

**East Riding of Yorkshire mental and emotional health services for
children and young people**

Name of service

Early Help & Safeguarding Hub (EHaSH)

Service provided

East Riding of Yorkshire Council

Applicable age group for service

0 – 18 years

Who is the service for (ie threshold)

If you are worried about a child / young person or think they might be at risk of harm, abuse or neglect you can contact EHaSH to discuss and receive advice.

Who can refer a child or young person?

Any professional or member of the public (including self referrals).

How do you refer?

The EHaSH day time team is available Monday to Thursday 9am-5pm, Friday 9am - 4:30pm and can be contacted on:

Tel: (01482) 395500

E-mail: childrens.socialcare@eastriding.gcsx.gov.uk

EHaSH out of hours staff will respond to concerns / enquires received outside the above daytime hours.

NB Professionals contacting EHaSH will be asked to follow up their telephone enquiry in writing using a confirmation of referral form.

Location of service

The service covers the whole of the East Riding of Yorkshire

What happens after a referral is made?

EHaSH will listen to the concern and decide what action needs to be taken. To make the right decision, EHaSH may need to gather and share information with other services including:

- The Police
- Education Services
- Health Services

If safeguarding action is required

If there is a concern that the child / young person has been harmed or is at risk of harm, EHaSH will share the information with one of the Local Safeguarding Teams to consider what child protection arrangements need to be put in place.

If safeguarding action is not required

If support isn't required from one of the Local Safeguarding Teams, EHaSH may decide that an Early Help Assessment would be helpful in identifying any additional needs to inform next steps. If it is felt that an Early Help Assessment may not initially be appropriate, then EHaSH will seek consent to forward the information on to other services including:

- East Riding Children's Centres (0-8 years)
- Youth and Family Support Service (9-19 years)
- Family Information Service Hub (FISH)

What happens if a child / young person is not accepted for treatment following a referral?

Please refer to the above.

Information re registered service and regulatory body (if applicable)

Ofsted.

Any other information