

Ryhope Infant School Academy



Overall Results - Parent/Carer questionnaire – December 2017

Dear Parents/carers – one of the ways we can improve as a school is by encouraging feedback from you on a regular basis. This gives you the chance to suggest ways in which the school can improve as well as letting us know what is going well. This will help us to further improve both the education and care we offer as well as the communication between you and the school. We will publish the results on our website once we have analysed them.

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
1. My child is happy and enjoys coming to school	33	8			
2. The school is a safe environment for my child	33	7			
3. The school has a caring and supportive ethos	33	7			
4. The staff are approachable and effective if I have any concerns	32	8			
5. The school expects and maintains a good standard of behaviour from pupils	30	10			
6. The school communicates with parents well (e.g. letters, website, Facebook)	32	8			
7. I am kept well-informed about the progress of my child	29	9	2		
8. The school environment looks welcoming with children's work well displayed	32	8			
9. The arrangements for your child joining the school were welcoming and informative for parent/carers and child	30	10			
10. The school offers adequate and varied after school clubs	20	10	3		7
11. Extended services care meets my needs eg Breakfast Club/After School Care	18	10	1		9
12. I would recommend this school to other parents	30	10			

Any other comments or concerns:

1. Fantastic communication methods adopted to support busy working parents remember events, letters to return etc
2. My child loves Nursery now she's settled. She adores Mrs Carroll her favourite teacher 😊
3. As the parent consultations were during the school hours and not until a later time I was unable to attend as I work full time
4. Ryhope Nursery is a very good school. My son loves it and all teachers are lovely 😊 10/10 from me
5. I've always had a high regard for RISA but we've certainly seen some fantastic changes in a single term. Absolutely loving the Christmas décor. Can't wait to see what's next.
6. Isla is loving her time at Ryhope Infant School. Thank you for all your hard work and all of the effort that you all put in
7. Great school
8. It would be nice to have more after school clubs. I would like feedback in the reading log from staff as we don't know how well she is progressing in school until we get the report
9. Both of my children are thriving at Ryhope Infant School Academy and staff work tirelessly to make them feel valued. Thank you to all of the staff.

Actions:

After School Clubs – we understand that you may feel we don't offer a wide enough choice of clubs. We try to ensure that over the full school year we offer as many different clubs as possible, however, in order to maintain the quality of these clubs we have to select our providers very carefully. This is the reason that several of our clubs are run by teachers on a voluntary basis as the quality is then assured. Our Sports Skills club has become a favourite and I hope to run this again in the future. This year we also offered Circorama which we last offered some years ago and again it has proved very popular. We will continue to explore options for future years.

Extended Services – this is now a hugely popular part of the school offer and again we continue to try and meet all needs. At present we seem to be able to accommodate most children in Breakfast Club although occasionally we have had no spaces left in After School Care. We continue to assess the need and if requests for places continue to rise then we may be able to offer more places in the future. We are also assessing whether or not we will need to charge you if you book a place (particularly on our busy evenings) and then somebody collects your child as we may have turned another child down. However if you let us know in advance we can usually offer the place to someone else.

Communication – we always aim to be flexible about Parent Consultations and will do our best to rearrange an appointment to suit you. We understand that you may be working and unable to come during the times we arrange but staff will do their best to speak to you in person or on the phone during their lunchtime or before school. Please just call and let us know if you have not been able to speak to the teacher about your child's progress and you wish to do so.