Meeting Minutes, 13 July 2021

Nigeria, Maiduguri



LOCATION Maiduguri, Nigeria – online

DATE 13 July 2021

CHAIR Logistics Cluster

PARTICIPANTS Action Against Hunger (ACF), Alliance for International Medical Action

(ALIMA); Christian Aid, Danish Refugee Council (DRC), E-Health Africa, Family Health International 360 (FHI 360), International Committee of the Red Cross (ICRC), International Organisation for Migration (IOM), Intersos, International Rescue Committee (IRC), Logistics Cluster, Plan International, Premiere Urgence International (PUI); Salient Humanitarian Organisation (SHO), Solidarités International (SI), Norwegian Church Aid (NCA), Norwegian Refugee

Council (NRC), USAID's Bureau for Humanitarian Assistance (USAID/ BHA),

ZOA.

ACTION POINTS

- Organisations are recommended to release long standing cargo from the common storage warehouses.
- For feedbacks on the service provided by PUI, kindly reach out to the Logistics Cluster.
- When making a request to UNHAS, organisations are required to copy nga.mai.cargo@premiere-urgence.org (phone: 07039060032).

AGENDA

- 1. Road Access
- 2. Cargo Movement update
- 3. Storage Services update
- 4. Air Cargo Project Presentation
- 5. AOB and questions

1. Road Access

- The north route up to Monguno is still experiencing illegal vehicle checkpoints (IVCPs); however, several transport vendors have been able to move to Monguno without any armed escorts.
- North West route: the movement of cargo on the road to Damasak is still a challenge due to IVCPs.
 Many humanitarian organisations prefer to travel with armed escort. However, activites in Damasak have reduced significantly since the last attack in April.
- The west route is accessible without armed escorts.
- The south-west route to Damboa is still inaccessible without escort. Partners present in the forum
 recommend humanitarians to take the longest rout. However, the route from Chibok to Damboa is
 becoming difficult to access due to the rainy season. Organisations planning to use this route are also



recommended to use smaller and lighter trucks. 30 MT trucks can get stuck because of the muddy road.

- The southern route to Bama and Banki remains accessible without escort until the Banki junction.
 However, due to the rainy season, the conditions of the roads between Bama and Banki are
 worsening. It is advisable for organisations to preposition some items in Banki before the conditions of the roads deteriorate.
- Last window opportunity to move cargo between Ngala and Rann. Partners present at the forum
 recommend to preposition items in Rann. Storage space is available in Rann. The Logistics sector
 recommendspartners to contact nigeria.clustercargo@wfp.org if interested in prepositioning cargo in
 Rann.

2. Cargo Movement Update

- On the 10th of July an military escort was available to move trucks from Maiduguiri to Damasak. Over 30 trucks joined the convoy. The IOM hub team cargo was able to move among them, and the hub will be functional in a short time.
- A movement with an armed escort to Monguno is planned for this week. Interested organisations should reach out to the Logistics Sector Coordinator (muhsin.mufti@wfp.org) or to OCHA.

3. Storage Services Update

There are four warehouses currently available. Warehouses in Damasak and Dikwa are unavailable due to security incidents and suspension of activities of the service provider. The Logistics Sector is looking at what can be done in those locations. If the situation doesn't improve, measures will be taken as a contingency for organisations that have cargo stored in Dikwa and construction work on the Damasak warehouse will be carried out to make it functional again.

Monguno (Managed by Intersos)

- In the Monguno warehouse, 10 per cent of the storage space remains available in the food MSU only.
 Over the past two weeks, three partners have been provided with storage services, representing
 156.678 m3 of cargo stored
- The timber shed is almost full, and more timbers are stored outside without a shed. Tarpaulins will be procured to provided temporary shed for the timbers.
- Intersos recommends partners to make use of overstayed items.

Ngala (Managed by EHealth Africa)

• In Ngala warehouse, three per cent of the storage space is available. Over the past two weeks six partners have been provided with storage services. 148.43 m3 of consignments have been received.



- The two timber sheds have 45 percent space available.
- A windstorm dismantled and displaced two prefab offices allocated to DRC. Six CCTV cameras have been damaged, and will be replaced soon. Once staff is available, the Logistics Sector will send someone in the upcoming weeks to fix the prefab.

Bama (Managed by Salient)

- In Bama warehouse, there is five per cent availability of storage due to long standing cargo.
 Organisations are invited to release their cargo to enable space creation.
- Over the past two weeks, four partners have been provided with storage services. 70.09 m3 of items have been moved, 52.45 m3 have been received and 17.64 m3 have been released.
- The Logistics Sector conducted an assessment at the warehouse in Bama and recommended to restock the items, and explore the option of using shelves to store less weight items.

Banki (Managed by Intersos)

- In Banki there is zero per cent of storage available. Intersos is soliciting for a 5x32 m Mobile Storage Unit (MSU) to increase storage space.
- 29 consignments were processed and 22 were released.
- Five partners were served, seven consignments totaling 172.79 m3 have been received. Currently 139.32 mt and 837.30 m3 of cargo have been stored.
- The fumigation of the warehouse has been done.
- The road to Banki is still affected by the rain. The Logistics Sector recommends organisations to
 make use of the available time frame and space to preposition their items for any upcoming activities
 or programmes that they are planning to carry out.
- The timber-shed is full.

Maiduguri (Managed by PUI)

- In the past two weeks, three partners have been provided with storage services in Maiduguri, representing 1.06 m3 stored.
- PUI has been providing air cargo consolidation services to eight organisations, moving 1.97 m3 of
- 23 consignments were shipped from Maiduguri to various LGAs.

3. Air Cargo Project Presentation

- PUI provides free cargo short-term storage, transportation and consolidation services including:
 - Daily cargo pick up at various organisations' locations in Maiduguiri as service requested by Service Users.
 - o Cargo consolidation per destination in the PUI warehouse.



- Transport of cargo to Maiduguiri airport as needed to match requests from Service Users and UNHAS flight.
- Air cargo consolidation standard operating procedures can be summarised in:

1. Administration:

- o PUI organises a presentation to interested partners to introduce the services and SOPs.
- PUI prepares, shares and follows-up the signing of memorandum of understandings (MoU)
 by UNHAS Air Service Users.
- o PUI shares the cargo transportation and consolidation service SOP to all new partners.

2. Air Cargo Preparation:

- Partners send cargo requests to UNHAS mentioning location, type, and weight of cargo
 (ideally 48-24 h before the flight). <u>PUI must be copied in the communication with UNHAS.</u>
- o UNHAS confirms day of airdrop transportation.
- o PUI contacts partner to agree on pick-up date before the UNHAS flight.
- PUI picks up cargo from partners and stores in the PUI warehouse.

3. Air Cargo Delivery:

- PUI delivers cargo to UNHAS at airport on flight day.
- o PUI ensures security clearance at the airport.
- o PUI informs partners by email and phone calls on cargo status.
- o PUI informs partners of consignments (if any).
- o Partners free to keep consigned cargo at PUI warehouse or return it back.
- Organisations need to make sure that all documentation is appropriately validated before as necessary.
- PUI will not handle cargo classified as "Dangerous" by the Global Helicopter Service (GHS) unless
 such cargo has been validated by UNHAS, in which case, evidence of validation must be provided to
 PUI.
- Responsibilities of the organisations are the followings:
 - o Timely signing and submission of the MOU with PUI for use of UNHAS Air Cargo Services.
 - Placing requests for service use (by e-mail or phone) at least 24 h before the schedule day of cargo transportation.
 - o Ensuring readiness of consignments for-pick up by PUI Air Cargo.
 - o Providing all necessary documentation for consignments (e.g. waybill and packing list).
 - o Provide adequate and clear labelling of consignment.
 - Booking cargo on UNHAS by following all UNHAS cargo specifications. It is advisable to have
 PUI team in copy while booking cargo with UNHAS to enable PUI to plan ahead the picking up of the cargo and avoid unnecessary delays.



4. AOB and questions

- At the moment there is no plan to have the common storage facility restablished in Maiduguiri
 because there are some commercial warehouses available, and organisations have been able to
 secure and run their own warehouses. The Logistics Sector is bringing its focus on deep field locations
 where there are more challenges. There might be some specific needs for some organisations in
 Maiduguiri such as cold chain facilities, which is something that the Logistics Cluster may consider
 supporting.
- One participant suggested to have a yearly MOU; however, all MOUs (of the Logistics Cluster or PUI)
 are valid for six months which gives the possibility to the Logistics Cluster to evaluate the service.
 Moreover, because the context is changing continuously it is better not to have a year long MOUs.
- The UNHAS flights between Maiduguiri and Damaturu have begun and will be maintained to support humanitarian operations. .
- In order to deal with difficulties in humanitarian staff accessing field locations via UNHAS helicopters, the Logistics Sector recommends that the number of helicopter rotations per week are increased.
 Organisations who have representatives in the steering committee and user groups, could raise this issue during the meetings if needed.

The next Coordination Meeting is scheduled for 27 July 2021 at 10:00.

Contacts

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