



21<sup>st</sup> December 2018

URGENT - PLEASE READ.

Dear Parents, Carers and families,

It is with regret, especially at this time of year, that I feel the need to write this letter on behalf of the Governors, staff and children of our school.



Bellfield Infant School is a caring, fun and vibrant place, where the safety and well-being of every child and staff member is our number one priority. It is also important to remember that children **always** achieve better and enjoy school more when school and families work together. By allowing your child to attend this school, you have agreed to follow the ethos of the school – which you have agreed to on the Home/School Agreement.

Our school and staff work extremely hard to provide the very best opportunities for the children, of which the majority of our parents and families agree. However, we have had a spate of incidents in the playground where parents have either been arguing aggressively/ physically with each other or towards a member of our staff.

There will be times where parents and family members have a query or want to understand something that has happened in school – that's normal (I am a parent myself!). However, **we must remember** that there is a time and place to discuss these issues, and the worst place is in front of your own, and others', children in a playground, as children can become scared and very worried at witnessing verbal or physical arguments between adults.

Of course, in a school of any kind, things happen. If you have a question, a query or feel there is a problem with something about school, then please come into reception to make an appointment with the appropriate member of staff to come and speak to us calmly. We will always listen to you, investigate if necessary and respond as quickly as possible to your question, query or problem. If, after we have had the chance to understand and respond to your query, you would like to discuss it further, please make an appointment to come and see me. *All our policies, including the Behaviour Policy and the Parent Code of Conduct can be found on our website :- School Information – Policies/Behaviour and Welfare.*

However, we do need to remind you that verbal or physical aggression will not be tolerated on our school premises – whether this is to a member of staff, another parent or a child. We will take further action against any adults who do not adhere to this, which, ultimately, can lead to a permanent ban from the premises. *This is the very last thing we would want to do as it does not benefit anyone in the long run, especially your child(ren), but the needs and welfare of the children and staff of the school will always come first.*

Have a great Christmas break and we look forward to working with you in 2019.

And please remember, we work better together as a team for your children. Thank you.

Mrs G .Simm  
Head Teacher