

**Code of Conduct for Parents, Carers and Visitors policy**

Title: Code of Conduct for Parents, Carers and Visitors  
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Date	Version	Comment	Ratified by	Reviewer
6.7.17	2	Converted into trust-wide policy	Board of Trustees (12.7.17)	J Morris
6.10.17	3	Change 'school' to 'academy'	J Morris	J Morris

Authorised by: J Morris \_\_\_\_\_ Date: 6.10.17 \_\_\_\_\_

Approved by: J Ash-Edwards \_\_\_\_\_ Date: 12.7.17 \_\_\_\_\_.

Custodian: J Morris \_\_\_\_\_ Date: 6.10.17 \_\_\_\_\_

## **CODE OF CONDUCT FOR PARENTS, CARERS AND VISITORS**

1 The Sussex Learning Trust values our strong relationship with parents and carers. Together this helps us achieve the very best for the children in a mutually supportive partnership between parents, teachers and the academy community.

2 As a partnership, our parents understand the importance of a good working relationship to equip their children with the necessary skills for adulthood. For these reasons we continually welcome and encourage parents or carers to participate fully in the life of our academy.

3 To truly create the best outcomes for children requires the relationship between home and academy to be based on the principles of care, integrity, trust and mutual respect.

4 Parents, carers and visitors are reminded:

- To respect the caring ethos and values of the academy
- That both teachers and parents need to work together for the benefit of their children.
- Approaching academy staff for help to resolve an issue is done in an appropriate manner
- All members of the academy community are treated with respect using appropriate language and behaviour.

5 In order to support a peaceful and safe academy environment the academy will not tolerate parents, carers or visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with any of the academies operation or activities anywhere on the academy premises.
- Any inappropriate behaviour on the academy premises.
- Using loud or offensive language or displaying temper.
- Threatening, in any way, a member of academy staff, visitor, fellow parent/carer or pupil/student.
- Damaging or destroying academy property.
- Sending abusive or threatening e-mails or text/voicemail/phone messages or other written communications to anyone within the academy community.
- Defamatory, offensive or derogatory comments regarding the academy or any of the pupils/parent/staff, at the academy on Facebook or other social sites.

6 Any concerns you may have about the academy or your child/children must be made through the appropriate channels by speaking to the most relevant member of staff 'closest to the issue you are unhappy about' i.e. your child's teacher, pastoral staff, in the first instance. Concerns of a serious nature should be reported immediately to the Senior Leaders in academy.

7 In law, the academy grants all parents a licence to enter academy grounds. This license can be withdrawn by the Headteacher who can also direct how on-going communication is organised in the event that a parent does not meet the expectations outlined in point 4 above.

8 The Sussex Learning Trust has a Complaints Policy published on our web site.