Induction Training

Welcome!

June 2019
Overall Objective

Familiarization with the Logistics Cluster in order to improve future professional relationships in South Sudan

<table>
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<tr>
<th>Goal 1</th>
<th>Goal 2</th>
<th>Goal 3</th>
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<tr>
<td>- Understand the mandate and scope of work of the Logistics Cluster in South Sudan as a service provision entity.</td>
<td>- Functionality of the Cluster in an emergency response (what to expect, what info is required) and how partners can contribute to cluster activities</td>
<td>- Knowledge of key tools available that are used by the Cluster (Website, Information products)</td>
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Who are the main humanitarian actors in South Sudan?
Humanitarian Reform Agenda: Birth of the cluster approach

- Well-known, long-standing gaps
- Unpredictable capacity
- Ad-hoc responses
- Erratic coordination, weak partnerships
- Insufficient accountability among humanitarian agencies
- Donor policies inconsistent
CLUSTERS

- Food Security & Livelihoods: FAO/WFP, WVSPEDP
- Emergency Telecommunications: WFP
- Education: UNICEF, Save the Children
- Early Recovery: UNDP
- Camp Coordination and Camp Management (CCCM): IOM, UNHCR, ACTED
- Health: WHO, Save the Children
- Logistics: WFP
- Nutrition: UNICEF, Concern, ACF, WFP
- Protection: UNHCR, NRC
- Shelter: IOM, World Vision
- Water, Sanitation and Hygiene (WASH): UNICEF, NRC
- Humanitarian & Emergency Relief Coordinator
Cluster Responsibilities

Global Cluster

• Standards
• Training and system development
• Surge capacity and standby rosters
• Material stockpiles
• Emergency preparedness
• Advocacy and resource mobilisation

Country-level Cluster

• Inform the HC/HCT’s strategic decision making
• Strategy planning and implementation
• Monitoring and evaluation
• National capacity development
• Support robust advocacy
Mandated by Inter-Agency Standing Committee (IASC):

“The aim of the cluster approach is to strengthen system-wide preparedness and technical capacity to respond to humanitarian emergencies, and provide clear leadership and accountability in the main areas of humanitarian response.
WFP LOGISTICS SERVICES

- 92 aircrafts
  Airlifts, airdrops, airfreight

- 60 load ports, 75 discharge ports, 20 ships

- 5,600 trucks, 35 fleet workshops, 650 warehouses

- WFP operates and maintains the UNHRD Network.

- Coordination, information management, facilitation of access to services
Cluster activation

What are the triggers for cluster activation?

- Scale of emergency
- Complexity of intervention
- Request for intervention
- Logistics gaps/bottlenecks
- Logistics challenges
- Location, accessibility
- Lack of logistics coordination
The Logistics Cluster in 2 minutes

https://www.youtube.com/watch?v=L8lg1bxgc9c
2019 LOGISTICS CLUSTER OPERATIONS

BANGLADESH
CAMEROON
CENTRAL AFRICAN REPUBLIC
DEMOCRATIC REPUBLIC OF CONGO
LIBYA
MALAWI
MOZAMBIQUE
NIGERIA
SOUTH SUDAN
SYRIA
YEMEN
ZIMBABWE

606 ORGANISATIONS SUPPORTED
COORDINATION

A liaison between humanitarian actors

INFORMATION MANAGEMENT

Awareness comes from information

FACILITATION OF COMMON SERVICES

Shared resources for a common operation
Services Provided

- Logistics Coordination
- Information Management
- Mapping and Geographic Information Systems
- Common Services
- Preparedness
- Capacity Building
Logistics Cluster does not have “members.”
All registered humanitarian organisations are invited to participate.
Why have a Logistics Cluster Meeting?

- Operational information distribution
- Gap / needs analysis
- Inter-Agency Coordination
- User guidance / Standards endorsement (SOPs)
Information Management

Timely distribution of critical logistics information

• Dedicated Website: [www.logcluster.org](http://www.logcluster.org)
• Mailing List
• Mapping and Geographic Information Systems (GIS)
How can your organisation contribute to Information Management?

- Share information on physical access constraints
- Share information on logistics-related challenges and bottlenecks faced by your organisation
- Share information about available capacity (warehouses, trucks, equipment etc.)
- Active participation during meetings – share experience with colleagues
COMMON LOGISTICS SERVICES

Services provided to fill recognized gaps in logistics in South Sudan. Logistics Cluster services in South Sudan are offered on a free-to-user basis.
Common Storage

Logistics Cluster Hubs:
- Bor—2 locations, 4 wh
- Bentiu—6 wh + outdoor storage
- Malakal—8 wh + outdoor storage
- Rumbek—3 wh
- Wau—2 wh
- Yei—1 wh
- Juba—2 wh; Transit storage for air ops only

Mobile Storage Unit Loans
Road Transport

- Common Transport Service
- Beyond Responses
- Convoy Coordination
The Common Transport Services (CTS) is a free-for-user service that transports key humanitarian supplies on behalf of humanitarian actors.
CTS Trucks
Geographical Distribution (June 2019)

Total: 18 Trucks
• CTS trucks dispatch and reception hubs, transporting cargo from warehouses to and from airstrips, river ports, and storage, distribution or construction sites
• The project was initiated in 2011
• Vital to humanitarian response partners
• Geographically expansion of humanitarian response capacity in South Sudan
• Short-Distance Convoys from LC Hubs
• Use IOM CTS Trucks
• Beyond Wau
  • Locations in NBeG, Warrap, WBeG
• Beyond Bentiu
  • Locations in Guit, Mayom, Rubkhona
  • **2019 Dry Season Expansion: Central Unity (Koch, Leer, Mayendit Counties)**
• Beyond Malakal
  • Baliet, Melut, etc.
• Organized with LC each hub
• 2018: 528 MT, 32 locations
• 2019 to date: 440 MT, 28 locations
Convoy Routes

Number of convoys
2017: 25
2018: 51
2019 to date: 26
Road Convoys—The Basics

Logistics Cluster Responsibilities:
• WFP Access/Security Units
• JBVMM Clearances for all routes
• Provide updated information

Organisation Responsibilities:
• Submit information & clearances
• Inform drivers about the Presidential Decree
• Hire trucks/drivers & load trucks
• Respect all convoy guidelines
• Visibility on trucks/vehicles

Convoys are for Cargo Only
Road Convoys—The Basics

• When do convoys depart?
  • Schedule shared on LC website
  • Convoys announced via mailing list

• How to sign up?
  • Submit Convoy Details Sheet
  • Submit Copy of RRC Clearance

• Checkpoints & Presidential Decree

• LC convoys only use Force Protection as last resort.
  • If have to use FP, LC to submit blanket MCDA for all.

• Continually reviewing to see how we can better provide convoy services, especially in Equatorias.
**Logistics Cluster South Sudan Convoy Schedule (May-June 2019)**

<table>
<thead>
<tr>
<th>Destination</th>
<th>Departure date</th>
<th>Indicate interest by</th>
<th>Deadline for approved JBVMM &amp; RRC clearances</th>
<th>Remarks</th>
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<tr>
<td>Western Corridor (Terskeka, RumbeK, Wau, Awell, Mayom, Bentiu, Pariang, Yida)</td>
<td>3 May</td>
<td>26 April</td>
<td>29 April</td>
<td>Convoys coordinated twice a month.</td>
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<td>17 May</td>
<td>10 May</td>
<td>15 May</td>
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<td>31 May</td>
<td>24 May</td>
<td>28 May</td>
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<td>14 June</td>
<td>7 June</td>
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<td>28 June</td>
<td>21 June</td>
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<tr>
<td>Juba-Lainya-Yei</td>
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<td>Convoys to Yei currently on hold due to security considerations. Contact the Logistics Cluster Office.</td>
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<tr>
<td>Juba-Mundri-Yambio</td>
<td>15 May</td>
<td>10 May</td>
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<td></td>
<td>19 June</td>
<td>7 June</td>
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**Humanitarian Road Convoy Guidelines, April 2019**

*South Sudan*

The Logistics Cluster supports humanitarian actors in South Sudan with road convoy coordination on multiple routes throughout the country, provided roads are passable (see map of routes in Annex 1). The convoys are strictly for cargo, using trucks and/or light vehicles, and are not intended for passenger travel. This document outlines operational procedures that convoy participants must follow.

**Deadlines**

- Organisations must strictly adhere to deadlines provided by the Logistics Cluster. Failure to comply with deadlines may result in an organisation being unable to participate in convoys.

- All humanitarian road convoy plans and the respective deadlines will be communicated via the Logistics Cluster mailing list, during coordination meetings, and on the Logistics Cluster website.
Air Transport

2018: 5,132 MT by air
UNHAS vs. Logistics Cluster

UNHAS:
- Passengers & Light Cargo
- Cost Recovery
- Weekly Flight Schedule, charter pax flights, medevacs
- Online booking system or Paper Booking
- Cargo Movement Request (CMR)
- UNHAS.SouthSudan@wfp.org
- Southsudan.unhascargo@wfp.org

Logistics Cluster:
- Cargo Only
- Free-to-user
- LC determines daily flight plan based on needs/requests
- Service Request Form (SRF)
- Southsudan.clustercargo@wfp.org
Air Transport

• Focus of Air Operations
  • ICWG Priorities (unless reachable by road/river)
  • Rapid Missions
  • Locations unreachable by road/river
Organization determines location is priority

Organization takes this to the respective cluster

Cluster coordinator raises at NAWG meeting

NAWG makes recommendations on locations for priority response scale up to ICWG

ICWG gives final determination on priorities

Inter-agency response, LC supports

Logistics Cluster still supports non-priority locations but is mandated to serve priority locations first.
Air Transport—The Basics

• Dispatch Locations: Juba, Bor, or Rumbek ONLY
  • Destination → Aircraft used
  • Destination → Dispatch Location

• LC does NOT fly cargo to locations reachable by road or river
  • Examples: Bentiu, Bor, Malakal, Rumbek, Wau

• What CAN’T the LC fly?
  • Explosives
  • Pre-fabs
  • Non-collapsible jerry cans
  • Items with dimensions larger than our aircraft

• When in doubt, contact LC
Air Transport—The Basics

- **Organisation responsibilities:**
  - Accurate Service Request Forms submitted
  - Pre-position in correct location
  - Follow guidelines for special items & dangerous goods
  - Obtain necessary clearances and share with LC
  - Morning Updates to UNHAS by 7:30 am
  - Flexibility & Readiness, especially in Rainy Season
  - Last mile

- **Logistics Cluster responsibilities:**
  - 24 hour response rate to requests
  - Updated information and notifications
  - Weekly Transport Plan posted on website
  - JBVMM clearance for special commodities
River Transport

2017: 3 barges
2018: 6 barges
2019 to date: 7 barges, 2 boats
River Operations

- River ops reduce costly air ops
- Dispatch locations: Bor & Malakal
- Destinations:
  - **El Zharaf**: Old Fangak by boat
  - **Nile**: New Fangak, Tonga, Malakal, Kodok, etc.
  - **Sobat**: Khorfulus, Ulang, etc. by boat (exploring in 2019)
River Operations

• Organisation responsibilities:
  • Submit SRFs upon notification
  • Pre-position in Bor/Malakal
  • Obtain and share RRC clearance
  • Plan ahead—river ops take longer than air and road!
  • Offloading in field locations

• LC responsibilities:
  • Announce schedules and call for SRFs
  • Update organisations on schedules, dispatches
  • Loading/Offloading in Bor & Malakal
LC drives efficiencies in entire humanitarian response in SS.
  - Requires **flexibility and cooperation** of all organisations

Don’t fly when location reachable by road/river
  → River, Convoy, Beyond Responses
  - Exception: Extreme life-saving response

No heli in Juba

Fixed wing vs. helicopter
  - Airstrip rehabilitation for fixed-wing usage
  - Pick-up cargo at nearby fixed-wing airstrip

Payload efficiencies
How to Request LC Services?

**Table:**

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<thead>
<tr>
<th>Category</th>
<th>Inventory Units</th>
<th>Description</th>
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**Notes:**

- **TOTAL (Weight/Size/Value) for the Consignment:**
- **Comment(s):**
  - Use the box below to specify special requirements for handling or transportation of your cargo/units or any other relevant logistics information.
- **Date (DD-MMM-YYYY):**

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**Form Instructions:**

- Fill out this form to request LC services. Include all necessary details for each requested service.
- Contact South Sudan Cluster cargo@vfe.org for any questions or further assistance.

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**Service Request Form Number:**

**Transport Service:**
- Ready to Load [date]:
- Cold chain required:
- Nature range (C°):
- Goods included:
- UN ID Number:
- Signed by:

**Storage Service:**
- Location to be stored in:
- Beginning [date]:
- Until [date]:

---

**Conditions of Service:**

All requests made with this SRF are subject to the following terms and conditions:

1. The service provider acts as an agent for the service user.
2. The service provider assumes no responsibility for the transportation and storage of any goods or damage to the goods caused.
3. Service users are responsible for making adequate arrangements for the insurance of their goods.
4. This SRF is not a document of transport; it is advised for administrative convenience only and is not intended to replace substitutes or securities provided by the transport document that may be issued in connection with any movement under the SRF.
5. All service and rates incurred on the cargo listed on this SRF are the responsibility of the Service Provider.

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**Affirmation:**

I hereby certify that the listed cargo is the property of a humanitarian organization and is for humanitarian purposes only. All required documentation will be ready and complete for the listed cargo by the "Date Ready to Load" in case of Transport Service, by the "Beginning [Date]" in the case of Storage Service, or whenever occurs.

Name and Position of Requester
**SRF – General Rules**

- **One dispatch location** per SRF.
- **One destination location** per SRF.
- **Dangerous Goods** items require a separate SRF.
- The SRF is limited to **15 items**. Do **NOT attempt to add lines**!
- Incomplete or inaccurate documentation will be **rejected**.
- Fill in the **Affirmation** section with date.
- All SRF forms must be emailed in the **Excel format** to **southsudan.clustercargo@wfp.org**.

**SRF Notes**
Dangerous Goods & Special Items

- Vehicles (Land Cruisers, Tractors, Quad Bikes, etc.)
  - DG form
  - CID & RRC clearances
  - LC gets JBVMM
  - Roof rack, antenna removed

- Generators
  - DG form
  - CID & RRC clearances
  - LC gets JBVMM

- Diesel—metal drums, 200 L max
- Petrol—metal drums, 60 L max
- Cement—double bagged
- Nails—double bagged/box
- Chemicals—double bagged, no leaks
FAQs on Common Services

• Do we have to pay for these services?
  • All LC services are free to user
  • Orgs will incur some costs for pre-positioning, etc.

• What happens when the Logistics Cluster can’t help us?
  • LC can refer to other entities if cannot carry out service

• Does the Logistics Cluster offer cold chain?
  • LC does not offer cold chain/climate storage in SS

• Do we support with bureaucratic impediments?
  • Organisations experiencing delays in obtaining JVMM clearances, RRC clearances and/or experiencing any other bureaucratic impediments are requested to contact OCHA (accessreporting@un.org).
Preparedness

Ebola Virus Disease (EVD)
Ebola Virus Disease Preparedness

- Lead of Logistics Technical Working Group of NTF
- GIS Mapping support for Points of Entry
- Transporting EVD preparedness cargo
- 4 DFID funded ambulances—flown 3 to Nimule, Yambio, Yei
- Dedicated air asset for EVD pax and cargo – not available right now
- Capacity building for logs staff, stock-taking, etc.
- Common storage of EVD supplies with warehouse staffing support
- Data analysis and reporting of PPE stock levels in-country
Uganda Staging Area: Preparedness

Supporting the humanitarian community to efficiently and effectively prepare for the EVD epidemic

- Procure critical EVD-response items

**STAGING**
- Prepositioned stock

**SERVICES**
- Overland cargo transport
- Storage

Receipt by countries preparing for the EVD epidemic
Uganda Staging Area: Response

Supporting the humanitarian community to efficiently and effectively respond to the EVD epidemic*

**STOCK**

- Prepositioned stock available for dispatch to responding countries

**COMMON LOGISTICS SERVICES**

- Overland cargo transport
- Air cargo/passenger transport
- Private sector logistics support augmentation
- National Medical Store for temp-controlled storage
- Transit warehouse
- Storage capacity augmented as needed

**TECHNICAL SUPPORT**

- CivMil Coordination
- Engineering

**REGIONAL COORDINATION**

- Regional logistics tracking
- Information management
- GIS (mapping)
- Staff augmentation

*Service availability will be dependent on both need and funding.
How can your organisation contribute to the EVD Preparedness activities?

- Organisations operating in EVD priority locations are asked to identify and share coordinates of the landing strips near Point of Entry/screening sites or suitable land space for accommodation or base camps in case of an outbreak.
- Provide regular updates on physical access conditions in high risk locations.
- Assist in mapping out telecommunication equipment and gaps.
- Join logistics assessment visits to improve operational readiness in case of a response.
• Building on the Basic Humanitarian Logistics Course trainings provided in 2018 (320+ logistics staff from 59 organisations trained)
• Increasing number and variety of trainings offered to the humanitarian community
• Trainings in different locations of the country depending on national capacity needs and identified gaps

Planned courses: Warehouse Management, MSU Training, GPS Unit handling
How can your organisation contribute to the Capacity Building activities?

- Share resources (materials, online courses)
- Co-facilitate upcoming courses
- Host training sessions
- Tell us what are Capacity Building needs in your organisation
www.logcluster.org

Southsudan.clustercargo@wfp.org

twitter.com/logcluster

facebook.com/logcluster