

1. What should the focal persons of the partner organisation bring to the airport on the day of cargo delivery?

Please make sure the focal persons carry the following items:

- Documents:
 - o The original and three copies of the clearance from the relevant Ministry - if required
 - o The original and three copies of the EDRMC clearance
 - o The original and the copies of the NISS clearance
 - o *Please note: The original copies will be kept by the security authorities at the airport*
 - o ID and organisation ID
 - o Packing list of the cargo for airlift
- Material
 - o Tape
 - o Cutter
 - o Scissors
 - o Extra organisation labels, if required

2. When will I be informed of the estimated time of arrival of the cargo in Tigray?

As this is subject to the time required for the inspection process, which can vary, the ETA will be confirmed as soon as the information is received by the Logistics Cluster from UNHAS. Please note this information is received by the Logistics Cluster on short notice.

3. NISS is asking for the estimated date of departure of the cargo. Where can this information be found?

Before seeking clearances, the Logistics Cluster provides a timeframe for the airlift. Please refer to this timeframe when seeking the necessary clearances. Kindly note that the Logistics Cluster will assign a date of airlifting according to an internal plan established.

4. At the day of cargo delivery at the airport, what time should the partner organisation's focal persons come to the airport?

The Logistics Cluster will communicate a meeting time at the airport. Please make sure to respect this time in order to ensure the smooth delivery and inspection of the cargo for the airlift.

5. Is the Service User paying for any of the airlift services provided by the Logistics Cluster?

No, the airlift services, including the handling services at the airport, are at no cost to the User Organisation.

6. May the partner organisation bring extra items for the airlift on the day of delivery?

No, please ensure that only the items that have received clearance are delivered to the airport for airlift, and no additional cargo is included, as this could impact the smoothness of airlift operations.