Agenda Overview

Day 1

18 OCTOBER
INFORMATIONAL SESSIONS: UPDATES FROM THE GLOBAL LOGISTICS CLUSTER SUPPORT TEAM (OPEN TO ALL)

15:30
Meeting Opening & Welcome

15:40
Year in Review Q&A

15:55
Financial Overview Q&A

16:15
Operational update: Burkina Faso Q&A

16:30
Break

16:45
Training Overview Q&A

17:05
Field Based Preparedness Projects Q&A

17:25
Information Management Q&A

17:45
Wrap up & Closure
Opening of the 30th Logistics Cluster Global Meeting

Athalie Mayo
Global Logistics Cluster Coordinator
ENGAGEMENT THROUGH COORDINATION MEETINGS

315
COORDINATION MEETINGS IN 2021

NUMBER OF PARTNERS ATTENDING COORDINATION MEETINGS

Bangladesh: 38
Burkina Faso: 60
CAR: 53
South Sudan: 58
DRC: 87
Ethiopia: 70
Somalia: 30
Pacific: 12
Sudan: 40
Syria: 43
Yemen: 22
As of 30 Sept, the Logistics Cluster had facilitated access to transport and/or storage to **148 ORGANISATIONS**

**2021: COMMON SERVICE USERS**

FROM 1 JANUARY TO 30 SEPTEMBER

Fullfilling a total of **3,958 REQUESTS IN 23 COUNTRIES**

Source: Relief Item Tracking Application (RITA)
SERVICE USAGE IN 2021: STORAGE & TRANSPORT
FROM 1 JANUARY TO 30 SEPTEMBER

STORAGE
116,008 CBM

8,432 INGOs
(47.4%)

45,611 INGO
(39.3%)

62,895 UN Entities
(54.2%)

1,666 NNGO
(9.4%)

6,640 NNGO
(5.7%)

668 Gov. Org
(0.6%)

194 Others
(0.2%)

TRANSPORT
17,785 MT

62,895 UN Entities
(54.2%)

7,466 UN Entities
(42%)

8,432 INGOs
(47.4%)

1,666 NNGO
(9.4%)

6,640 NNGO
(5.7%)

45,611 INGO
(39.3%)

668 Gov. Org
(0.6%)

194 Others
(0.2%)

152 RCRCM
(0.9%)

69 Others
(0.3%)

Source: Relief Item Tracking Application (RITA)
SERVICE USERS IN 2021: GEOGRAPHIC DISTRIBUTION

148 ORGANIZATIONS were supported in
11 OPERATIONS

Number of organizations that submitted Service Request Forms in 2021

Source: Relief Item Tracking Application (RITA)

The designations employed and the presentation of material in the map(s) do not imply the expression of any opinion on the part of WFP concerning the legal or constitutional status of any country, territory, city or sea, or concerning the delimitation of its frontiers or boundaries.
**2018-2021 TRENDS**

**NUMBER OF SERVICE USERS**

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<th>2021</th>
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<td>146</td>
<td>137</td>
<td>148</td>
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**NUMBER OF REQUESTS FULFILLED**

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<td>Requests Fulfilled</td>
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<td>3,522</td>
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**CBM STORED**

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<td>309,861</td>
<td>317,092</td>
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**MT TRANSPORTED**

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<td>MT Transported</td>
<td>43,389</td>
<td>30,615</td>
<td>25,125</td>
<td>17,785</td>
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</table>

Source: Relief Item Tracking Application
2007-2021: TRAINING ACTIVITIES

ONLINE TRAININGS: PEOPLE Trained

2017: 379 people trained
2018: 1,486 people trained
2019: 1,772 people trained
2020: 1,263 people trained
2021: 382 people trained

TOTAL: 6,821 people trained

FACE TO FACE TRAININGS: PEOPLE Trained

2007: 36 people trained
2008: 40 people trained
2009: 62 people trained
2010: 40 people trained
2011: 58 people trained
2012: 62 people trained
2013: 39 people trained
2014: 13 people trained
2015: 100 people trained
2016: 99 people trained
2017: 103 people trained
2018: 329 people trained
2019: 310 people trained
2020: 45 people trained
2021: 203 people trained

TOTAL: 1,539 people trained

2017-2021:

ONLINE TRAININGS: 5,639 people trained
FACE TO FACE TRAININGS: 1,539 people trained
TOTAL: 6,821 people trained
What level of value do you think the Logistics Cluster, in providing coordination, information management and common services, is providing to your operational response?

- Much Value: 53.7%
- Extreme Value: 32.8%
- Limited Value: 10.4%
- Don't know: 1.8%
- No value: 1.2%
2021: Finance Review
Funding available by Operation in 2021
(funds received in 2021 + carried over from 2020) (as of the 30 September)

- SOUTH SUDAN: $25,111,546
- ETHIOPIA: $14,835,707
- YEMEN: $7,343,209
- SYRIA: $4,712,813
- NIGERIA: $3,357,809
- SUDAN: $2,317,170
- CENTRAL AFRICAN REPUBLIC: $2,025,095
- BANGLADESH: $1,730,598
- SOMALIA: $1,247,650
- DEMOCRATIC REPUBLIC OF THE CONGO: $1,226,727
- BURKINA FASO: $687,826
- VENEZUELA: $461,635
Funding by Operation 2021 (as of 30 September)
Comparison of obtained resources vs required resources

Op. Req. 81.3$M USD

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<th>Country</th>
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<th>Shortfall %</th>
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<td>39%</td>
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<td>Burkina Faso</td>
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<td>Central African Republic</td>
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<td>Democratic Republic of The Congo</td>
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<td>Ethiopia</td>
<td>100%</td>
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<td>Syria</td>
<td>100%</td>
<td>20%</td>
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<tr>
<td>Yemen</td>
<td>100%</td>
<td>41%</td>
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</table>

Funding LC 2021 shortfall %

1.6 1.7 2.5 1.3 16.2 3 6.2 24.1 2.3 4.4 17.9
Donor Landscape (total global funding) 2019-2021

2019

- United States: 40%
- United Nations (CERF, CBPF): 44%
- European Commission: 8%
- United Kingdom: 4%
- Ireland: 1%
- Germany: 3%

Total funding: 70,358,796 USD

2020

- United States: 62%
- United Nations (CERF, CBPF): 21%
- European Commission: 6%
- United Kingdom: 5%
- Germany: 3%
- Belgium: 2%
- Switzerland: 1%

Total funding: 61,342,396 USD

2021 (30 September)

- United States: 70%
- Canada: 4%
- Norway: 1%
- UK: 6%
- ECHO (EU): 10%
- Germany: 2%
- Belgium: 2%
- Switzerland: 1%
- United Nations (CERF, CBPF): 7%
- United Nations (CERF, CBPF): 7%
- United States: 70%

Total funding: 48,741,389 USD
GLC Budget Plans 2018-2021

- Strengthen Logistics Preparedness of National Actors
- Network and Engage with Diverse Stakeholders
- Enhance the Logistics Cluster Operational Capacity
- Learn and Drive Best Practices

2018
- 51% (4.5M USD)
- 31%
- 13%
- 5%

2019
- 43% (6.4M USD)
- 11%
- 3%

2020
- 46% (6M USD)
- 14%
- 2%

2021
- 38% (9M USD)
- 12%
- 8%
Global Logistics Cluster Expenditure 2021

Expenditure by Source

- PSA: 31%
- Donor: 36%
- Field: 33%

Total Expenditure: 2.9M USD
GLC Needs 2022

- CO funded: 1.22M USD
- Donor: 1.29M USD
- PSA: 1.44M USD
- Shortfall: 5.09M USD

9M USD

- CO funded: 14%
- Donor: 14%
- PSA: 16%
- Shortfall: 56%
OPERATIONAL UPDATE

BURKINA FASO - A PRACTICAL EXAMPLE OF LOCALISATION
Burkina Faso (BFA)
Logistics IASC Cluster – Activated in October 2020

After 1 year - Strategy revision
A practical example of “Localisation”

01 Timeline
02 3 months Review: Rationalization of the operation
03 Strengthening the Network
04 2022 Targets
01. Timeline

(BFA logistics coordination: One year evolution)

- **Emergency**
  - October 2020: Activation (ERC/IASC)
  - November 2020: Mandated services (Kaya temporary storage)

- **Recovery**
  - April 2021: CONOPs (Review) (Rationalization of operations and resources)
  - August 2021: Government Rep. Integration to Coordination cell (Reforming the network)
  - September 2021: Introducing BSP
  - October 2021: Field visits to priority regions (integration into LC strategy process revision)
  - November 2021: Strategy re-definition (for 2022) (1 Day workshop with partners and the Government)
02. Rationalization of the operation

(3 months review – as advised by IASC guidance)

- GNA Update - based on key findings and recommendations (May 2021).
- Coordination-Communication: the Logistics Cluster and national authorities/technical services.
03. Strengthening the network
(How the forums should be formed)

- Adapting the Standard Networking Approach
- Learning from the past (e.g. Mozambique – Logistics Working Group)
- Facilitating Localisation: BFA Logistics Coordination Network Strengthening
04. Targets for 2022

(Enabling the transition to potential National Logistics Coordination Mechanism)

- Strategy 2022: Planning the Transition (1-day workshop will be held in November 2021)
- Leadership/co-leadership (Localisation)
Thank you
TRAINING OVERVIEW

GLM
Online
October 2021
Thanks to the generous contribution from German Federal Foreign Office, the Logistics Cluster Training Programme has become an expansive program with a global impact. The funding cycle has been completed.

**LOGISTICS CLUSTER TRAINING PROGRAMME**

**2018 - 2021**  
**A Commitment to Delivery**

- Training methodology developed
- Evaluation strategy developed
- Facilitation handbook developed

**Development & Publication**

- Implementation of a state-of-the-art logistics cluster
- E-learning channel with over 11 new training courses
- Registered learners: 5,600
- Online courses translation: 19 courses in 5 different languages
DELIVERY OF

338 TRAININGS IN 33 DIFFERENT COUNTRIES

6,445 PARTICIPANTS TRAINED

390 ORGANISATIONS

DEVELOPMENT OF INNOVATIVE TRAINING MODALITIES, INCLUDING VR
2018 – 2021: Training Delivery Breakdown by the Global Support Team

- 2 Gear.UP
- 2 Logistics Cluster Coordinator Trainings
- 3 Training of Trainers
- 4 Warehouse Management Trainings
- 4 Information Management Trainings
- 4 Online Logistics Response Team Trainings
- 4 Emergency Logistics Induction Trainings
- 6 Basic Humanitarian Logistics Courses
- 9 Logistics Response Team Trainings
- 36 Logistics Cluster Induction Trainings

- 260 Trainings on national level, supported and/or facilitated by GLCST Training Programme
E-Learning: The Global Logistics Cluster Channel

MANDATORY COURSES

- SMT - Service Mindset Training
  Details: 1 Course, 8 h 10 mins
  The Service Mindset Training (SMT) is designed to

- Basic Humanitarian Logistics Course

- Services Provision Training

- eLCI - Logistics Cluster Induction online Course

- MANDATORY COURSES
  To participate in the Logistics Cluster Trainings/Simulations, the mandatory courses need to be completed.
  You will be asked to provide the certificates during course application.
  Make sure you download and save your certificate(s).

- Completion Certificate

- 5637 Learners registered

- eLCI – Online Logistics Cluster Induction Course
- Basic Humanitarian Logistics Course (BHLC)
- Service Mindset Training (SMT)
- Service Provision Training
- Logistics Cluster Information Management Training
- Practical Emergency Logistics Training (PELT)
- Strategic Emergency Logistics Training (SELT)
- Introductory Importation and Customs Clearance
- Logistics Cluster Forms
- Online Port Operations Training
What are the impacts of training?

Training Evaluation

WORKING ON a LEVEL FOUR EVALUATION:

- Level 4 looks at the outcomes of training, trying to understand: what is the impact?
- We are asking the question: how does training impact operational effectiveness & inter-agency cooperation?
- A Framework developed and interview questions for past LRT participants and key stakeholders who were involved in the Hurricane Idai Response in 2019 to understand how training may have changed the overall response.

From the Mid-Term Review (MTR) and beyond:
The 2020 MTR focused on knowledge transfer (Level 2) and individual behaviour change (Level 3) following the Kirkpatrick Evaluation Model.

Results coming soon...stay tuned!
Virtual Reality

Welcome to our base camp!
Additional VR development - Assessments
1. **Standard Setting:** Competency Framework, standard modules.

2. **Localization:** Collaboration with *educational institutions* and building a community of trainers through Trainings of Trainers (TOTs) and Training Implementation Funding Pool.

3. **Training Delivery**
   a) Online: Further VR elements, translation, new courses, gamification, podcasts, Learning Management System.
   b) Face to Face: Increasing the number of TOTs, development of new courses.

4. **One Stop Shop:** Sharing trainings from community, provision of services – e.g. VR.

**Confirmed Trainings in 2022:** LRT Ecuador / LRT ECHO Germany / Gear.UP 2022
LOGISTICS CLUSTER FIELD-BASED PREPAREDNESS PROJECT
FIELD IMPRESSIONS AND OUTLOOK:

CLICK HERE TO WATCH THE VIDEO
DEFINITION

The process of collecting, organizing, storing, and providing information within a company or organization*

*For the Logistics Cluster this translates into the following work and numbers for 2021

*University of Cambridge definition of information management
TODAY’S PRESENTATION

• Information management in numbers
• Latest response – Information management following the 2021 Haiti earthquake
• Logistic capacity assessment (LCA)
• Mid year reviews - Improving our work going forward
• Data in logistics emergency response
• Using data insights for advocacy
THE ABC OF INFORMATION MANAGEMENT FOR THE LOGISTICS CLUSTER OPERATIONS

- 311 Meeting Minutes
- 222 Maps
- 99 Infographics
- 89 Situation Updates
- 54 Operation Overviews
- 43 Cargo Transport Schedules
- 33 Reports
- 30 Schedules
- 149 Rest

Total Documents: 1,049
## NUMBER OF DOCUMENTS BY OPERATION

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</table>

**TOTAL PAGEVIEWS**

366K

**PAGE VIEWS OF**

LCA 526,943 and the LOG: 52,493
From day one of the response the Haiti operations page became a central source for logistic updates. 

*Invitation to the first global call was shared after with global partners, donors’ and other stakeholders 25 hours after the earthquake.*

- 1st Global call took place on August 16th
INFORMATION MANAGEMENT

Within the first four weeks of the August Haiti Earthquake Emergency the following information management initiatives were initiated:

- Global Logistics Cluster Coordination call with global partners and donors
- Coordination mechanism was set up at country level, 13 meeting hosted
- 8 Situational reports developed

LOG:IE – SHARING LATEST ACCESS MAPS

- Live and providing updates within 48 hours of the emergency
- Presented daily updated access maps using partner’s inputs and updates directly from the field
- Accessed more than 1000 times during the first two weeks of the emergency
LCA PLATFORM

116 LCA CURRENTLY IN THE PLATFORM

AVERAGE WORD COUNT PER IS 40,000
### Ethiopia

**Country name:** Ethiopia  
**Official country name:** Federal Democratic Republic of Ethiopia

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| From: February 2020  
To: December 2020  
Name of Assessors: Jan Khatak, Sara Berhanu, Eden Degafa, Robin Andrew, Hakim Froissart, Annemaud Drugeon  
Title and Position: WFP Ethiopia Supply Chain Team  
Contact: sara.berhanu@wfp.org; eden.degafa@wfp.org |

### Table of Contents

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<th>Organization</th>
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INCREASE IN LCA PAGE VIEWS DURING DISASTERS

When an emergency strikes

Page views by month in 2019

Cyclone Idai, 14 March 2019

MOZAMBIQUE

Cyclone Idai, 14 March 2019

MALAWI
HOW IS OUR WORK BEING PERCEIVED BY PARTNERS IN THE FIELD

Mid-year survey: IM

IM: Overall
- Good: 52.2%
- Very Good: 38.8%
- Average: 5.6%
- Don't Know: 2.2%
- Poor: 0.6%
- Very Poor: 0.6%

IM: Technical information and guidelines
- Good: 51.4%
- Very Good: 33.3%
- Average: 8.4%
- Poor: 3.4%
- Don't Know: 2.8%
- Very Poor: 0.6%

IM: Contribution to operational decisions
- Good: 57.9%
- Very Good: 23.4%
- Average: 10.9%
- Poor: 4.0%
- Don't Know: 3.1%
- Very Poor: 0.6%
Need to collect reliable and timely data to:

- Support operational decisions in the field
- Support strategic decisions on how emergencies are approached
- Report and be accountable to different stakeholders: partners, donors, internal reporting...
- Provide reliable information to support advocacy efforts
The Logistics Cluster has a privileged position to collect information and data from partners that can be compiled and shared with the wider humanitarian community for advocacy efforts towards; Donors, Governments, Private Sector, NGOs, etc.

Critical that partners own the process and find utility in the extra effort they need to make.

- The importance of the selected format to share the data (dashboards, reports, etc) and the channel used to disseminate this information.
- Analysis of joined data provides useful insights to the humanitarian community. Allows for identification of gaps and bottlenecks that can leverage advocacy.
WITH SUPPORT FROM PARTNERS JOINTLY REPORTING ON LOGISTIC BOTTLENECKS AND PRESENTING CHALLENGES TO LOCAL AUTHORITIES

- 14 organisations report monthly on importation status at border crossings
- Provides detailed situational snapshots for advocacy with local authorities and the donor community
CEPU
Cargo Entry Point Update

Provides country specific updates on Covid status, cargo entry and quarantine requirement

• Build using the Log;ie system adapted to new scenarios
• Gives easy interactive access to latest operational updates

For details, zoom in (+) and click on a country. For more information and feedback, please contact hq_info@wfp.org
TURKEY/SYRIA CROSS BORDER OPERATION
Upcoming initiatives:
• Rollout of Log:IE across all operations
• Further integration between Log:IE and the LCA platform
• Logistics Cluster App
THANK YOU!

Q&A