

A scenic view of the Isle of Man coastline. In the foreground, a grassy, rocky cliff slopes down towards the sea. On the right side of the cliff, a tall, cylindrical stone tower with a conical roof stands prominently. The sea is a deep blue, and in the distance, more land is visible under a clear sky.

GROW. DEVELOP. ACHIEVE.

Intermediate Care Services

Manx Care, Isle of Man

Intermediate Care Support Worker

Why **you** should work as a Support Worker in Manx Care

- This is an **exciting time to join our team** as it continues to grow and develop, by supporting individuals to have the right care at the right place and right time.
- You will have the **opportunity to work in a multi-disciplinary** team consisting of Advanced Clinical Practitioners, Referral Assessment Officers, Occupational Therapists and Physiotherapists along with our own Social Worker.
- No previous experience within restorative care is required as **full training will be provided**. You will be supported with coaching and next level training funded by the department.
- The experience you will gain from working within Intermediate Care Services is a **great base for any future career development opportunities**.
- **Make a positive difference in peoples lives**. You will Support and help service users to swiftly regain skills lost to illness or injury and enable them to live independently in their own homes





Rachel has worked for Manx Care for 10 years and has recently taken on the role of a Support Worker. Hear from Rachel about her rewarding and fulfilling role.

How does your current job compare to previous jobs you've had?

It is very rewarding seeing service users regaining their confidence and being able to live at home. My previous experience in roles such as Dementia Support Service, I saw the challenges and sadness when individuals couldn't stay at home. This has given me insight into the importance of enabling individuals to remain in their own homes and give me great job satisfaction.

What do you enjoy most about your role?

I love encouraging and being able to see service users building their confidence and regaining their strength through exercise and living a fulfilled life. You are trusted to run your own diary and have support from Professional colleagues on the team if you need any advice. The team has a wealth of experience and we work together for the best results for the service user.

What does an average day in your role look like?

Every day is different, I can be supporting and encouraging personal care, supporting them with exercises from their Physios who have put together exercises to suit their needs or building their confidence by doing activities such as going for a walk with a service user.

What is the team like that you work in?

I work in a small team down South of the island, I can't speak high enough of them and they have been so supportive and regularly check in to make sure I am ok as I am quite new in my role.

What is the impact of your job on the Isle of Man?

It enables the service user to go home from hospital with support around them and a feeling of being valued. Our service takes the pressure off the wards at Nobles & Ramsey Cottage Hospital by freeing up much needed beds.

What's the best benefit you receive as part of your job?

Seeing confidence build and regaining their strength. Our service users are so appreciative of our support.

How did you find your way to your current role?

I have been looking at this role for a couple of years and after doing a shadow shift I applied for the role. I wish I had applied years ago and I love my job. I would definitely recommend a shadow shift to see if it's for you.

Intermediate Care Services

The aim of the Intermediate Care Services is to work intensively with service users for a short period of time, towards set goals. These goals are designed to support the service user to regain skills, which they may have temporarily lost due to illness or injury, and enable them to live at their maximum level of independence in their own homes.

What you'll need to be a **Support Worker** in **Intermediate Care**

To be successful as a Support Worker, you will need to demonstrate that you:

- Are **willing to undertake a Trusted Assessor Award** if not already attained
- Are **willing to undertake QCF Level 3** if not already attained
- Have the ability to **work on your own initiative**
- Are **person centred and motivated** to provide good care
- Are an **effective communicator** and a **supportive team member**
- **Are flexible** to work varied hours
- Have a full valid **driving licence**

What we can **offer you** in return

- **Additional pay** when working weekends.
Fuel allowance.
You will enjoy **competitive annual leave entitlement** which increases after your first and third year.
- **Free car parking** when attending offices.
- A **rewarding career** where you will **make a positive difference** to peoples lives.
- Developing our team to be the best they can be is important to us and we actively support your own personal **career goals, aspirations and development.**
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