

Role Description & Person Specification/Advertising Profile Facilities and Maintenance Technician

**Curraghs Wildlife Park – Permanent - DEFA** 

## What will you do?

As Facilities and Maintenance Technician you will play a vital role in making the Wildlife Park a safe, pleasant and enjoyable place for our animals and visitors by maintaining the grounds and facilities to a good standard.

## What does that involve?

Having a good level of basic joinery and DIY skills, in order to tackle a range of basic repair and maintenance tasks such as:

- Repairing and maintaining the Park's fences, gates, and pathways
- Working with animal keepers to ensure that animal enclosure structures are kept in good, sound repair
- Assembling basic furnishings such as shelves, poles and frames in animal enclosures, as directed by the animal keepers
- Putting up signage such as permanent animal interpretation boards and temporary safety/guidance signs
- When required, carrying out routine gardening and maintenance tasks such as grass cutting, leaf blowing, strimming and raking
- When required, emptying litter bins, refilling hand sanitisers and erecting temporary barriers
- Carrying out a variety of general labouring tasks such as helping to unload deliveries
- Undertaking off-site errands in the Park's van to source materials and collect supplies
- Supporting all Park staff with small DIY tasks needed to facilitate their work
- On occasion, problem-solving and troubleshooting to find solutions to challenging repair and maintenance tasks

Having the skills to use a range of hand tools, power tools and plants, including the ability to operate tractor-mounted equipment (as your training level permits), being prepared to take further training where required.

Maintaining a safe, clean working environment, and keeping the Park's tools and equipment in good, tidy, serviceable and clean condition.

The ability to carry out all tasks safely, with a sound understanding and application of current Health and Safety practices; also being able to assess risk before embarking on any given task, and to assist keepers to maintain safety in animal enclosures.

The willingness to help the Park to react quickly to emergency situations, especially in extreme weather.

Being prepared to undertake further training, as required to carry out your role safely and to achieve your potential within the role.

You need to be aware that weekend working will be required on an every-otherweekend basis, with a weekday off in lieu during the following week. Weekend working is paid at a weekend enhancement rate and will increase the basic salary advertised.

The role will, at times, entail interacting with members of the public, including children, therefore a calm, pleasant and approachable nature is needed at all times. You must be polite, courteous and considerate in all communications with visitors and colleagues.

The post holder may be required to perform duties other than those detailed above. The particular duties and responsibilities attached to this post may vary from time to time without changing the general character of the duties or the level of responsibility entailed. In addition, the post holder will be expected to carry out any reasonable request/duties not listed above, delegated by the Facilities manager or other designated person.

	Essential or Desirable	Method of Assessment
Credibility		
Good woodworking skills at a competent DIY level	E	CV/Interview
Experience in the use of motorised power tools and hand tools	E	CV/Interview
Practical and efficient approach to fixing gates, fencing and erecting signage	E	CV/Interview
Demonstrable experience in a trade or construction environment	D	CV/Interview
Experienced in operating mini-tractors or other similar equipment	D	CV/Interview

## What do you need to be successful in this role?

Experience of general maintenance of	D	CV/Interview
garden/mechanical equipment General gardening/landscaping experience	D	CV/Interview
Able to solve problems	E	Interview
Builds supportive relationships	E	Interview
	E	Interview
Capability		
Able to adhere to guidelines and rules in relation to health and safety	E	CV/Interview
Able to dynamically risk assess each task under a broader written risk assessment – and advise facilities manager where further written risk assessments are needed	E	CV/interview
Understanding of the necessity to maintain a clear/tidy working environment and an awareness of appropriate conduct whilst carrying out duties of the role	E	CV/Interview
Ability to communicate effectively with a variety of contacts, the public and work effectively within a team	E	CV/Interview
Encourages innovation and supports change	E	Interview
Makes considered decisions	E	Interview
Character		
Trusts and is trusted	E	Interview
Has positive energy and drive	E	Interview
Inspires, motivates and empowers	E	Interview
Other requirements		
Willing to be flexible when required in relation to hours and duties including weekends	E	CV/Interview
Full valid driving licence	E	CV / Checks
Being prepared to take further training where required	E	CV/Interview
Physically able to carry out the requirements of the role	E	Checks
Required to pass a Satisfactory Police Check	E	Checks
Isle of Man Worker	D	Application/Checks