENS NEXT?



If you can support the family through your own agency – contact the family and talk through what support you can offer. Completing an Early Help Assessment (EHA) would help structure the solution focused intervention.

If you cannot support the family, can you work with the family to guide them to another service that can support their needs and initiate an Early Help Assessment? E.g. school for over 5s.

WHAT HAPPENS NEXT?



The Early Help Assessment Co-ordinator can advise on how to proceed with an EHA, lead professional role or Team Around Child (TAC) meeting. Getset services can also provide purposeful and effective advice, support and services to work in partnership with parents and professionals.

All professionals in contact with children and families are willing to take on the role of the lead professional and make a tangible contribution as a member of the team around the child. The TAC objectives are to define and implement a support plan. In cases where there is uncertainty in relation to the level of concern and level of need, safeguarding leads can seek consultation with Children's Social Care (CSC) on the Children's Safeguarding Leads' Consultation Line: 0300 123 3078

WHAT HAPPENS NEXT?



Decisions on what action to take will be made within 24 hours. Complex cases may also be considered by the Multi-Agency Safeguarding Hub (MASH). Depending on level of concern referrers will be advised of the outcomes either immediately or in writing within 72 hours of the referral being received.

All calls to the Safeguarding Leads' Consultation Line: 0300 123 3078 need to be followed up with a fully completed CRIF, irrespective of whether CSC have progressed for social work assessment or not.

Where a child is assessed to have met the threshold for statutory intervention, statutory assessment will take place under the provisions of the Children Act 1989, led by Children's Social Care.