

# Logistics Cluster Global Meeting

## NOTE FOR THE RECORD



**9 – 11 May 2017**

*Hosted by Welthungerhilfe (WHH), Bonn*

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## LOGISTICS CLUSTER GLOBAL MEETING

9 – 11 MAY 2017

HOSTED BY WELTHUNGERHILFE (WHH), BONN

### BACKGROUND

The Logistics Cluster Global Meetings are held twice a year, and bring together Logistics Cluster partners and senior logisticians from humanitarian organisations at the global level. These meetings are a forum for strategic discussion of the Logistics Cluster and provide an opportunity to discuss relevant Logistics Cluster operations, collect feedback from partner organisations on Logistics Cluster performance, present new initiatives and projects relevant to the field of humanitarian logistics.

### INTRODUCTION TO THE NOTE FOR THE RECORD (NFR)

This Logistics Cluster Global Meeting involved the participation of 55 attendees from a total of 42 organisations. The meeting agenda was developed based on feedback from the previous meeting. The meeting was facilitated through presentations, discussions and group sessions and included sessions focussed on the current status of implementation of the 2016-18 Strategy, an update on preparedness and finance and a market please session whereby partners presented on innovative projects and activities their organisations are currently involved in.

This NfR is organised to reflect the discussions as they took place during the Global Meeting in Bonn and aims to summarise the key discussion points, and actions going forward. Additional meeting documents, including presentation slides, participants list and results from the survey, are available in the annexes and at the following webpage: (glmbonn) <http://www.logcluster.org/global-meeting/global-meeting-bonn-2017>

### GLOBAL MEETING ACTION POINTS

- GLC to continue to work with partners to develop standardized global MoU for partners acting as service providers. Once partner's have provided comments, feedback on the MOU will be collected and the MOU approved finalised, the Logistics Cluster will then share the MOU more widely with partners.
- GLC in collaboration with partners to undertake a thematic lessons learned on service provision by partners in CAR and Nigeria.
- Working group created to look at consolidating logistics inputs to be included in the revision of the Sphere Handbook. Working group to be led by George Fenton (HLA) - [george.fenton@humanitarianlogistics.org](mailto:george.fenton@humanitarianlogistics.org)
- SAG to present an update at each GLM and develop a plan for communications.
- SAG to review the working groups and working group members, ensure they remain active if required and to discuss and confirm the way forward:
  - Governance working group to be replaced by the SAG
  - Strategy working group to be de-activated
  - Preparedness, training and financial de-mystification working group to remain active
  - Working group to look at Logistics Cluster Key Performance Indicators (KPIs) and Lessons Learned Exercises
- Look at identifying skilled support to help with advocating and seeking funding for preparedness and training activities.
- Enhance coordination with other global cluster leads / SAGS in strategic matters.
- GLC to review strategy activities indicated as priorities and work with the SAG on the way forward
- The GLC will continue to advocate for partners towards WFP senior management and comments and questions will be followed up with the Director of Emergencies.

## MEETING AGENDA SUMMARY

### Day 1

09:00 Welcome & Introductions

10:25 BREAK

**10:55** Working Group - Governance (SAG Introduction and TORs)

12:00 **LUNCH**

14.10 Preparedness – (Haiti Example)

14:00 BREAK

15:00 Partners Acting as Service Providers

### Day 2

09:00 Working Group- Finance

10.00 BREAK

10:30 Market Place

**12:30** **LUNCH**

13:30 Market Place

15:00 BREAK

15:30 Working Group - Governance (Voting and next steps)

### Day 3

09:00 Logistics Cluster Strategy Update

10.30 BREAK

11:00 Operational Challenges – (From a WFP Perspective)

**12:30** **LUNCH**

13:30 Closing Remarks

**DAY ONE**

**PRESENTATION SLIDES FROM DAY ONE:**

<http://www.logcluster.org/global-meeting-document/global-meeting-bonn-presentations-day-one>

**WELCOME AND INTRODUCTIONS**

Stephen Cahill, Global Logistics Cluster Coordinator, gave opening remarks and welcomed participants to the meeting, the first of 2017. He thanked WHH, the meeting hosts and all the participants for attending.

CEO of WHH, Till Wahnbaeck welcomed participants. He highlighted the importance of logistics as a key element of humanitarian aid and therefore the importance of this cluster and working together as a group to address the needs. WHH is investing in ensuring successful logistics operations, and they hope to learn from the collaboration and exchanges that define the Logistics Cluster Global Meetings.

Cesar Arroyo, WFP Deputy Director, Supply Chain Division highlighted the importance of the progress of Logistics Cluster activities and strategy implementation since the previous meeting. One such area has been the Logistics Cluster Preparedness Project, implemented in Haiti following the Hurricane Mathew response and the ongoing plans to deploy a second preparedness mission to Madagascar in the coming months. Private sector engagement has also grown however, there is still a need to increase collaboration with the Private Sector and local service providers. The private sector can play an important role in enhancing localization and can help to address the sector wide expectation to do more with the same funds. Following discussions at the previous Global Meeting in Brussels in November 2016, the development of the Global Logistics Cluster (GLC) Strategic Advisory Group (SAG) has progressed and will be formalised during this meeting in Bonn. Considering the growth in the Logistics Cluster and the increasing complexity in humanitarian responses, the SAG is a positive step towards common leadership and decision-making, supporting a more inclusive and collaborative cluster. Cesar also updated attendees on the strategic and financial re-organisation of WFP, aiming at enhancing accountability and transparency and building greater partnerships within the humanitarian community.

**WORKING GROUP - GOVERNANCE (SAG INTRODUCTION AND TORs)**

*Presented by Bruno Vandemulebroecke (WHH) and Maxence Giraud (Handicap International)*

As a follow up to the discussions during the last meeting held in Brussels, the Governance working group presented on the proposed implementation of a GLC SAG. A SAG is proposed to address the rapid growth in number of Logistics Cluster partners and interest from new partners in participating, in particular during the Global Meetings, impacting on effective and efficient decision making and inclusivity of partners. Creation of a SAG will provide strategic support and guidance to the GLC and facilitate accountability to partners through reporting and annual reviews of GLC performance. The SAG will not intervene at the operational level but will focus on enhancing partnerships and support implementation of the strategy whilst advocating for resources to support the activities of the Logistics Cluster.



SAG members will include three representatives from NGOs, two representatives from (inter) governmental organisations (e.g. UN agencies and governments), WFP as lead agency, the Global Logistics Cluster Coordinator (as chair) and one field Cluster Coordinator with observer status. The voting process will take place on day two of the meeting and will be overseen by a volunteer election committee following which, elected members will be announced and the next steps and priority activities discussed.

During the plenary, participants raised the need to clarify the decision making process and relevance of the Global Meetings (GLM) as a decision making forum for Logistics Cluster partners. Once established, the SAG will represent the entire group and ensure that the voice of the all cluster partners is expressed. The GLM will remain the forum for decision making and strategy setting but the SAG will liaise directly with the GLC Coordinator in-between meetings and enhance engagement and participation from partners and the GLC. Partners enquired as to what the process should be if the SAG is viewed as not having a value. The SAG, once established will discuss this within SAG and update the TORs accordingly.

### PREPAREDNESS (HAITI EXAMPLE)

*Presented by Faheem Araie (Global Logistics Cluster), Kim Claveau (Logistics Cluster Haiti), Dale Herzog (UPS), Ian Gough (UNOPS), Steve Crosskey (UNOPS), Luzal Vaidya (WFP)*

The GLC 2016-2018 strategy focuses on Preparedness and prioritises national disaster resiliency as well as response system preparedness through a multi-stakeholder, multi-sectoral, localised focus. The core idea of the approach is to leverage partnerships, existing supply chain focused preparedness and readiness initiatives, technology, data, technical expertise and experience. Through innovation-based, capacity strengthening approaches, these aims drive targeted enhancements in supply chain systems of GLC preparedness priority countries.

In line with the GLC 2016-2018 strategy, the GLC project lead updated participants on the Preparedness Project, the latest field implementation activities in Haiti and the concepts that are being tested and proofed in Haiti for replication in other priority countries. The Logistics Cluster preparedness officer in Haiti presented the rolling out the preparedness concepts in Haiti and the nature of the project. Capacity strengthening takes time but recent progress has shown how we can move forward in supporting the government and ensuring an improved response to the next emergency. The representative from UPS (Logistics Emergency Team) deployed to Haiti as the private sector focal point, presented on the field network engagement and expansion with local private sector networks. He provided an overview of local private sector involvement and the proven benefit to community preparedness. From the development sector perspective, UNOPS demonstrated the value added to the Haiti project by having a focus on critical logistics infrastructure as part of scenario planning exercises. However, the project is facing constraints in moving forward considering the limited availability of funding.

Finally, WFP GIS provided an overview of the Preparedness Platform, a niche innovation developed to visualise and map in-country supply chain capacity and gaps, therefore helping with supply chain optimisation and response planning. Through this system, the team is exploring options for increasing the speed and lowering the cost and environmental footprint of supply chains.



**PREPAREDNESS**  
Commonly Identified by Log Cluster Partners

**LOGISTICS CLUSTER**

**Private Sector Engagement**

**DIGICEL**

Strengthen logistics capacity on national and cross-border levels

**NATIONAL preparedness of disaster-prone countries**

Encourage active collaboration and ownership of tasks by Logistics Cluster community

- 1) PRIORITIZE 6 disaster prone countries
- 2) MAP capacities and gaps with local stakeholders using new and existing tools/protocols
- 3) DEVELOP scenarios based on risk analysis
- 4) ASSESS disaster impacts on infrastructure and capacities
- 5) SUPPORT governments and stakeholders to address gaps
- 6) IDENTIFY organisations and local actors best placed to address gaps

Logistics Cluster Preparedness Platform

GLC Operational Analysis Interface

GLC Map Summary

- INGO Partner Activities: 5
- Logistics Cluster Report - Capacity: 0
- Logistics Cluster Report - Localities: 2

During the plenary, partners highlighted the need to identify issues or implications with holding the data in the platform and ensure adequate data protection processes are considered. The data included however, is already in the public domain and NDMOs and security specialists are included in data discussions. Participants were also encouraged to continue sharing information on their existing in-country logistics capacity for the GLC preparedness countries to be included in the tool, further enhancing information sharing and response planning. It would also be beneficial to strengthen partnerships with academic and private sector institutions who are working on related projects therefore improving data sharing and enhancing data capacity.

### OPERATIONAL CHALLENGES - PARTNERS ACTING AS SERVICE PROVIDERS

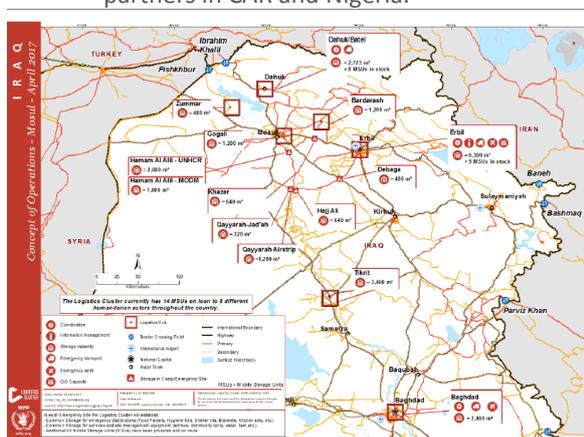
*Presented by Julie Vanderwiel (Logistics Cluster Iraq)*

The current Logistics Cluster Coordinator in Iraq provided an overview of partners acting as service providers, specifically in the context of the Iraq Logistics Cluster. Five different partners manage common storage in 14 locations around the country. The Field Level Agreement (FLA) signed between WFP as lead agency of the Logistics Cluster and the partner providing the service acts as the framework for cooperation, detailing the planned operations and budget. However, partners have raised concerns over the process for the drafting and signing of the FLA which can be time consuming and inconsistent. The GLC is currently working on a standardised documentation including updated Memorandum of Understanding (MoU) for partners providing common services on behalf of the Logistics Cluster. Feedback from partners should be shared with the GLC.

Through a panel discussion, global representatives from the organisations acting as service providers in Iraq discussed the pros and cons of providing common services through the Logistics Cluster. It was highlighted that the FLA/MoU process is lengthy and should be standardised across the various operations. Depending on the context, in the early stages of the agreement, it can be challenging for partners to advance funds to establish the service and there can be cost implications involved. There is also concern over the risks involved for the organisation providing the service. Partners were reminded that the GLC is not a contracting entity and the service request form (SRF) is not a legal document, therefore partners were advised that any organisation providing services should have adequate insurance. Partners however, were encouraged to take on the role of a service provider where capacity exists as this increases collaboration among Logistics Cluster partners and therefore the efficiency and speed of the operation. By sharing resources, it increases field capacity and optimises the use the resources, which creates improved flexibility. During plenary, it was also requested by partners that a set of standard documentation be prepared and shared with organizations who agree to take on service provision for the Logistics Cluster (SOPs for daily operations, job profiles, etc). It was also suggested that a thematic Lessons Learned Exercise be carried out to look at the successes and at where improvements can be made including considering recommendations from partners providing common services in Central African Republic (CAR) and Nigeria.

#### Action Points:

- ➔ GLC to continue to work with partners to develop standardized global MoU for partners acting as service providers. Once partner’s have provided comments, feedback on the MOU will be collected and the MOU approved finalised, the Logistics Cluster will then share the MOU more widely with partners.
- ➔ GLC in collaboration with partners to undertake a thematic lessons learned on service provision by partners in CAR and Nigeria.



#### Panel Discussion



- Panel Discussion with key partners who have acted as service providers:
  - Solidarities
  - Handicap
  - PUI
  - WHH
- Feedback from any partners who have acted as service providers for the Logistics Cluster. Input from partners on:
  - FLA process/development
  - Challenges
  - Support from the Logistics Cluster
  - General feedback on your experience as a service providing partner

**DAY TWO**

**PRESENTATION SLIDES FROM DAY TWO:**

[HTTP://WWW.LOGCLUSTER.ORG/GLOBAL-MEETING-DOCUMENT/GLOBAL-MEETING-BONN-PRESENTATIONS-DAY-TWO](http://www.logcluster.org/global-meeting-document/global-meeting-bonn-presentations-day-two)

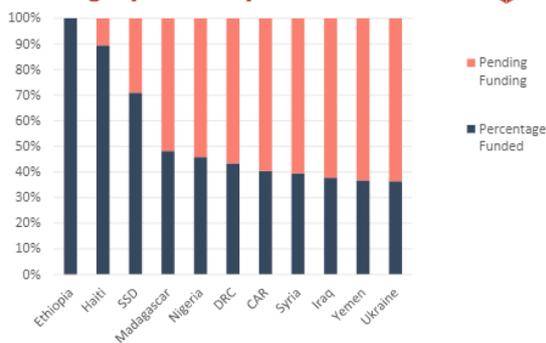
**WORKING GROUP - FINANCE**

*Presented by Stephen Cahill and John Myraunet (Global Logistics Cluster)*

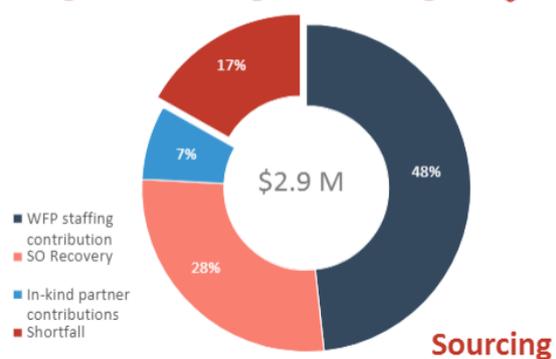
As regular practice at global meetings and as initiated at the Budapest Global Meeting in 2015, the Global Logistics Cluster Coordinator and deputy the Global Logistics Cluster Coordinator gave an overview of the Logistics Cluster funding status and how the Logistics Cluster is financed. At the field level, as a first step in any operation, the Logistics Cluster partners collaborate to identify the logistics gaps, which partner can best fill the gaps and how much funding is required. Different funding mechanisms can be used however the key mechanism, the Special Operation (SO), the process and the activities budgeted within the SO were presented. Discussions also focussed on the 7% Indirect Support Costs (ISC), a single, standard rate which WFP recovers on all contributions including Logistics Cluster SOs and in-kind contributions such as the standby partner agreement. Participants requested a report on the contribution from WFP to the Logistics Cluster, however considering the level of detail this requires it would not be possible. Most contributions from WFP are through specific sector support such as shipping and aviation. The GLC encouraged participants and the SAG to review the level of detail of the financial reporting at the GLMs and assess if this meets their requirements.

At the GLC level, eight HQ PSA staff posts and a number of activities including information management, operational support and RITA are funded through the field SOs and ad-hoc contributions and in-kind donations. However, outside of this core funding, the preparedness and training activities which are in-line with the Logistics Cluster 2016 – 2018 strategy are facing a 17% shortfall in funding. Partners are encouraged to work together and support advocating for funding and identifying alternative funding streams through their existing networks with foundations and donors. The most recent donation and funding levels for the ongoing Logistics Cluster Operations were presented. In general, operations are well funded however, for CAR and Democratic Republic of Congo, there are significant funding gaps.

**Funding by Country 2017**



**Strategic Goals Budget - sourcing**



## MARKET PLACE

This session was facilitated through presentations taking place simultaneously whereby participants could pre-select the sessions they preferred to attend:

**1) *Looking behind the Paradigms Humanitarian Supply Chain Expenditures & Investment Opportunities – Presented by ACF, HELP Logistics and KLU***

In collaboration with KLU and HELP Logistics, ACF has launched a Return on Investment Study to analyse supply chain costs and get a better understanding of potential areas of pre-disaster investment, elaborate on their interdependencies and identify the most beneficial ones. The key findings of the report, expected to be completed by end of August 2017 will be available publicly and ACF holds the right to distribute the full report. In order to enhance the study, further refinement of the study models is planned, adding more parameters so that more scenarios and optimal funding targets can be assessed. Organisations tentatively offered to share additional data and KLU and HELP Logistics are in discussions with ACF on the mechanism for provision of additional resources. A communication and advocacy plan to promote the messages and findings with the right actors should be developed which could and should be linked to the advocacy pillar in the GLC strategy and could involve the new SAG. UNOCHA suggested to target the Humanitarian Networks and Partnerships Week (HNPW) in February 2018 as a key forum to share findings and collaborate with other.

**2) *Supply Chain Integration Project - Presented by Handicap International (HI) and Bioport***

The goal of the project is to build a more efficient supply chain based on the strengths of both organisations to deliver HI's programmes. This was done by placing Bioport directly in contact with HI's supplier and field logistician to organise international freights more efficiently. Both organisations also designed KPIs and lesson learned tools. During the presentation, the methodology used to run the project and first results of the implementation and the strategic added value for HI to use Bioport as an 3rd party NGO logistics provider was presented. During the session, discussions focussed on the suitability of the Bioport model for cost recovery, the ability of Bioport to train and empower the field logisticians, scale up its capacities and how the change was managed with HI head quarter team.

**3) *Emergency Health Supply Chains – Presented by WHO***

This session updated participants on WHO's project to support the emergency health sector to ensure an adequate flow of medical supplies in support of a global emergency health response. In an increasingly constraining national logistics environment, to take advantage of its privileged relationship with the host state WHO intend to offer to its health emergency response partners a system facilitating importation and eventually with the support of its logistics partner, on site storage and distribution (last mile) capacity.

**4) *Value chain analysis – Presented by Shelterbox***

Value Chain Analysis is a commercial supply chain tool that ShelterBox has adapted to humanitarian response. It is used to identify bottlenecks in the supply chain and monitor resourcing levels. It is used to monitor responses in real time so that any issues are identified early and can be rectified quickly. A variety of topics were discussed including accountability, communications with the teams in the field, resources around maintaining data, if it works for local procurement, distribution models it could work for, if it can be used as a tool for options analysis. If anyone would like more information they can contact me at [sheonagrants@shelterbox.org](mailto:sheonagrants@shelterbox.org).

**5) *Preparedness Platform - Presented by the Global Logistics Cluster***

The LC Preparedness Platform, a useful tool to identify existing resources and capacities in support of planning responses, was presented in the marketplace session. The session focused on demonstrating the platforms capabilities (live tracking of actual storm systems and earthquakes with minor analysis tools used to show logistics asset proximity to potential disaster areas), the data-model behind the platform (the actual baseline and logistics datasets that have gone into building the visualisation and analytics tool) as well as q & a's regarding how the humanitarian community would benefit from the tool in their own operations.

**6) Update to the Sphere Handbook – Presented by the Humanitarian Logistics Association (HLA)**

This session focussed on how the HLA is coordinating and providing initial, high level inputs on humanitarian logistics and supply chain management to the introductory section and explanatory annex for the next revision of the Sphere handbook. The last handbook update was in 2011 wherein references to logistics / SCM were related only to food security. The latest revision will provide a more generic approach to the importance of logistics and participants and members of the humanitarian logistics community of practice were encouraged to engage in the revision.

**Action Points:**

→ Working group created to look at consolidating logistics inputs to be included in the revision of the Sphere Handbook. Working group to be led by George Fenton (HLA) - [george.fenton@humanitarianlogistics.org](mailto:george.fenton@humanitarianlogistics.org)

**7) Innovation Accelerator (Box in a Box / Self Driving Trucks) – Presented by WFP**

Launched in 2016, the WFP Innovation Accelerator identifies supports and scales high potential solutions to hunger worldwide. During this session, two projects were discussed, 'Box in a Box' and 'Self Driving Trucks'. Discussions during the session focussed on enhancing information sharing between partner organisations on innovative projects that can improve supply chain operations in emergencies.

**8) Getting Airports Ready for Disaster (GARD)- Presented by DHL**

The DHL GARD project, which aims at preventing bottlenecks in the flow of relief supplies at an airport during a natural disaster was presented to participants. During the session, there was a discussion on the responsibilities of the actors involved (private sector, UN agencies, government agencies, airport management, NGOs if involved). Possibilities on how to connect actors including Airlink and USAID and how to connect the Logistics Cluster at the field level (Haiti Field Manager) and the Global Logistics Cluster in the initiative was discussed.

**9) Logistics Cluster Training - Presented by the Global Logistics Cluster**

The GLC training and capacity development concept was presented by the Global Logistics Cluster Training Coordinator to participants of the workshop. Ideas, feedback and concerns were discussed including the need for specific trainings, application procedures and quality control to access the new Logistics Cluster Staff Roster tool: <http://www.logcluster.org/global-meeting-document/draft-global-logistics-cluster-capacity-development-plan>

**Action Points:**

→ The Logistics Cluster to update the training concept note based on feedback from partners and share it more widely.  
 → Partners to open their organisational trainings for cluster participants and to liaise with the Logistics Cluster should a Logistics Cluster Induction session be required in the trainings.

**WORKING GROUP - GOVERNANCE (VOTING AND NEXT STEPS)**

Voting on SAG members took place and the following candidates were elected:

**NGO community**

- ACF France – Jean-Baptiste Lamarche
- Plan International – Rebecca Lewin
- Welthungerhilfe (WHH) – Bruno Vandemeulebroecke

**(Inter)-governmental organizations (including UN agencies, regional inter-gov org, government agencies etc)**

- ECHO – Dider Merckx
- UNICEF - Stéphane Arnaud

In addition, a representative from WFP as lead agency will be a voting member of the SAG, one field Logistics Cluster Coordinator will be an observer and the Global Logistics Cluster Coordinator will chair the group.

Following the results, the SAG members and meeting participants discussed the next steps. The SAG will present an update on activities at each GLM and a plan on regularly communicating with Logistics Cluster partners and field clusters developed. Priorities will also include developing a work plan for the SAG against which performance and delivery can be measured. This can then be reviewed in early 2018 and if necessary, the TORs can be adjusted to include updated priorities and activities of the SAG. The activities and membership of the working groups established during the previous GLMs should be reviewed. The groups, key in enhancing collaboration and discussion within the Logistics Cluster partners should be de-activated or re-activated if required. An email has been established for all queries related to the SAG: [logclustersag@gmail.com](mailto:logclustersag@gmail.com). Participants agreed the priorities for the SAG to focus should be finance, fundraising, mechanism for communicating between the various Logistics Cluster stakeholders, operational feedback mechanisms and monitoring of strategic progress.

**Action Points:**

- SAG to present an update at each GLM and develop a plan for communications.
- SAG to review the working groups and working group members, ensure they remain active if required and to discuss and confirm the way forward:
  - Governance working group to be replaced by the SAG
  - Strategy working group to be de-activated
  - Preparedness, training and financial de-mystification working group to remain active
  - Working group to look at Logistics Cluster Key Performance Indicators (KPIs) and Lessons Learned Exercises.

## DAY THREE

### PRESENTATION SLIDES FROM DAY THREE:

[HTTP://WWW.LOGCLUSTER.ORG/GLOBAL-MEETING-DOCUMENT/GLOBAL-MEETING-BONN-PRESENTATIONS-DAY-THREE](http://www.logcluster.org/global-meeting-document/global-meeting-bonn-presentations-day-three)

### GLOBAL LOGISTICS CLUSTER STRATEGY UPDATE

*Presented by Merjam Wakili (External) and Stephen Cahill (Global Logistics Cluster)*

Facilitated through an interactive visual session, the implementation progress of activities included in the Global Logistics Cluster Strategy 206 – 2018 was reviewed. As part of Pillar One – Operate, progress on development of a funding mechanism to allow agility to meet the increasing number of emergencies and increased diversity of actors providing common services. In order to address this and support advocacy and fund raising, particularly for the non-core funded activities; preparedness and training, skilled support could be identified.

There has been significant progress in the Lessons Learned Exercises with four recently completed (<http://www.logcluster.org/performance-review>). However, there should be a collaborative effort to implement the lessons identified in the exercises more into operations. As a first step in achieving this, Key Performance Indicators (KPIs) for the Logistics Cluster should be identified and agreed upon. Although funding is still required, trainings have increased in number and scope. The Logistics Cluster training portfolio now includes trainings in humanitarian access, Cluster Coordination and Information Management and a focus on training trainers.

As an outcome to partners selecting the activities that should be prioritised in the coming period, the following top five activities were identified:

Priority	Strategy Pillar	Activity
1	03 Operate	Create a funding mechanism that allows for agility to meet increased number of emergencies and increased diversity of actors providing common services
2	03 Operate	Standardize common services
3	01 Prepare	Identify organisations and local actors best placed to assist in addressing logistics gaps in priority countries
4	01 Prepare	Map logistics capacities and gaps in priority countries
5	01 Prepare	Support governments and stakeholders in developing plans to address logistics gaps in identified disaster-prone priority countries

#### Action Points:

- Look at identifying skilled support to help with advocating and seeking funding for preparedness and training activities.
- Enhance coordination with other global cluster leads / SAGS in strategic matters.
- GLC to review strategy activities indicated as priorities and work with the SAG on the way forward

### OPERATIONAL CHALLENGES – Q&A WITH WFP, DIRECTOR OF EMERGENCIES

*Presented by Denise Brown (WFP)*

This session provided an insight into WFP as lead agency of the Logistics Cluster and the challenges associated with activation of a Logistics Cluster from WFP perspective. Participants of the meeting were able to address their comments, questions and commentaries towards WFP senior management in its role as Logistics Cluster lead agency.

WFP is going through a strategic and financial restructure. Due to the increase in scale, complexity and number of simultaneous emergencies, the efficient allocation of resources was discussed. In line with the restructure and the shift in emergency contexts, WFP will focus more on fewer but enhanced core activities, improving basic,

practical operational skills of staff and ensuring better collaboration between responding organisations. WFP is therefore working on redefining its strategic partnerships, enhancing collaboration with NGOs and partners, key to successful responses.

WFP strongly believes in the clusters and in its role as provider of a last resort. The Logistics Cluster's role is instrumental in an emergency, highlighted during Ebola, whereby the operational response was significantly larger than the food response and a success due to the combined skills and diversity of the Logistics Cluster. The benefits of this were clear and showed that focus for WFP should not only be on Sustainable Development Goal Two (Zero Hunger), but also on Goal 17 (Partnerships for the Goals). The cluster system, a recognisable structure built through these partnerships should be utilised more but whilst maintaining its flexibility due to the current shifting humanitarian contexts.

**Action Points:**

- The GLC will continue to advocate for partners towards WFP senior management and comments and questions will be followed up with the Director of Emergencies.

**CLOSING REMARKS**

Mathias Mogge, the Executive Director of Programs at WHH gave closing remarks. The GLC, through the GLMs has great power to convene partners and bring together representatives from NGOs, the private sector, donors and other humanitarian actors. Logistics is becoming more relevant and responses are becoming more complex therefore through the Logistics Cluster, partnerships have become stronger and within these partnerships, there is trust.

Stephen Cahill, Global Logistics Cluster Coordinator closed the three-day event by thanking WHH as the generous hosts of the meeting and participants for their involvement and insightful contributions to the discussions. He highlighted some key takeaways from the meeting, the establishment of the SAG as a key outcome of the event and the progress made on Preparedness as we reach the mid-point of the 3 year strategy. The Logistics Cluster looks forward to working with SAG members and seeing the SAG develop in the coming months and together we have ensured through the SAG, the permanent representation of all partners in our daily activities.

## ATTENDANCE LIST

Agency / Organisation	Name
ACF France	Jean Baptiste Lamarche
ACF Spain	Daniel Garcia Ibanez
ACF Spain	Cristina Sainz de Vicuña
Airlink	Ian Rodgers
Bioport	Christophe Peyrichou
British Red Cross	Mike Goodhand
CARE	Rachel Gordon-Roberts
Concern Worldwide	Eddie Cranmer
CRS	Lionel Lajous
DFID	Jason Connolly
DHL	Kathrin Mohr
ECHO	Stéphane Comberiat
External	Merjam Wakili
Fleet Forum	Bas Janssen
Handicap International	Maxence Giraud
HELP Logistics	Sean Rafter
HLA	George Fenton
Humedica e.V.	Schäffler Hermann
IFRC	Thierry Balloy
IOM	Takuya ONO
IRC	Elteгани Mohamed
Johanniter International Assistance	Jörn Ostertun
KLU	Maria Besiou
Logistics Cluster	Kim Claveau
Logistics Cluster	Stephen Cahill
Logistics Cluster	John Myraunet
Logistics Cluster	Andre Hermann
Logistics Cluster	Lucy Styles
Logistics Cluster	Faheem Aerie
Logistics Cluster	Sarah Olsen
Logistics Cluster	Julie Vanderwiel
Medair	Cecile Terraz
Mercy Corps	Janaka Seram
OCHA	Virginie Bohl
Oxfam	Martijn Blansjaar
Plan International	Rebecca Lewin
PUI	Stephan Magnaldi
Save the Children UK	Chuck Woolgar
ShelterBox	Sheona Grant
Solidarités	Marie Houel
Tearfund	Pieter Bakker

THW	Theo Lingens
UNICEF	Stéphane Arnaud
UNOPS	Steve Crosskey
UNOPS	Ian Gough
UPS	Dale Herzog
USAID	David Sokoloff
WeltHungerHilfe	Bruno Vandemeulebroecke
WFP	Cesar Arroyo
WFP	Angela WYAN
WFP	Denise Brown
WFP	Luzal Vaidya
WFP - Germany	Kimon Letzner
WHO	Guillaume Queyras
World Vision	Mike Pattison

## ANNEXES

### GLOBAL MEETING WEBSITE: (PASSWORD - GLMBONN)

[HTTP://WWW.LOGCLUSTER.ORG/GLOBAL-MEETING/GLOBAL-MEETING-BONN-2017](http://www.logcluster.org/global-meeting/global-meeting-bonn-2017)

### PRESENTATIONS DAY ONE:

[HTTP://WWW.LOGCLUSTER.ORG/GLOBAL-MEETING-DOCUMENT/GLOBAL-MEETING-BONN-PRESENTATIONS-DAY-ONE](http://www.logcluster.org/global-meeting-document/global-meeting-bonn-presentations-day-one)

### PRESENTATIONS DAY TWO:

[HTTP://WWW.LOGCLUSTER.ORG/GLOBAL-MEETING-DOCUMENT/GLOBAL-MEETING-BONN-PRESENTATIONS-DAY-TWO](http://www.logcluster.org/global-meeting-document/global-meeting-bonn-presentations-day-two)

### PRESENTATIONS DAY THREE:

[HTTP://WWW.LOGCLUSTER.ORG/GLOBAL-MEETING-DOCUMENT/GLOBAL-MEETING-BONN-PRESENTATIONS-DAY-THREE](http://www.logcluster.org/global-meeting-document/global-meeting-bonn-presentations-day-three)