



Be the Best You Can Be...  
Celebrate Success...  
Respect Others...

## Larkfields Junior School

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Dear Parent / Carer

### Parent Questionnaires

Thank you to everyone who completed our parent questionnaire during the week of parents' meetings. We had a total of 103 responses.

#### Communication

We asked you to rate the school's communication with parents. 90.2% said communication was good or very good, with e-mail, text and Class Dojo being the most popular methods of communication.

From the comments made, text message reminders were popular – we will try to do this more often for events in the future. Some parents thought that there were too many channels of communication and sometimes things got missed. Parents also wanted more notice for activities and events in school. We try to do this through the 'Dates for your Diary' which is issued at the start of each term, however, this does not provide detail and may not include sporting fixtures and all events. We will endeavour to improve by giving at least 7 days' notice for events and sports competitions; and put day trips on ParentPay at least 3 weeks in advance.

We had 53 parents volunteer to trial the parental app which we hope will streamline communication into one place. The trial will start after Christmas for 3 months, with a view to rolling it out to all parents in the summer term if it is successful.

#### School Trips

79% of respondents thought that the current level of school trips was about right. 81% thought that one trip per term was appropriate.

The majority of parents did not mind how much the trips cost, as long as they were good value for money.

67% did not think that the introduction of workshops to replace trips was a good alternative, we will bear this in mind when we plan trips and activities in the future.

#### Residential Trips

Once again, the majority of parents thought we had got this right, running residential trips in Years 4, 5 and 6.

The maximum price parents were prepared to pay for a residential trip varied across the whole

At Larkfields, we take care of...



range of options. We will take this into consideration when organising future residential trips and try to make them as affordable as possible.

### **Fundraising**

74% of you thought the level of fundraising was about right, however, the majority of parents would prefer to raise money for school via the Friends of Larkfields events and then have one other charity for the year.

In January 2018, we will ask parents to nominate charities and our Take Care Reps will select one charity, which we will focus on and raise money for. We will trial this approach throughout spring and summer (which means that we would not do separate events like Macmillan Coffee Morning, Children in Need, Save the Children Christmas Jumper Day) and review it again in September.

### **Performances**

We asked parents if you would be happy to pay for performance tickets. 92% said yes, you would pay between £1 and £2.50 per ticket.

Starting with the Year 4 and Year 3 Christmas Production, we will sell tickets via ParentPay at a cost of £2.00 each (barcodes will be available from the office for those wanting to pay cash).

There were various comments about the number and type of performances that parents would like to see and these have been passed on to teachers to enable them to make decisions about future productions.

### **Uniform**

85% of you thought the quality of uniform from Price and Buckland was good or very good. 35% thought the uniform was expensive, however 65% thought it was reasonably priced.

65% thought the service in the shop was good/very good and 44% thought the online service was good/very good.

There were 46 comments about uniform, the majority of which were regarding the shop/online service, e.g. wanting more convenient opening hours; a 'click and collect' service, etc. We have passed all your comments on to Price and Buckland, asking if they can implement any of your suggestions to improve their service and will feedback any response we receive from them.

We appreciate the time you have taken to share your views with us and hope the changes we are making will improve your experience with the school.

Yours sincerely

Jess Scott  
Head Teacher