

Apprentice HGV Technician

Department of Infrastructure, Fleet Services

What will you do?

Are you interested in developing the skills, knowledge and experience in motor vehicle technology?

We are looking for an apprentice HGV technician to join our Shared Fleet Services (SFS) team.

SFS are responsible for the Government vehicle and plant replacement, servicing, maintenance and repair either directly through its own workshops, or indirectly through contractors. You will repair and maintain all vehicles, plant, machinery and equipment for the Government and its customers. This would include Highways assets, emergency response vehicles (fire engines, police cars and ambulances), Airport assets and MUA vehicles. You will develop the skills, knowledge and experience to maintain and repair all vehicles, plant, machinery and equipment to manufacturers or industry standards in a safe and compliant manner. The vast range of vehicle type, provides one of the most comprehensive and interesting motor vehicle apprenticeships on the Island.

What does that involve?

- Undertake a 4-year apprenticeship scheme to qualify as a Senior HGV Technician.
- Learn how to repair and maintain all vehicles/plant associated with the Government's Operators Licence in line with legal and statutory requirements.
- Learn how to repair and maintain all vehicles/plant, machinery, equipment and specialised assets (i.e. Fire Appliances, Pumps, Laxey Wheel) in line with legal and statutory requirements
- Attend University College Isle of Man (UCM) on day release as part of learning experience, working towards achieving a Level 3 City and Guilds Qualification.
- Maintain a portfolio of learning with UCM and SFS for assessment towards qualification
- Participating in training courses set by UCM or SFS
- Being mentored by a Senior HGV Technician
- Learn to work as part of a team in a professional capacity
- Learn how to maintain plant, tools and equipment used in a skilled environment
- Learn how to prioritise workloads in a professional capacity
- Learn about Health & Safety within a professional workplace and the standards, documents and practices associated with a motor vehicle workshop
- Learn how to evaluate cost of repair/replacement of parts associated with motor vehicle technology

- Take responsibility for the security and condition of tools, equipment and PPE allocated to you
- Develop and maintain positive relationships with customers, contractors and Government employees at all levels
- Ensure you adhere to policies, procedures and professional standards set by SFS and UCM
- Attending SFS and UCM in a punctual and reliable manner
- Represent the Government, SFS and UCM at events, seminars, training courses and exhibitions

Position Requirements

Applicants must satisfy the requirements for acceptance onto the Department for Trade and Industry Craft and Technician Training Scheme, which is required for commencement of studies with 'Level One of the Progression Award Technical Certificate in Motor Vehicle Servicing and Repair'.

You should be able to demonstrate a mechanical aptitude and be capable of learning complex systems required to maintain modern commercial vehicles.

Training will involve 'on the job' training, day release and personal study. You will need to enroll on Level One of the City & Guilds 'Progression Award in Motor Vehicle Servicing and Repair'. Progression will be made through levels two and three of which successful completion results in award of a Technical Certificate.

What do you need to be successful in this role?

	Essential or Desirable	Method of Assessment
Qualifications		
GCSE Grade C (4) or above (or equivalent) in Maths & English, or the willingness to attain these qualifications	D	CV/Pre-employment check
Interest or experience of motor vehicle technology	D	CV/Pre-employment check
Full driving licence or a view to achieve this	D	CV/Pre-employment check
Experience		
Interest in, or experience of, motor vehicle technology	D	CV/Interview
Experience/understanding of working as a part of a team	D	CV/Interview
Knowledge, Skills & Abilities		
Ability to understand instructions in spoken and written English	E	CV/Interview
Enthusiasm for learning a vocational qualification	E	CV/Interview

Written and oral communication skills	E	CV/Interview
Trustworthy, reliable and committed	E	CV/Interview
Positive energy and drive	E	CV/Interview
Flexible attitude	E	Interview
Personable attitude to colleagues and customers	E	Interview
Awareness of risks in the workplace and an idea of how to manage them	D	CV/Interview
Ability to understand data and reports	D	CV/Interview
Ability to effectively use ICT equipment and software	E	CV/Interview
Understanding of a customer-facing role	D	CV/Interview
Personal Qualities		
Can work as part of a team	E	CV/Interview
Highly motivated, self-confident, professional and enthusiastic individual	E	CV/Interview
Ability to communicate effectively with individuals at a range of levels, both orally and written	E	CV/Interview
Understands the importance of time management	E	CV/Interview
Other requirements		
Isle of Man Worker	D	Application
Ability to work flexibly	E	CV/Interview
Satisfactory Disclosure Barring Service check	E	Pre-employment check