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# Minutes of Meeting National Logistics Cluster, 17 April 2020

Indonesia

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<b>LOCATION</b>	Zoom – online <a href="https://zoom.us/j/3259206096?pwd=RUIjVW9XWDBxb1JYb1NaTlozZm5EZz09">https://zoom.us/j/3259206096?pwd=RUIjVW9XWDBxb1JYb1NaTlozZm5EZz09</a>
<b>DAY/DATE</b>	Thursday, 17 April 2020
<b>MEETING FACILITATOR</b>	Ikhsanuddin (WFP)
<b>PARTICIPANTS</b>	Attached
<b>ACTION POINTS</b>	<ul style="list-style-type: none"><li>– Ministry of Industry (Mol) to share list of 122 local PPE suppliers with the Coordinating Ministry for Human Development &amp; Cultures (Kemenko PMK);</li><li>– Mr. Ojie member of logistics cluster to share the PPEs forecasting with Kemenko PMK;</li><li>– AFLI confirms to be on standby to support and provide logistics service and operations in additional entry points (Surabaya, Semarang, Medan, Makassar and Denpasar);</li><li>– Any organisations expecting to receive international goods are encouraged to provide information to the Logistics Cluster (contact Ikhsanuddin/Laura) to access consolidated logistics services</li></ul> <p>Notes: other important points are highlighted in <b>bold</b> below.</p>
<b>AGENDA</b>	<ol style="list-style-type: none"><li>1. Update from:<ol style="list-style-type: none"><li>a. BNPB: current logistics issues</li><li>b. ALFI: import clearance in the entry points and any supports in preparation of running the additional entry points</li><li>c. PT Pos: storage &amp; distribution</li></ol></li><li>2. Distribution challenges</li><li>3. Plan for international goods arrival</li><li>4. Updates and challenges in PPEs production and supply (licenses, SNI certification, and PPE demand forecasting) by Mol and Ministry of Health (MoH)</li><li>5. AOB</li></ol>

## 1. Logistics Update

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### ALFI

- ALFI has prepared an SOP to streamline the customs and excises processes starting a month prior to the goods arrival;
- Stakeholders do not clearly understand the clearance process in the entry points. Administrative process are still required even though the goods have been released from the entry point. Customs office already has relaxation policy in place to accelerate the goods release, however, further steps in clearance are still required to complete;
- According to ALFI, the recommendation process in BNPB (required in order to benefit from the relaxation policy) is currently slowing down due to *LARTAS* and import taxes; it is understood that BNPB received a lot of requests (2 weeks ago, BNPB received more than 400 requests);
- In line with the request from Customs & Excises office, ALFI has established a task force (local representatives) to provide support in the alternative entry points outside Jakarta (Surabaya, Semarang, Denpasar, Makassar and Medan). The task force will assist partners in the clearing process for international goods;
- Private sector and individuals are facing issues on import tax clearance as the regulation is still being finalized by the Minister of Finance (MoF).

### PT Pos Indonesia (Distribution and Storage)

- Distribution and transportation from the airport warehouse to Halim warehouse and Percetakan Negara warehouse (managed by MoH and BNPB) is managed by the Military;
- Distribution from Halim warehouse and MoH warehouse to Provincial/District/City-level health facilities is done by; (i) other stakeholders appointed directly by sub-national government; (ii) military resources; (iii) PT Pos Indonesia. PT. Pos prepared transport as per request;
- To anticipate (i) the opening of additional airports in China; (ii) the additional of entry points in various areas in Indonesia; thus, **PT Pos suggested to appoint 13 additional entry points to facilitate the distribution of PPEs at sub-national level.** PT Pos to share the distribution scheme and zonation with BNPB and MoH on 20-21 April;
- **PT Pos has prepared storage facility across Indonesia, with cumulative capacity of approx. 1,000 m<sup>2</sup>;**
- Local suppliers have started to produce and distribute PPEs; yet distribution should ideally be mapped and MoH should lead the distribution procedure;
- PT Pos has recorded its operations online, however manual data collection still often takes place in Indonesia, and different stakeholders may have different systems of distributions. This may pose challenges in consolidating data.

### Additional points from Ikhsanuddin/WFP:

- ALFI and PT Pos – consider to collaborate in the entry points, on receiving and distributing goods;

- **Storage facilities of PT Pos across the country can be utilized by the sub-national governments; Task Force – consider to advocate this;**
- Health facilities can collaborate with local suppliers on purchasing PPEs (to date, there is no update re direct purchase from MoH to local suppliers). **Suggest to establish a database on direct distribution from local suppliers to health facilities at the sub-national level and report to the Task Force;**
- **Establish coordination with the Task Force on consolidating distribution data.**

## 2. Distribution Challenges

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Baznas:

- Distributing goods based on donor's requests (as in the MoU). No challenges reported so far;
- Supply: low availability of PPEs outside Jakarta.

MDMC Toli-Toli Central Sulawesi (Mr. Anas):

- Challenges: low availability of PPE supply to meet the demands;
- Hospitals receive PPEs from MoH at sub-national level (Dinas Kesehatan), however, health facilities at community level (Puskesmas) do not.

Response from Mr. Nelwan (Coordinating Ministry for PMK):

- **Received suggestion that Task Force and Crisis Centre are to inform overall PPEs availability in country. This is to help informing stakeholders on the stock gaps and how they can contribute. This point will be escalated to decision-makers;**
- PPEs License and Quality assurance: MoH needs to establish a Help Desk to answer any technical questions from producers on PPE production in a rapid and proper manner;
- There has to be consolidation of data on eligible, licensed local PPE producers with the limited supply of PPEs across the country;
- Some referral hospital outside Jakarta reported that they have not yet received PPEs shipped to them. Most likely the shipment is still at provinces warehouse due to long administrative process.

Response from Ikhsanuddin/WFP:

- 'PPE availability' dashboard must be created to monitor the supply of PPE, particularly in provinces with low availability; Task Force can focus their distribution according to this data;
- Help Desk can monitor producers who experience production issues and can recommend solutions according to most common issues reported;
- Help Desk can also be utilized to support the review BNPB's recommendation.

Additional points:

a. Maria (WHO):

- WHO receives PPE requests from different teams within the MoH (for example, from Family Health program, Mother Health program, and Children Health program). This suggests lack of coordination within MoH. Suggest all requests to be directed/centralized at the MoH Crisis Centre (PKK).
- There is a sorting process/or separation of goods from BNPB and MoH.

Response from Ikhsanuddin, Mr. Iman and Mr. Musawir:

- Separating the goods is necessary as the warehouse destination for BNPB and MoH goods are different: (i) Halim warehouse for BNPB, and (ii) MoH warehouse for MoH.
- The next destination after warehouse are also different: (i) from Halim warehouse (BNPB) to BPBD and (ii) from MoH warehouse to District/City Health Office (Dinas Kesehatan) and/or referral hospitals;
- This process is also required for the purposes of accountability and fulfilling the requirement of different reporting systems of both institutions.

b. Ojie:

- Good logistical planning must be based on PPE demands/needs forecasting in each province (Health Office/Hospital/Puskesmas). Should this be put in place, with support from central government, this can estimate PPE availability quite well.

Response from Mr. Nelwan, Ms. Maria, and Ikhsan:

- Basis for forecasting (considering scenarios) is already available up to Health Office level; Data must be shared and will be escalated as a reminder for the higher level;
- The key information needed is how to prioritise and allocate resources to meet these PPE demands;
- Affirming the importance of dashboard to see real-time PPE demands;
- MoH organizes online meetings with each province to calculate the quantity of PPE needed;
- PPE demands/availability data must be opened to the public so that all parties can strive to meet the PPE supply accordingly.

### **3. Production of PPE and existing challenges**

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Ms. Tuti (Mol):

- Mol has received 325 sample from 154 producers who conducted quality testing in Textile Services, and 122 were accepted (all sent to BNPB and MoH). Many of these producers are uninformed about the next process required, which is obtaining distribution permit. The challenge is that this process might take time, and it differs for each producer. The producers also complain about the cost. The process for issuing distribution and production permit must then be accelerated;

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- Producers are quite reluctant to start the production because their PO (Purchased Order) are still processed by BNPB and have yet to be return to the producers.

Response from Ms. Maria and Mr. Nelwan

- The acceleration of standardization process should be tasked to National Certification Agency (BSN) under MoH, in addition to the Directorate of Pharmacy and Medical Equipment;
- Coordinating Ministry for PMK requests the list of eligible producers; it will be shared/follow-up with relevant Ministry/Institution;
- MoH, BNPB, and MoI to coordinate in creating an agreement highlighting mechanism process which can help facilitating the challenges experienced by the PPE producers;
- Mr. Nelwan is specifically tasked by the Coordinating Ministry for PMK to conduct monitoring and control in General Logistics, including health. Some channels to relevant ministry/institution has been prepared to deal with the current challenges.

### Contact

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Ikhsanuddin/WFP

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Theresia Laura/WFP

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*In supporting the Indonesian Government-led efforts in responding to COVID-19 outbreak, WFP, as the lead agency of the IASC Logistics Cluster, supports the National Disaster Management Agency (BNPB) in the activation of the National Logistics Cluster and facilitates the engagement of private sector partners to ensure necessary logistics services are available and accessible by Government and the humanitarian community.*

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### Participants:

<b>ID</b>	<b>Name</b>	<b>Organisation</b>
1	Nelwan Harahap	Coordinating Ministry for Human Development & Culture
2	Ms. Sri Hastuti	Ministry of Industry
3	Ikhsanuddin	WFP
4	Theresia Laura	WFP
5	Oggi Musadeq	WFP
6	Titi Moektijasih	OCHA
7	Iwan	OCHA
8	Surya Rahman M	Humanitarian Forum Indonesia
9	Alim	UNICEF
10	Maria Meo	WHO
11	Iman Gandi	ALFI
12	Musawir	PT POS Indonesia
13	Farius	PT POS Indonesia
14	Fediyan Syahputra	PT POS Indonesia
15	Ojie	PT POS Indonesia
16	Romidi	Baznas
17	Anas	MDMC Toli-toli
18	Raden Didiet Rachmat Hidayat	FORLOG PBI
19	Yoram Lukas	Save the Children