



Caring for you, locally



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@Localahealth



Locala Community Partnerships
Freepost plus RSTJ-EYJA-UCTB
Beckside Court, Bradford Road, Batley WF17 5PW
Customer Liaison: 030 3003 4529 or enquiry@locala.org.uk
www.locala.org.uk

This leaflet is available in other languages and can be made available in large print, Braille or on audiotape

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Calderdale School Nursing Service



Patient Information Leaflet



Your School Nursing Service

Our Aim

The School Nursing Service aims to promote and support the health and well-being of all school age children, both in schools and in the wider community.

The School Health Team

Your School Nursing Team is made up of registered nurses some with a specialist qualification in School Nursing, a School Nurse team leader and School Nurse assistants. This team works alongside children and families, school staff and other professionals.

Every School in Calderdale has a School Health Team

Every school in Calderdale has access to a School Nurse Team to advise on health issues. The team supports school age children in schools, health centres, children's centres and many other community settings, and can also undertake home visits.

Referrals can come from a variety of sources including:

- Pupils, parents/carers
- Doctors and other health professionals
- School staff
- Other agencies

The Service

- Health advice and support to schools, children and young people and their parents/carers
- Referrals to specialist services
- Support for children and families with special needs and complex medical needs
- Safeguarding, and promoting, the welfare of children and young people
- Promotion of healthy lifestyle options to individuals, families and communities
- Support for children with long term and short term conditions, including eczema, epilepsy, asthma and diabetes
- Implementing new and best practice in asthma care
- Supporting and assisting education settings to become health promoting environments

Contact Us

The Calderdale School Nursing team can be contacted on **030 3330 9974**. The School Nursing staff are available Monday to Friday between 2pm-5pm. If you leave your contact details and availability with the administration team on the above number, a member of the team will return your call. Your Local team is based at: Slaithwaite Town Hall, Cross Street, Slaithwaite HD7 5AF.

Compliments and Complaints

If you have a compliment or complaint then please:

- Speak to a member of the team in the first instance, giving them the opportunity to respond
 - Contact the School Nurse team leader or ask to speak to the locality manager on 030 3330 9974
 - If you are not sure who to talk to, or would like to take your complaint further, then please contact Locala Customer Liaison on 030 3003 4529. Or write to Locala Customer Liaison, Freepost plus RSTJ-EYJA-UCTB, Becksie Court, Bradford Road, Batley, WF17 5PW.
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