



April 2018

Feedback to parents on parent questionnaire

Thank you to all parents who completed the questionnaire which asked questions to seek their views about the school at the end of March.

The following pages summarise the results and outline the actions that the school is taking to address the issues arising. School Senior Leaders and Governors have been evaluating the results of the questionnaires with interest. We are keen to act upon parent and pupil views to make the school even more successful than it is at present.

Parent survey:

The parent survey was completed by 222 Barley Hill parents, representing 72% of families. This is a very good response rate, which enables us to be confident that the views presented give an accurate reflection of the views of our whole parent community. Parents were asked a range of questions about the following broad topic areas:

- Satisfaction with school teachers and resources.
- Views about the school's care for its pupils and pupil wellbeing.
- Satisfaction with the support provided by the school for pupil learning.
- Views about the leadership of the school.

The main message from the parent questionnaire is that Barley Hill parents are both very positive about, and very satisfied with, the school. The questions that sum this up where at least 87% agreed or strongly agreed are:

- *I would recommend this school to another parent*
- *Overall, I am happy with my child's experience at this school*
- *The school encourages parents to play an active role in school life*
- *The teaching at Barley Hill is good*
- *I feel my child is safe and well cared for at school*
- *My child enjoys school*
- *My child is making good progress*
- *The school has a happy atmosphere*
- *The school explains how I can help my child at home*
- *The school informs me about my child's progress*
- *Members of staff are accessible and approachable*
- *I like the fact that I can talk to my child's teacher if I need to*
- *The school's newsletters are informative*
- *I use parentmail and find it useful*

It is pleasing to see that several of the areas have retained the high percentage from 2016-2017 survey carried out last year.

Areas to continue to work on as strongly agreed and agreed is similar to last year:

- *My child is excited by learning opportunities* (84% 2018, 85% 2017)
- *The school is well led and managed* (82% 2018 and 2017)
- *The school has a positive approach to healthy eating* (75% 2018 and 2017, with a similar percentage of unsure)

There are a few areas where the percentage of Barley Hill parents that agreed or strongly agreed is less than 75% because there is a high percentage of 'unsure' responses, this reflects the fact that for these activities or approaches not all parents have experienced the need to know about them:

- Our Anti-bullying approach and procedures showed a similar response to agreed and strongly agreed (58% 2017 and 55% 2018) and a similar response rate to 'unsure' (32% 2017 and 2018). We will increase communication of this area to parents, and further increase the profile and communication of our Citizenship Buddies (led by Miss Dearn) who influence our actions, through pupil-voice. We will continue to work on this area.
- I know how to contact a member of the Governing Body if I need to, showed a decline of agreed and strongly agreed of 14% with an increase of 11% to an 'unsure' response
- The school makes sure my child is well prepared for the future (18% unsure)
- The school takes account of children's views (30% unsure).
- If my child has a problem they feel confident to approach members of staff (19% unsure)
- The amount of homework children receive (19% unsure)
- The range of after-school clubs (16% unsure)
- I find the school's website useful (15% unsure).

School response:

In response to these concerns, senior leaders have planned the following actions and will communicate our way forward to parents:

- Governing body communication – to review how Governors can more effectively make parents aware of the strategic role and responsibility they hold at Barley Hill.
- Taking account of children's views – to continue to communicate the work and impact of our Pupil groups e.g. Citizenship Buddies, School Council, Eco Committee, Healthy Heroes, Playground Buddies and House Captains.
- Children's confidence to approach an adult if they have a problem – the School Council sought children view's on this in February and the majority of children said that they did feel confident to approach the adults that they knew in school.
- Homework – we will make our approach to homework explicit and communicate this.
- Appropriate amount of homework - to review homework sent out in each year group and ensure that expectations are clear in policy and parents informed more regularly

We will continue working over the coming months to better understand the responses and to make sure that our approach is clearly communicated.

Please see table below with overall percentage responses for each question displayed:

Question	2018		
	Strongly agree and agree(%)	Unsure (%)	Strongly disagree and disagree(%)
The school's newsletters are informative.	96	4	0
I use the parent mail and find it useful.	95	3	2
The school encourages parents to play an active role in school life.	94	4	2
I like the fact that I can talk to my child's class teacher if I need to.	93	6	1
The school has a happy atmosphere.	93	3	4
The teaching at Barley Hill School is good.	93	7	0
My child enjoys school.	90	6	4
Members of staff are accessible and approachable.	90	8	2
I feel my child is safe and well cared for at school.	88	7	5
The school explains how I can help my child at home.	87	9	4
Overall, I am happy with my child's experience at this school.	87	10	3
The school informs me about my child's progress	87	8	5
My child is making good progress.	90	8	2
The school promotes a positive approach to healthy eating.	75	19	6
Behaviour in school is good.	80	10	10
My child is excited by the learning opportunities.	84	13	3
The school helps me to support my child's learning	87	9	4
The school has high expectations of my child.	83	13	4
The school provides enough information about the curriculum my child is following.	82	12	6
The school has an effective procedure for dealing with bullying.	55	32	13
I would recommend this school to another parent.	87	7	6
If my child has a problem they feel confident to approach members of staff.	72	19	9
The school is well led and managed.	82	13	5
I use the school's website.	75	13	12
I find the school's website useful	78	15	7
The school responds well to any concerns I have.	76	15	9
My child receives appropriate homework for their age.	77	19	4
The school takes account of children's views.	65	30	5
The school provides a good range of after-school clubs.	73	16	11
I know how to contact a member of the Governing Body if I need to	61	26	13
The school makes sure my child is well prepared for the future	81	18	1

These percentages are based on 222 parents.

School senior leaders and governors are keen to act on what parents are telling us. We hope that the actions detailed here help to address and provide a good response to the areas that arose from the questionnaires. Thank you for your support.