LOGISTICS CLUSTER
GLOBAL MEETING
DAY 2
AGENDA

Recap

Update from Lead Agency’s Management

Operational Update – South Sudan

SAG Vote

BREAK – 10:30

Working Groups Discussion

Plan It Like A Loggie

LUNCH – 1:30

Logistics as a Programmatic Activity – Panel Discussion

BREAK – 3:45

USAID Update

Update on Packaging Waste Study – Presented by USAID and WFP

Wrap Up
Update from Lead Agency’s Management

Jakob Kern
Director of Supply Chain
Supply Chain Division (OSC) – 1 Sep 2019

Director
J. Kern

Deputy Director
J. Crisci (Acting)

Business Support
OSCB
Z. Al Khudairi

Procurement
OSCP
K. Kidane

Shipping
OSCS
D. Stolk (Acting)

CBT and Markets
OSCT
L. Salen

Logistics
OSCL
S. Cahill

Food Safety and Quality
OSCQ
J. Leroy

Aviation
OSCA
P. Martou

Risk & Insurance
OSCR
D. Wakiaga

Office of the Director and Deputy Director
Staffing coordinator
SC Planning
Front office
Special Advisor to the Director
Staff Assistants
OIM / Communications

Aviation Safety
Insurance
Risk & Control
Logistics Cluster in South Sudan
A brief overview
September 2019
SOUTH SUDAN CONTEXT

IMPROVED SECURITY CONTEXT

GREATER PHYSICAL ACCESS

COST EFFICIENT TRANSPORTATION

TRANSPORT MODALITY SHIFT
HOW DO WE ACHIEVE COST-EFFICIENCY & MODALITY SHIFT?

Support from WFP Logistics & WFP Access teams

Implementation of Pre-positioning Strategy thanks to static response

Remaining Flexible while transitioning to new Transport Modality Shift
2018 – 7 Barge Movements
1726 MT

2019 – 11 Barge Movements
5 Boat Convoys
ALREADY !!
1178 MT
ROAD TRANSPORT

JANUARY - JUNE 2019

67 LOCATIONS SERVED BEYOND RESPONSES & CONVOY ROUTES

567 MT OF CARGO TRANSPORTED BEYOND BENTIU & BEYOND WAU RESPONSES ONLY

27 CONVOYS INCLUDING TO PREVIOUSLY UNREACHABLE LOCATIONS IN JONGLEI STATE AND TO KAJO KEJI FOR THE FIRST TIME IN 3 YEARS
Partner’s Logistics Capacity

HOW DO WE OVERCOME IT?
Training

New Training Officer in Juba

29 Trainings
581 Participants
82% Male
18% Female

Advanced Humanitarian Logistics
Basic Humanitarian Logistics Course
EVD Basic Logistics Training
EVD Sensitization Training
Logistics Cluster Forms Training
Logistics Cluster Induction Training
Mobile Storage Unit Installation Training
Warehouse Management Training
Best Practices - Logistics Cluster

**Coordination**
- Leadership, structure, and required staff competencies
- Proactive approach, outreach
- Open door policy
- Clear Communication, expectation management

**Information Management**
- Systems and networks in place to get and validate information
- Systems in place to reach partners timely with information
- Awareness raised on where to get information

**Services**
- Leveraging existing Logistics Capacity in country (WFP, UNHAS, IOM etc)
- Provides relevant, vital services
- Proactive approach to push planning, optimisation, training (SRF)
- Clear procedures in place
- Delivers on commitments made

Management Culture
Team
School of SS
Low turn-over
THANK YOU

https://logcluster.org/ops/ssd11a

Email: southsudan.clustercargo@wfp.org
SAG VOTE

Vote for 1 x Non-Governmental Organisation representative

Voting Rules

- Only humanitarian organisations implementing operations in the field are allowed to vote, (i.e. associations etc cannot vote).

- It is ONE VOTE per organisational family (i.e. representatives from British Red Cross and IFRC have only one vote between them).

- The results will be counted on the basis of a majority.

- Illegible ballots will be discounted – please put a clear X or ✓ in the box of ONE chosen candidate.
Working Groups Update

Presented by Sue Hodgson and Fabrice Perrot
Working Groups Update

Chronology

**December 2018**
Agreement that a more structured process for the WG was required and clarification was needed

**January 2019**
- Review of the Working Groups ToR
- Review of the SAG ToR, with specific role for the WG

**April 2019**
- GLCM Dubai: Presentation of the WG ToR’s rationale

**August and September 2019**
- Working Groups ToR sent to all partners for comments and validation
- GLCM Dublin: Working groups update, redefine leads and members, Workplan & ToR
"Reduce Working Groups to support operational excellence on the ground"
### Working Groups Update

#### KPI/Implementation Plan

<table>
<thead>
<tr>
<th>Update</th>
<th>Issues &amp; Dependencies</th>
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</thead>
<tbody>
<tr>
<td><strong>Upcoming Milestone</strong></td>
<td><strong>Key Achievements</strong></td>
</tr>
</tbody>
</table>

**Members**
- MercyCorps
- CRS
- Oxfam GB
- ECHO
- GLC
- SCI

**Lead Global Cell**
- Sue

**SAG Focal Point**
- Sue

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**DEDICATED SESSION**
## Working Groups Update

### Preparedness

<table>
<thead>
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**Lead**
- Global Cell

**SAG Focal Point**
- Didier

**Members**

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**DEDICATED SESSION**
## Working Groups Update
### Lessons Learned

#### Update

<table>
<thead>
<tr>
<th>3 priorities for 2019:</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>1) <strong>After-action follow up:</strong> Test of the management response table for new exercises, including tracking and reporting of the action</td>
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<tr>
<td>2) <strong>Global Strategy Implementation Plan:</strong> Contribute to the plan – several activities are included in the plan under different goals</td>
<td></td>
</tr>
<tr>
<td>3) <strong>Learning needs:</strong> Discussion of what are the learning needs of the Logistics Cluster to enable a proactive approach to learning</td>
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</tbody>
</table>

#### Issues & Dependencies

- The **management response table is dependent on finalization of** Bangladesh and South Sudan Lessons Learned reports.
- **Cyclone Idai** – issues on availability of community members staff to conduct Lessons Learned
- **LL methodology is appropriate but** resource intensive – a light version/or real-time review could be applied in situations where fx collecting real-time feedback is seen as most important.

#### Upcoming Milestone

- **Test of management response and tracking of action** upon finalisation of Bangladesh and South Sudan LL reports
- **Produce 2020 work plan** in accordance with the Strategy Implementation Plan

#### Key Achievements

- **Use of LL tracking table to develop a catalogue of areas for improvement, gaps seen in operations**
- **Activities included in the Implementation Plan under various goals - in particular activities under Goal 4**
- **South Sudan LL:**
  - **Quality assurance:** global network and the local operation -> local awareness of global level support and resources available to address local challenges
  - **Other clusters recommended** to conduct Lessons Learned exercises, inspired by the Logistics Cluster exercise

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**Members**
## Working Groups Update
### Service Provision

### Update
- Progress stagnated last 6 months
- Leadership of the group going back to HI, WHH not able to offer time, resources required to lead group

### Issues & Dependencies
- Time commitments
- WFP/SP template contract slow going/complicated process.

### Upcoming Milestone
- Amendment of the Logistics Cluster Service Provision Portfolio document (and submission to the Global Logistics Cluster Support Cell)
- Finalisation of template contract between WFP and service providers (led by SI with HI/Atlas, WHH, PUI, etc.)
- Working group ToR

### Key Achievements
- Defined objectives of WG
- Identified selection criteria for Service Providers
- Identified process for the selection of Service Providers

### Members
- ACF France, GLC, GOAL, Humanity & Inclusion, KLU, MAF, Oxfam, Premiere Urgence Internationale, Solidarités International, USAID (TBC), WFP (TBC)
<table>
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<th>Issues &amp; Dependencies</th>
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<tbody>
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</tr>
</tbody>
</table>

**NO UPDATE**

**Members**
- CRS, ICRC, Oxfam, Plan International, GLC

**Lead**
- Tear Fund

**SAG Focal Point**
- Bruno
QUESTIONS?
Plan It Like A Loggie
COMMENTS ADDRESSED
SCOPE
• **Outcome 2.3. and Output 2.3.1. Language strengthened to reflect ”influence” of community members:**

Outcome 2.3. Logistics Cluster stakeholders are able to stay informed of Logistics Cluster activities and trends, to engage in joint dialogue *and to influence* operational priorities and on the direction of the Logistics Cluster.

*Output 2.3.1.* Existing platforms for global coordination, joint dialogue, *influence and* decision-making on priorities and the direction of the Logistics Cluster are maintained.

• **Activity 3.1.1.4.**

Assess country level needs and the relevance of support available on a regular basis through surveys and interviews with key country level *and global* stakeholders to identify areas for improvement and further development.
WHAT AM I COMMITTING TO?
TYPES OF ACTIVITIES

• Ongoing activities

• Activities to be initiated

• To be implemented by:
  o Global Logistics Cluster Support Team
  o Community Members
  o Jointly

• Activities engaging Community Members will have one Lead and one or several contributors
ACTIVITIES WITH DIFFERENT TYPES OF CONTRIBUTIONS
EXAMPLES

- 2.1.1.1.
  - Participate and contribute to consultation on guidance material and a RACI matrix on preparedness and response roles of Logistics Cluster stakeholders

- 2.1.2.1.
  - Incorporate the Logistics Cluster online induction training in mandatory organisational training curricula for relevant personnel
EXAMPLES

• 2.5.1.4.
  - **Conduct analysis** of challenges and practices for linking up with local humanitarian networks/actors

• 3.1.1.6.
  - **Contribute with facilitators/participants in trainings** designed to ensure professional management of Logistics Cluster/Sector operations
Some tasks need further discussion on how to be implemented:

- Some foreseen to start after next GLM
- Some will be managed by existing/new Working Groups
- Some will be managed by the organisations that sign up to specific activities
COMMON TO ALL ACTIVITIES: ACCOUNTABILITY, LIAISON AND REPORTING
ACTIVITY LEADS

• Confirmation of commitment by 20 October 2019

• Liaison with contributors to activity

• Implementation together with other contributors

• Fill out Logistics Cluster reporting template on the activity
  
  o 15 November 2019: indicator, baseline, target for 2020, risks and assumptions
  
  o 31 July 2020 (TBC): six-month report against target

  o 7 January 2021: annual report against target
NON-LEAD CONTRIBUTORS

- Confirmation of commitment by 20 October 2019
- Participate in liaison initiated by activity Lead
- Implementation together with other contributors
- Discuss and provide info to Lead as appropriate to enable joint reporting on activity
  - 15 November 2019: indicator, baseline, target for 2020, risks and assumptions
  - 31 July 2020 (TBC): six-month report against target
  - 7 January 2021: annual report against target
## ACTIONS GOING FORWARD

<table>
<thead>
<tr>
<th>What</th>
<th>Who</th>
<th>Deadline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Confirm sign up to activities</td>
<td>Each organisation</td>
<td>20 October 2019</td>
</tr>
<tr>
<td>Share template for activity indicator, baseline, targets, assumptions, risks for activity reporting</td>
<td>GLC ST</td>
<td>25 October 2019</td>
</tr>
<tr>
<td>Develop Strategy Implementation Plan KPIs</td>
<td>KPI WG</td>
<td>15 November 2019</td>
</tr>
<tr>
<td>Send baseline, targets etc per activity to GLC ST</td>
<td>Activity Lead</td>
<td>15 November 2019</td>
</tr>
<tr>
<td>Decision on activities with no sign up</td>
<td>SAG</td>
<td>1 December 2019</td>
</tr>
<tr>
<td>Share common consolidated plan</td>
<td>GLC ST</td>
<td>15 December 2019</td>
</tr>
<tr>
<td>Implement activities</td>
<td>All</td>
<td>1 January – 31 Dec 2020</td>
</tr>
<tr>
<td>Reporting on progress to GLC ST</td>
<td>Activity lead</td>
<td>31 July (TBC) 2020 and 7 January 2021</td>
</tr>
<tr>
<td>Annual report</td>
<td>GLC ST</td>
<td>30 January 2021</td>
</tr>
<tr>
<td><em>Suggestion: Update targets for 2021</em></td>
<td><em>Activity Lead</em></td>
<td><em>October 2020</em></td>
</tr>
</tbody>
</table>
DISCUSSION A

Activity 2.5.1.4.

Conduct analysis across operations of the challenges and practices for linking up with local humanitarian networks

1. What are the questions that this analysis should answer? Are there specific angles we would like to cover? (Preparedness, operations, global network, GLM participation etc.)

2. How would we like to go about an analysis of this kind (methodology)?

3. Are there activities that are already taking place which could feed into the analysis such as organisation’s operational evaluations, discussions on localisation?
Activity 4.2.1.1.

Develop a plan/procedure to capture and share new knowledge and best practices with Logistics Cluster stakeholders in a transparent and participatory manner

1. What new knowledge/subject areas and types of best practices relevant to cluster approach-based humanitarian logistics activities, should be considered for the plan?

2. What types of methods would be conducive to a) capture and b) share this type of knowledge and best practices?

3. Are there stakeholders that are well positioned to contribute? Partnerships?

4. What are possible challenges we might face, and how to overcome them?
Activities under Output 3.3.4.

3.3.4.1. Engage with existing forums, networks and actors with developed best practices on cross-cutting issues relevant to Logistics Cluster operations.

3.3.4.2. Develop Logistics Cluster guidance for best practices and/or sources or information on how to mainstream cross-cutting issues into Logistics Cluster/Sector operations

Cross-cutting issues as per IASC guidance: Gender, Environment, Age/Disability, HIV/AIDS

1. Consider aspects of Cluster/Sector operations and how they can have an impact on any of the above fields- from choices in planning to procedures and operational activities.
2. What type of guidance exists within the Logistics Cluster community and how can this be mapped against various aspects of Cluster/Sector operations?
DISCUSSION D

Activities under Output 2.4.1. (links to 2.4.2.)

2.4.1.1. Develop a plan of action to raise awareness on the role and strategic importance of logistics for the successful preparation and implementation of a humanitarian response to emergencies amongst relevant global and country level stakeholders for humanitarian response, as appropriate (including strategic management level).

2.4.1.2. Sign up for and execute responsibilities to implement activities listed in the plan referred to in 2.4.1.1.

1. Which are the target groups for this plan? What are the relevant messages to convey?

2. How to coordinate and document joint awareness raising efforts of the Cluster Community to avoid duplication?

3. Are there lessons from similar awareness raising efforts relevant to the Cluster?

4. What are the available resources and material?
<table>
<thead>
<tr>
<th>Activity no.</th>
<th>Activity statement</th>
<th>Remarks</th>
<th>Tasks of the lead</th>
<th>Tasks of the contributors</th>
<th>Lead</th>
<th>Contributor</th>
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</thead>
<tbody>
<tr>
<td>1.3.2.5.</td>
<td>Review, develop, and implement LCA sharing methodology and tools</td>
<td></td>
<td>Coordinate and lead activity</td>
<td>Participate in consultations on LCA sharing methodology</td>
<td>Support Team</td>
<td>Support Team</td>
</tr>
<tr>
<td>Goal 1</td>
<td>Sign up if interested in engagement in Goal 1 activities other than 1.3.2.5.</td>
<td></td>
<td>Support Team will contact interested parties</td>
<td>Receive additional information about engagement in Goal 1 activities</td>
<td>Support Team</td>
<td>Support Team</td>
</tr>
<tr>
<td>2.1.1.1.</td>
<td>Develop guidance material including a Responsible, Accountable, Consulted and Informed (RACI) matrix as appropriate, for preparedness and response roles of Logistics Cluster stakeholders.</td>
<td></td>
<td>Lead and guide consultation</td>
<td>Participate and contribute to consultation on guidance material and RACI</td>
<td>Support Team</td>
<td>Support Team</td>
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<tr>
<td>2.1.1.2.</td>
<td>Develop case studies documenting the importance of information management for operational effectiveness (e.g. identifying typical operational information gaps and showing the difference that addressing them can make for successful operations).</td>
<td></td>
<td>Support team will participate to ensure alignment with Cluster activities</td>
<td>Coordinate methodology with the group, develop case studies</td>
<td>Develop case studies</td>
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<tr>
<td>Group</td>
<td>Discussion Topic</td>
<td>Give Feedback to Rapporteur of Group</td>
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<td>A Local/Global</td>
<td>2 New Knowledge</td>
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<td>B New Knowledge</td>
<td>3 Cross-cutting</td>
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<td>C Cross-cutting</td>
<td>4 Awareness</td>
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<td>D Awareness</td>
<td>1 Local Global</td>
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<td>6 New Knowledge</td>
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<td>B New Knowledge</td>
<td>8 Awareness</td>
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<td>8</td>
<td>D Awareness</td>
<td>5 Local Global</td>
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Choose one or two rapporteurs
Group discussing: 15 min
Group giving feedback to the other group: 8 min
Group debriefed by rapporteur: 4 min
Group presenting in Plenary: 4 min
SIGN-UP
Logistics as a Programmatic Activity

Panel Discussion
Humanitarian Packaging Waste Scoping Study

Logistics Cluster Global Meeting, Dublin 2019
Background

- Waste management - an urgent and increasing global development challenge
- Countries often lack infrastructure to handle plastics and packaging waste including from humanitarian aid
- Increasing desire from the humanitarian assistance community to address to improve Response
- Referenced in Sphere Standards
- In response to demand from key stakeholders, including UN Cluster system
Coordination

- Collaborative momentum built under the Joint Initiative for Coordination of Environmental Assessment in Humanitarian Action or the “Joint Initiative”
- UN And Non-UN Multi-stakeholder initiative & advisory panel
  - WFP, UNHCR, USAID
  - Joint -UNEP/OCHA Environment Unit
  - International Organization for Migration
  - Logistics Cluster
  - Shelter Cluster- Environmental Community of Practice
  - International Committee of the Red Cross
  - World Wildlife Fund
- This collaborative work is essential: because environmental challenges in developing countries are bigger than any of us can solve on our own
Scoping Objective: To inform a programmatic assessment that will support humanitarian agencies to reduce the environmental impact of packaging waste from food and non-food aid delivery.

Scoping:
- Map and evaluate existing humanitarian aid packaging waste space, delivery systems, and processes
- Determine specific focus areas to have greatest impact and value

Assessment:
- Examine and analyze the specific focus areas in greater depth
- Identify pragmatic, cost-effective solutions for reducing packaging waste without compromising aid delivery
Focus of Scoping Study

- Establish the extent of packaging waste by examining the full supply chain – as feasible
- Review management options
- Identify priority focus areas for the assessment, and types of technical expertise required
- Engage with key humanitarian and environmental stakeholders throughout
Progress to Date

◉ Established Advisory Panel
◉ Developed information sheet
◉ Developed stakeholder survey
◉ Conducted HA stakeholder consultations
◉ Packaging & suppliers industry pending
◉ Stakeholder consultations cover:
  ○ Questions on solid waste
  ○ Issues of greatest concern and windows of opportunity
  ○ Opportunities for engagement
◉ Began mapping of key issues and potential areas of focus
◉ Considering limited life cycle analysis
Initial Findings

- Substantial momentum on the topic of packaging waste within the humanitarian sector
- Many existing packaging waste-related initiatives.
- Limited coordination between organizations
- Demand for change among some aid receiving governments.
- Information gaps around:
  - Who is doing what?
- What packaging types have the highest environmental impact
- Best approach to improve response?
Initial Findings:
Questions within the Sector

- Where should this scoping effort and programmatic assessment focus?
- Where can we have the most impact?
- Who is doing what across the sector to tackle the information gap?
- What are the opportunities for partnership between organizations?
  - How to best work with development actors and supply chain industry?
  - How to support improved country waste systems?
- How can those opportunities be provided?
Next Steps

**Triangulate information gathered** from desk reviews, stakeholder consultations, and survey results

**Develop scoping statement to:**

- Map the various efforts being undertaken by stakeholders
- Establish the known packaging waste in the humanitarian aid sector
- Identify priority focus areas for the following assessment, such as specific research questions, materials, or countries

**Comment period for scoping study**

January/February 2020
Points of Contact

- **Georgina Stickels** & Carol Manceau, WFP
- **Andrea Dekrout** & **Anna Kapalina**, UNHCR
- **Eva Mach**, IOM
- **Emilia Wahlstrom**, Joint UNEP/OCHA Environment Unit
- **Greg Olson**, Bob Demeranville, **Erika Clesceri**, **Greg Rulifson**, USAID
  - Stakeholder Engagement Lead: **Mandy George**, ECOS Support
  - Contract Manager: Mark Wagner
WRAP UP
Social Event

Cobblestones Pub
King Street North, Smithfield

8:00 pm