

Stitch Design

Personalised Clothing Supply



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Dear Parent/Carer,

New Online Uniform Service

As of **Tuesday 15th August 2017**, we will be moving the sale of uniform from in-house to an online uniform service. The provider 'Stitch Design' and quality of the uniform will remain the same. You will not be able to pay for uniform via Schoolgateway and no new uniform will be held on the school site.

Please take a moment to read about how this service works, as it will help to ensure that we provide the most efficient service to you.

Unfortunately due to the present climate it has been necessary for us to increase some of our uniform prices. We always try to negotiate the best prices for our families but this increase has been unavoidable. Please note there are no changes to the cost of sweatshirts, cardigans or reversible jackets.

The service is designed to provide you with your uniform order within 3-5 days throughout the year. The prices of the garments are:

Uniform prices

Sweatshirts	Childs	£10.50	Adults	£11.50
Cardigans	Childs	£13.00		
Fleeces	Childs	£14.00	Adults	£14.50
Reversible jackets	Childs	£16.50		
PE bags		£6.00		
Book bags		£6.00		

How the service works

- Register or sign in by visiting our website www.stitchdesign.co.uk, choosing the large grey **ORDER YOUR SCHOOL UNIFORM HERE** button on the home page. You will need the school's postcode to register, and it is **W12 9LB**.
- Once registered you can make your order and pay for it online.
- If you do not have access to the internet please contact the School office who will provide you with an order form which you should complete and send to Stitch Design.
- All items with your uniform shop, and their prices, have been fully approved by the School.
- The School's uniform policy is available at the top of the uniform shop page, to help you if you are in any doubt about the uniform that you need.
- An on screen sizing guide is available next to each item on the shop. As a general guide, use chest or waist measurements to determine which size you need, rather than relying totally on age sizes, as of course children's sizes vary within ages, and manufacturer's choices of ages for their garments are also somewhat arbitrary and subjective.
- Please double check your confirmation email to ensure that everything on your order is correct.
- Delivery charge is £2.75 + Vat.
- Any problems in supply will be communicated to you by the despatch note which can be found in the front window of your parcel entitled "Documents enclosed".
- If you have any problems, please consult the "Instructions and FAQ's for Parents" page. Please contact Stitch Design if your problem persists.
- If you need to return any items, or have any other questions, please contact Stitch Design on 01256 771999. We have a team ready and able to help you.

The last day that you can purchase uniform via the school will be next Thursday 20th July 2017.

I do hope that you find this new way of purchasing uniform helpful.

Yours sincerely,

Barbara Williams
School Business Manager