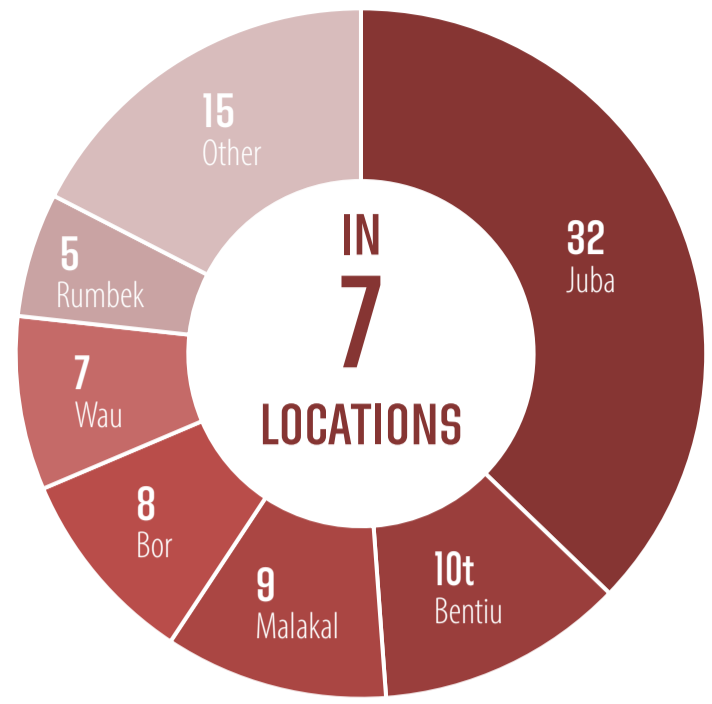
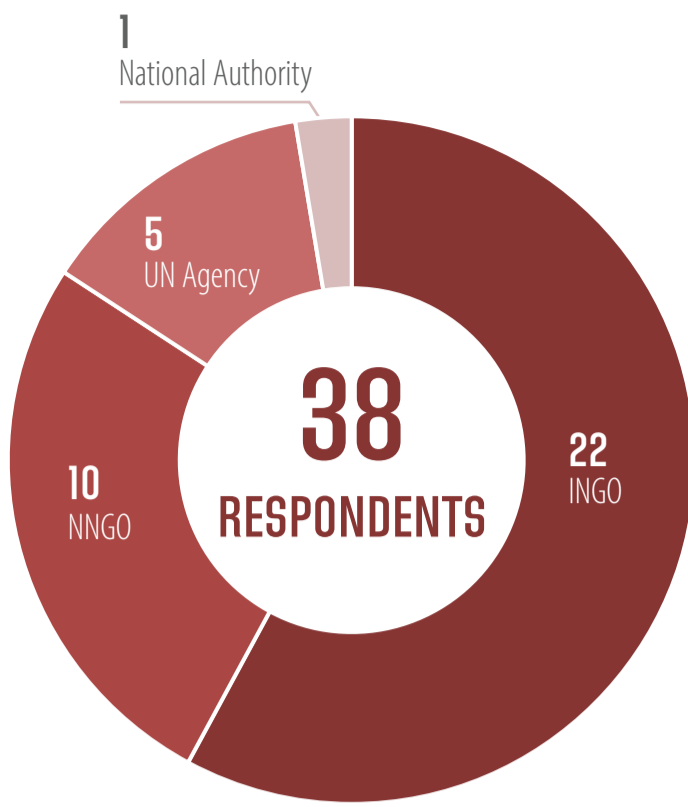


SOUTH SUDAN

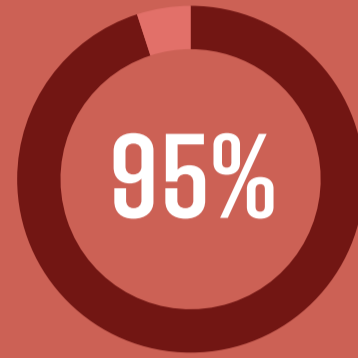
2020 USER SATISFACTION SURVEY FEEDBACK



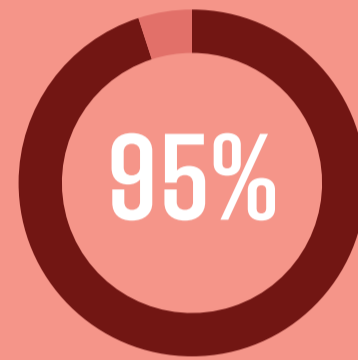
COORDINATION

Due to COVID-19, monthly online coordination meetings are held, accessible to partners across the country. In addition, the Logistics Cluster organises ad hoc online meetings at field hub level in five locations: Bentiu, Bor, Malakal, Rumbek and Wau.

In 2021, the Logistics Cluster aims to increase deep field coordination in locations where the cluster does not have presence. The Logistics Cluster will continue to conduct ad hoc focus group meetings to engage with partners on specific logistical gaps and encourage experience sharing.



AGREE THE LOGISTICS CLUSTER ENCOURAGES COLLABORATION



AGREE THAT COORDINATION MEETINGS ADDRESS LOGISTICS GAPS AND NEEDS

INFORMATION MANAGEMENT

The Logistics Cluster will continue to share information products through the mailing list and dedicated website. In 2021, the cluster will look into optimizing the number of email communications via the mailing list while making sure all relevant updates are shared.

Partners are encouraged to share relevant information including access constraints or bureaucratic impediments with the Logistics Cluster. As part of the increased deep field coordination, the Logistics Cluster aims to share more-sub national-level information in 2021.



BELIEVE INFORMATION CONTRIBUTED TO OPERATIONAL DECISION MAKING



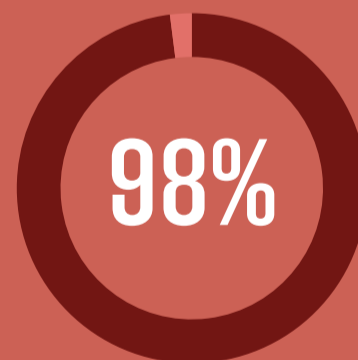
SATISFIED WITH TECHNICAL INFORMATION AND GUIDELINES RECEIVED

COMMON LOGISTICS SERVICES

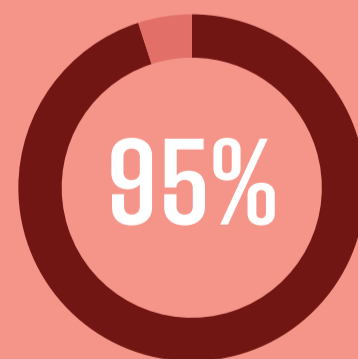
Building on 2020's achievement of reducing reliance on air operations by 14%, the Logistics Cluster's strategy is to continue the expansion of road and river operations. Organisations are strongly encouraged to plan ahead and preposition their cargo during dry season, and to consider lead times in their planning. For 2021, the Logistics Cluster aims to improve cargo transportation timeline forecasting through data analysis.

The Inter-Cluster Coordination Group (ICCG) decides on the priority locations to be served first.

It is important to note that the Logistics Cluster's mandate is to fill gaps, and not to replace existing organisations' or commercial logistics capacity.



SATISFIED WITH AIR, RIVER AND ROAD CARGO TRANSPORT SERVICES



SATISFIED WITH STORAGE SERVICES

TRAINING

Due to the ongoing pandemic, physical trainings have been on hold since March 2020. As part of preparedness efforts, the Logistics Cluster will continue offering capacity building services online until physical trainings can resume.