

ST TERESA'S RC PRIMARY SCHOOL

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Head Teacher: Mrs S Burgess

15 June 2018

Dear Parent

Improving School Communication - using text/email messaging

From Monday **18 June 2018** we will be upgrading our text message service. Your messages will continue as normal to priority 1 contact.

The benefit to the upgrade is that we will also be able to send messages home using your email address. We will continue to send out text messages but from the start of the new academic term, we hope to have collected all your email addresses and start to use the new email service.

There are also other benefits, as there are more applications we can use which we will look at later on in the year but there is also a free, secure App for you to pick up school communications on the go

ParentMail will be beneficial to you because you can:

- Use a free, secure mobile app on Android and iOS to pick up school messages instantly.
- Have an account simply for school messages (away from your busy email inbox!)
- Connect to other schools, nurseries or clubs that use ParentMail.
- Highlight important messages or archive old messages to make life easier.
- Messages are sent automatically to Priority 1 contact but we can set up additional contacts if you so wish.
- Update your contact details within the secure mobile app.

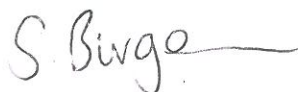
Registering with ParentMail is very easy. Over the next few days you will be sent either an email and/or text message from ParentMail, when you receive this, please just follow the instructions in the message.

Once registered, if you have an Android or Apple smartphone, we would highly recommend you download the ParentMail App for the best user experience. To do this, simply search for "ParentMail" in your App store.

Please be assured that ParentMail is registered with the Information Commissioner and guarantees that all information you provide will be kept private and will not be passed on to any other organisation.

If you need any additional information or assistance, please visit the help site: www.parentmail.co.uk/help/parenthelp/ or if you have not received any contact from ParentMail within 7 days please let a member of staff know in the school office.

Yours sincerely



Mrs S Burgess
Head Teacher