



## Findern Primary School

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9<sup>th</sup> July 2018

Dear parents and carers,

### Misuse of Parent View

I write on behalf of all children, staff and governors at Findern Primary School to make you aware of an ongoing situation with our school's Parent View page which is an Ofsted online survey website.

During the autumn term 2017 we experienced misuse of our Parent View page which a parent brought to Ofsted's attention. This was then investigated by Ofsted and misuse of our Parent View page was found. The feedback that was not genuine was then removed. In the spring term 2018, our Parent View page was again misused, school staff made Ofsted aware, and they investigated misuse. Misuse of our Parent View page was found again. The feedback that was not genuine was removed again.

Sadly, during the summer term 2018 we have experienced further misuse of our school's Parent View page. We raised this issue with Ofsted some weeks ago, and it has been investigated for a third time. On Friday 6<sup>th</sup> June 2018, it was confirmed by Ofsted that the feedback that is not genuine will be removed and our Parent View page suspended again.

In addition, Ofsted have been very clear that it is one person who is misusing our Parent View page, and they have the means to find out who it is. Ofsted have made it clear to us that they intend to follow this misuse up rigorously and will involve the police in this matter.

We are obviously unhappy about the course of events on Parent View this year, particularly when it takes valuable time and effort of school staff and governors to deal with these issues, and can detract from the incredibly successful year we have had so far.

Thank you for your ongoing support.

Yours sincerely

The Governing Body of Findern Primary School

