Coordination meeting

**Location:** OCHA conference room  
Juba, South Sudan

**Date:** 22 August 2023

**Chair:** The Logistics Cluster
Organizations

1. Action Aid Intervention for Development Organization
2. Alight
3. Association of Christian Resource Organisations Serving Sudan (ACROSS)
4. Concern Worldwide
5. ForAfrika
6. Healthcare Foundation Organization (HFO)
7. International Committee of the Red Cross (ICRC)
8. International Medical Corps. (IMC)
9. Medair
10. United Nations Population Fund
Organizations

11. United Nations Office for Coordination of Humanitarian Affairs (OCHA)
13. World Vision International (WVI)
Action Points

• Partner organisations to support the cluster on the Logistics Capacity assessment (LCA) exercise by providing data on transport and storage infrastructure and capacity.

• The Logistics Cluster to send partners standard templates for collecting Logistics Capacity Assessment (LCA) data.

• Partners who have interest in joining the Logistics Cluster WhatsApp group to register in the online form sent out through the mailing list.
Agenda

1. Logistics Capacity Assessment (LCA) Briefing
2. Mid Year User Satisfaction Survey
3. AOB/Discussion
Logistics Capacity Assessment (LCA)

What is LCA?

• It is a tool which contains baseline information about the logistics capacity of countries.
• It covers logistics infrastructure, processes and regulations, markets, and contacts in a given country.
• The LCA tool is the only place where all humanitarian logistics-related information is consolidated in one location.
• It provides a tool that will enhance humanitarian logistics preparedness, response and coordination.
Logistics Capacity Assessment (LCA)

Why do we conduct LCA?

• Support for contingency planning activities
• Preparation of Emergency Response Operational Plans
• Reducing overall response time and accessibility in the delivery of humanitarian aid
• Decrease cost of transportation at onset and over the course of the operation
• Provide detailed briefing material for relief staff unfamiliar to the region
Logistics Capacity Assessment (LCA)

What information is collected during the current assessment?

- **Storage Assessment**: Commercial, Humanitarian organization storage, Public sector storage, cold chain storage
- **Transport Assessment**: Commercial

Capacity, availability and contact address information will be collected.

What is the expected responsibility from partners?

- Provide available and accurate information on **storage** and **transport** to our colleagues in Juba and field locations as required until August 31.
# Logistics Capacity Assessment (LCA)

## Commercial Storage

REPLACE THIS TEXT with a 1 - 3 paragraph narrative describing any additional information regarding commercial storage. ENSURE COMPANIES IDENTIFIED IN THESE PARAGRAPHS HAVE THEIR CONTACT DETAILS IN SECTION 4.6: Storage and Milling Companies Contact List.

You may add additional lines to the table as required.

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*Commercial, Humanitarian organization and Public sector storage are assessed.*
Logistics Capacity Assessment (LCA)

Cold Chain

REPLACE THIS TEXT with a 1 - 3 paragraph narrative describing cold chain options in the country. Identify any specific issues with regards to medicine / vaccine storage options. ENSURE COMPANIES IDENTIFIED IN THESE PARAGRAPHS HAVE THEIR CONTACT DETAILS IN SECTION 4.6: Storage and Milling Companies Contact List. You may add additional lines to the table as required.

<table>
<thead>
<tr>
<th>Location</th>
<th>Organization / Owner</th>
<th>Type [1]</th>
<th>Cooling / Power [2]</th>
<th>Quantity</th>
<th>Total Capacity ($m^3$)</th>
<th>Condition</th>
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# Logistics Capacity Assessment (LCA)

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<th>Company Name Transport Capacity Summary</th>
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<td><strong>Regions Covered</strong></td>
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<td>Please provide a list of administrative districts (Level 1 and Level 2) covered by this transporter.</td>
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<tr>
<th>Vehicle Type</th>
<th>Number of Vehicles</th>
<th>Capacity per Vehicle (MT)</th>
<th>Comments / Condition of Vehicles</th>
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<td>Total Capacity</td>
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Logistics Capacity Assessment (LCA)

How often is LCAs conducted?
• Ideally it is conducted every two years. The last LCA was done in the year 2015.

Who leads the LCA process?
• WFP-led Logistics Cluster with the support of humanitarian organizations.

How can the report be accessed?
• The compiled data is published on the Logistics Cluster website.

Question: What other logistics information is needed? Partners to provide inputs.
2023 MID-YEAR SURVEY RESULTS
SOUTH SUDAN
97.1% of respondents rated the coordination activities as Good or Very Good

**Coordination: Overall**
- Very Good: 64.7%
- Good: 32.4%
- Don't Know: 2.9%

**Coordination: Discussion of Logistics Gaps and Needs**
- Very Good: 38.2%
- Good: 55.9%
- Poor: 5.9%

**Coordination: Encouraging Collaboration Among Participants**
- Very Good: 50.0%
- Good: 47.1%
- Poor: 2.9%

**Suggestions for Improvement**

- Logistics cluster coordination meetings should be held by Malakal Logistics teams like Malakal.
- The Collaboration between parties are not strengthen well some parties are not fully involved in the process.
- Open new delivery sites in Ayod - Jonglei.
- Some pictures and videos of the roads that are operational and non-operational to some tones be shared in during the meeting, to educate the partners to take risk or avoid risk. This is because some roads may be put under non-operational but at the end some trucks for the ...
- I think the overall activities are good, but we need to engage more local NGOs.
- I feel that the LC do what they can do at the moment with their available budget - everybody wants more but it all depend on the budget.
97% of respondents rated the information management activities as Good or Very Good

IM: Overall
- Very Good: 67.6%
- Good: 29.4%
- Don't Know: 2.9%

IM: Technical Information and Guidelines
- Very Good: 61.8%
- Good: 29.4%
- Poor: 5.9%
- Very Poor: 2.9%

IM: Contribution to Operational Decision Making
- Very Good: 50.0%
- Good: 41.2%
- Poor: 5.9%
- Don't Know: 2.0%

Suggestions for Improvement:

- There should be training on the logistic cluster information system to all organizations within South Sudan.

WhatsApp forum for easy communication and information sharing.
94.2% of respondents rated the Logistics Cluster services as Good or Very Good

Logistics Services: Overall

- Very Good: 47.1%
- Good: 47.1%
- Don't Know: 5.9%

Suggestions for Improvement

- It would be good if log cluster could start river transport from Juba as well. That would be helpful for organisations who procure relief items in Juba.

- We were lucky to benefit from Log Cluster service: 5 tons of a highly strategic item were delivered to Renk for free (aluminium sulphate to produce clean water for refugees). Thank you so much!

- The quality of the CST is good, just need to improve on the immediate respond during the transportation needs for the partners.

- Training in Water transport management is paramount as its cheaper to move bulky cargo

- To facilitate Cargo from Juba because most Organizations do not have office in Bor or Malakal

- Organize like three logistic cluster trainings per a year

- Improve on over estimation of weight esp. for timbers, to consider average instead of individual weight as timbers are not uniform in weight and measure. Also, to improve on cargo weight time esp. river transportation. It normally takes a lot of time for the boat/barge to deliver cargo.

One of the places we work in is Unity State which is cut of most of the year because of the rainy season/flooding poor roads (which is constant under repair because of flooding). Therefore more river transport to that area would be needed.
Summary - Strength

• Overall satisfaction – **96%** (Partners rated Good or Very good for Coordination, Information Management and Logistics services)

• **Road convoy coordination** – LC supported in dry season prepositioning which is cost efficient additionally supported with forced protection to locations with insecurities.

• The Logistics Cluster’s crucial role in **delivering emergency relief cargo** to hard to reach locations through common services (air transport, CTS trucks)

• **Effective information sharing** eg: transport plan, physical access constraints map, convoy schedule which supports partners in forward planning.

• **Effective communication** with prompt response to requests and providing service updates.

• Enough storage capacity provided with **common storage services**.
Summary - Weakness

• Limited overall coordination due to lack of regular meetings especially in the field offices.

*The Logistics Cluster response:* The cluster conducts regular meetings every month both online and face-to-face in Juba. In the field offices it is organized as needed by the partners and additionally those in the field offices can join the Juba meeting online.

• **Funding gap to provide air cargo transport** service compared to the humanitarian need.

*The Logistics Cluster response:* Due to the funding gap, air transport service is limited to locations which are not accessible either by road or river. Partners are advised to use the dry season to preposition relief cargo to locations not accessible during the rainy season.
Summary - Weakness

• **Convoys take longer time** than expected and needs improvement on the turn around time.

*The Logistics Cluster response:* For locations that require force protection, the cluster uses WFP’s access and security team to coordinate the convoy and some schedules are aligned with WFP. The cluster always notifies partners if there are delays in schedules.

• The Logistics Cluster provides **limited trainings**.

*The Logistics Cluster response:* The Logistics Cluster provides trainings which are aligned to its mandate. The cluster sends out invitations to partners to sign up for trainings and response rates are low. Additionally, there are absentees on actual day of trainings. The cluster plans to conduct a survey in 2024 to collect inputs and understand partners training needs.
Summary - Weakness

• Limited update on **physical road conditions**.

  *The Logistics Cluster response*: The Logistics Cluster updates physical access constraints map every week and sends through the mailing list and on the official website. The map reflects physical access information received from partners at county and state level.

• **Late response to emails** on service requests.

  *The Logistics Cluster response*: Partners should always need to send service requests to the official Logistics Cluster official email: *southsudan.clustercargo@wfp.org* and expect response with 24hrs.

• **Lack of WhatsApp group** for information sharing.

  *The Logistics Cluster response*: The cluster has recently created a WhatsApp group to serve as a platform to share logistics information among the humanitarian community. Interested partners can register via the link *https://forms.office.com/e/DJ5fGmFEx*.
WhatsApp group

• The Logistics Cluster created a WhatsApp group to include interested partners.
• The platform will be useful to share information amongst the humanitarian community.
• It will be useful to share or request information, provide an update or announcement and for coordination purpose.
• The Logistics Cluster has sent an email to request partners who are interested to join the WhatsApp group. Link: https://forms.office.com/e/DJSfGMfEEx.

Note: The group is not created to replace the mailing list. All SRF request, status update on service should be sent to the cluster email southsudan.clustercargo@wfp.org.
southsudan.clustercargo@wfp.org

www.logcluster.org/ops/ssd11a

Next Coordination Meeting: Friday 26 September 2023