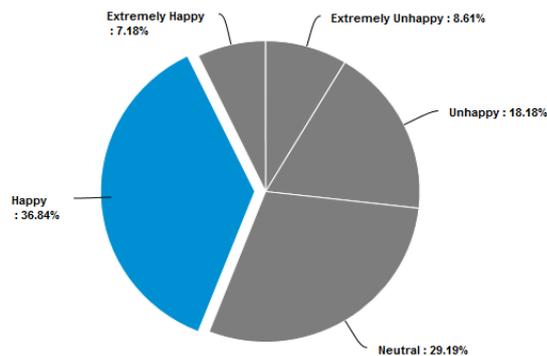


## The Happiness at the School Gates Survey

Thanks to all parents/carers who filled the survey a couple of weeks ago. The sample size was 209 and here are the results.

Question 1: In a typical day, how happy are you about the situation at and around the school gates during the morning drop/off? Please think about traffic, parking difficulties, how easy and safe is to walk/scoot or cycle, etc.



44% of respondents feel either happy (37%) or extremely happy (7%) at the morning drop-off. 29% is the portion of those feeling neutral, while 27% are either unhappy (18%) or extremely unhappy (9%). In comparison with the last survey (in 2018, with a sample of 186) the % of those happy or extremely happy is **up by 15 points**, and the % of those unhappy or extremely unhappy is **down by 22 points**. The figures are not directly comparable given the sample differences but still it is a very positive piece of news!

The same question for the afternoon pick-up produced the following results: 42% happy or extremely happy, 29% neutral and 29% unhappy or extremely unhappy. Differences with the 2018 are similar to the case above of the morning drop-offs

These are the main issues raised by those adding their views (1 out of 2 respondents added text to their response):

- narrow and crowded pavements difficult especially for parents/carers with buggies
- people chatting in front of gates making it difficult to walk on narrow pavements (some suggested a way-in and way-out at the infant gates)
- cars double parked
- cars parked in front of gates
- crossing the road very difficult, especially because of badly parked cars and lack of a lollipop person
- difficult to find a parking spot for those driving
- cars badly parked with engines running
- air quality

The school continues to work to solve some of these issues. Thanks again to those who filled the very short survey (2 minutes was the average completion time). We are going to run another survey soon.