



PLYMOUTH VOLUNTARY POLICE CADETS RAISE FUNDS



On the 26th November Plymouth Voluntary Police Cadets based at Crownhill Police Station Tesco's, Transit Way very kindly gave up their time to do a bag pack. The funds were raised to assist the newly established Crownhill Village Community Network provide Christmas lights for Crownhill Village high street. The cadets presented the cheque for £279.13 to Mr Stephen Hall, the Chairman for the Crownhill Village Community Network.

CONTACT DETAILS

Crownhill Police Station

Budshead Way
Plymouth
PL6 5HT

Opening Hours

Monday to Friday
09.00 - 13.15
14.00 - 17.00

Charles Cross Police Station

Opening hours
Monday to Saturday
08.00–18.00

NON EMERGENCY TEL. No: 101

Email 101@dc.police.uk

TEAM CONTACT EMAIL:

plymouthnorth@devonandcornwall.pnn.police.uk

This email address can be used to communicate with the neighbourhood team.

IMPORTANT NOTE:

This email address should not be used to report crime. To report crime phone 101 or visit our website.

 twitter

@PC312freshwater

@SouthwayPolice

@PCSOBELL

 Find us on Facebook

facebook.com/PlymptonPoliceUK

For further information visit:
www.devon-cornwall.police.uk

PROPERTY FRAUD ALERT

Fraudsters can and do target properties for fraud. By pretending to be you, they can try to sell or mortgage your property leaving you to pick up the pieces.

There is an increased risk of fraud when a property is

- Empty
- Rented out
- Mortgage-fee

There is also an increased risk of fraud when owners are:

- Absent, such as if an owner is in a care home or abroad
- Having relationship problems



The following suggestions could help you reduce the risk of being a victim of property fraud:

- Ensure your property is registered
So if you are an innocent victim of fraud and suffer financial loss, you can be compensated. To find out whether your property is registered visit www.gov.uk/registering-land-or-property-with-land-registry
- Keep your contact details up to date
Ensure Land Registry can reach you at up to three contact addresses, including an email address or an address abroad. If your details are not up to date, you may not receive an important letter or email from Land Registry.
- Use the Land Registry Alert service
This is a FREE service where you can monitor up to ten registered properties. Land Registry will notify you of any significant applications to change the register, such as a new mortgage or change of ownership. You can then judge whether or not the activity is suspicious and seek further advice. To sign up visit www.gov.uk/property-alert
- Help prevent forgery by applying for a restriction
A restriction can stop activity on your property, such as a transfer or a mortgage, unless a solicitor or other professional conveyancer certifies that they have checked the identity of the person who has signed the deed.

If you think you have already been a victim of property fraud, you should:

- Contact a solicitor or a Citizens Advice Bureau and Action Fraud
- Get professional advice if you are not sure what to do
- Contact the Land Registry property fraud line on 0300 06 7030 (Monday to Friday, 8.30 to 5pm).

For more property fraud advice can be found at www.gov.uk/propertyfraud.



Devon and Cornwall Alert is a free community messaging system to inform members of the public about crimes and incidents affecting their local area.

It is a two-way messaging system which helps us to connect with our communities. Recorded messages are sent by telephone, email or text message to individuals or groups/businesses. They inform people what is happening in their area and allows them to respond directly with any information.

The system is designed to allow people who register to choose the type of information they would like to receive concerning crime and anti-social behaviour, witness appeals, crime prevention, community events and local good news.

Subscribers will not be notified about every crime or incident that happens in their community. The aim is to send relevant information where we believe to do so will reduce the opportunity for crime and anti-social behaviour or will help us solve a crime.

Here are some examples of what you may receive:

Residents are reminded to be cautious when answering the phone to cold callers. This follows a high value scam on 22-23 November.

Unknown offenders purporting to be from Scotland Yard called victim on landline stating there had been fraudulent activity on their bank card and were going to block it. They then asked the victim on two occasions to withdraw large amounts of cash and read the serial numbers over the phone, they stated the notes were counterfeit/fraudulent and sent a courier to collect them. Residents are again reminded not to disclose any personal information tell them you will go to your branch and check in person, do not ring the bank as the caller/scammer could still be on the other end. Report the call to Action Fraud on 0300 123 2040 or via actionfraud.police.uk

Cyber-criminals use weaknesses in software and apps to attack your devices and steal your identity. Software updates are designed to fix these weaknesses and installing them as soon as possible will keep your devices & data secure.

Software updates don't have to get in the way of what you're doing. You can choose to install them at night, when your device is plugged in and connected to Wi-Fi. You can also configure most devices to automatically install software and app updates.

For more information on how to stay secure online, visit www.cyberaware.gov.uk or follow @Cyberprotectuk on Twitter.

How to sign up.

- Please visit [Devon and Cornwall Alert](#) to find out more and to sign up.
- or [complete the Devon and Cornwall Alert registration form](#) - colour version
- or [complete the Devon and Cornwall Alert registration form](#) - black and white version

BUYING ELECTRICALS ON LINE – Counterfeit electricals can cause fires & injuries

Traders who import and sell unsafe counterfeit electricals should be aware that they are committing offences, not only under the Trade Marks Act but also under safety legislation that is enforced by Trading Standards.

The dangers of purchasing a counterfeit electrical have been well publicised, including fires and electric shock injuries. However, there's more at stake when buying fake goods online.

There can be consequences of providing personal details to online criminals who then use them to commit fraud such as registering counterfeit websites. This can result in online shoppers unwittingly becoming victims of identity theft.

Consumer advice and tips for safe online shopping

1. Trust your instincts - if an offer looks too good to be true, then it probably is. Legitimate designer items are rarely discounted, so do not rush and be fooled into believing you are getting a good deal.
2. Check the spelling and grammar on the website and of the URL - often the people behind these sites do not pay a lot of attention or care to this detail. Fraudsters may also try to deceive you by slightly changing the spelling of a well-known brand or shop in the website address.
3. Look to see where the trader is based and whether they provide a postal address - just because the web address has 'UK' do not assume the seller is based in the UK. If there is no address supplied or there is just a PO Box or email, be wary.
4. Only deal with reputable sellers - only use sites you know or ones that have been recommended to you. If you have not bought from the seller before, do your research and check online reviews. People will often turn to forums and blogs to warn others of fake sites. If you are buying an item online you can check to see if the website is a legitimate stockist by visiting **www.brand-i.org**
5. Ensure the website address begins 'https' at the payment stage - this indicates a secure payment.
6. Keep security software and firewalls up-to-date. Regularly update your internet browser when a new patch-security update is released.
7. Don't access links in unsolicited emails - fraudsters will design these, along with websites, to look genuine to trick victims into entering personal information, when in fact they are fraudulent. Always type in the website address or use a search engine to find a site.
8. Ask the trader if there is a returns policy or guarantee. Most rogue traders will not offer this.
9. If you are not sure whether the items are genuine, do not enter your payment details - it is not worth the risk.
10. Watch out for pop-ups appearing asking you to confirm your card details before you are on the payment stage. Never enter your PIN online.

How can I report counterfeit electricals?

If you have unfortunately purchased an item you believed to be genuine but now suspect this may not be the case you can report it on line at **www.actionfraud.police.uk** or call 0300 123 2040 Monday to Friday 8am – 8pm.

If you suspect someone to be involved in the sale or trade of counterfeit items you can report this to Crimestoppers anonymously on 0800 555 111 or via their [website](#)

OPPORTUNITIES TO MEET MEMBERS OF PLYMPTONS NEIGHBOURHOOD POLICING TEAM AND LOCAL COUNCILLORS



MEET YOUR NEIGHBOURHOOD OFFICERS

Plympton	2-3pm on the 1 st Wednesday of each month at Plympton Library
Whitleigh	9.30 – 10.30 every Wednesday at Four Greens, Whitleigh Green. Your local councillor will also be available.
Crownhill & Manadon	2pm on 1 st Wednesday of each month at the Library, Crownhill Village.
Ernesettle	10.00–11.00 on the last Thursday of each month at the SPACE Centre Hornchurch Lane.
Honicknowle & West Park	10.00-11:00 on the first Friday of each month at Tesco Café, Transit Way.
Southway	3pm on Saturday 24 th Nov at Southway Precinct 3pm on Friday 7 th Dec at Southway Precinct 3pm on Saturday 22 nd Dec at Southway Precinct
Estover, Leigham & Mainstone	3-4pm on the first Wednesday of each month at ASDA.

PLEASE NOTE: Officers will make every effort to attend these meetings at the date and times advertised. However, on occasion, this may not be possible due to unforeseen operational reasons.

It would be worth checking the website to see if there any changes to the meetings

DEVON AND CORNWALL POLICE WEBSITES FOR YOUNG PEOPLE

www.jnrspace.info for children up to 12 years of age

www.yospace.info for children over 12 years of age

www.communitypolicecadets.org.uk

For further information visit our website www.devon-cornwall.police.uk. You can view this newsletter via a link on the Neighbourhood Policing section of the website or contact us via email plymouth.north@dc.police.uk to receive the monthly newsletter via email.