



LOGISTICS CLUSTER GLOBAL MEETING

NOTE FOR THE RECORD

24 - 26 September 2019

Co-hosted by Concern Worldwide and GOAL

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LOGISTICS CLUSTER GLOBAL MEETING

24 TO 26 SEPTEMBER 2019

CO-HOSTED BY CONCERN WORLDWIDE AND GOAL

BACKGROUND

The Logistics Cluster Global Meetings (GLMs) are held twice a year and bring together representatives from Logistics Cluster partners at the global level. These meetings are a forum for strategic discussions and provide an opportunity to confer on relevant Logistics Cluster operations, collect feedback from partner organisations on Logistics Cluster performance, and present new initiatives and projects relevant to the field of humanitarian logistics.

INTRODUCTION TO THE NOTE FOR THE RECORD (NfR)

This Logistics Cluster Global Meeting involved the participation of 60 attendees from a total of 41 organisations. The meeting agenda was developed based on feedback from previous meetings. The overall focus of the meeting was “logistics as a programmatic activity.” The meeting was facilitated through presentations and discussions by a variety of partners and humanitarian stakeholders, and included sessions focused on the theme, including a panel discussion and an operation update from South Sudan with a programmatic focus, updates on various Logistics Cluster and partner activities and initiatives, and sessions on the finalisation of the Strategy Implementation Plan.

This NfR is organised to reflect the discussions as they took place during the Global Meeting in Dublin and aims to summarise the key discussion points and actions going forward. Additional meeting documents, including presentation slides, the participants list, and survey results are available at the website below.

GLM DUBLIN: <https://logcluster.org/global-meeting/global-meeting-dublin-2019>

GLOBAL MEETING AGENDA

Day 1

Welcome and Introductions from Concern Worldwide and Irish Aid

BREAK

SAG Update

GLC Strategy: Strategy Bonanza

LUNCH

Introduction from GOAL

GLC Strategy: We Want to Hear Your Inner Strategist

Development of best practice and universal standards for humanitarian transport and logistics – Presented by Inspire Consortium

BREAK

Preparedness Discussion

Wrap Up

Day 2

Operational Update – South Sudan

Update from Lead Agency's Management

BREAK

Working Groups Update

GLC Strategy: Plan It Like a Loggie

LUNCH

Theme session: Logistics as a Programmatic Activity – Panel Discussion

BREAK

Update on Packaging Waste Study – Presented by USAID and WFP

Wrap Up

Day 3

Strength in Numbers – Presented by Réseau Logistique Humanitaire

Frontline Humanitarian Logistics Systems

BREAK

GLC Strategy: Show Us Your Implementation Skills

Wrap Up and Meeting Close

DAY ONE

PRESENTATION SLIDES DAY ONE

The presentations are available on the dedicated GLM website [here](#).

WELCOME AND INTRODUCTIONS

Anne Mahony, International Programs Director at Concern Worldwide, opened the meeting and welcomed all participants to the 26th Global Logistics Cluster Meeting, co-hosted by Concern Worldwide and GOAL at the historic site of Croke Park in Dublin, Ireland. She spoke of how much logistics has changed over her thirty-year career with Concern and the growing understanding of the need to involve logistics staff in program design much earlier than they traditionally have been. She encouraged participants to continue to push for greater collaboration with other teams within their organisations to raise the profile and understanding of the importance of logistics.

Elizabeth Keogh, First Secretary of the Humanitarian Unit in the Development Cooperation and Africa Division of Irish Aid then offered some remarks. She spoke about how logistics is at the heart of effective humanitarian action and is more than just a support function. She ended by welcoming meeting participants to Dublin.

Jakob Kern, Director of Supply Chain at the World Food Programme, added his thoughts on the theme of the meeting stating that logistics should increasingly be seen as a programmatic activity. He drew on WFP's approach where logistics and supply chain is seen as part of the organisation's programmes and that it is key to delivery on programmatic goals. He encouraged meeting participants to use the event to network and to collaborate to find new ways of working. He then introduced Athalie Mayo to the plenary as the new Global Logistics Cluster Coordinator and thanked outgoing Cluster Coordinator, Stephen Cahill, for his service in the role.

Stephen Cahill addressed the plenary and reflected on his four years as Global Logistics Cluster Coordinator and what the cluster community had achieved over that time. He highlighted the work undertaken on localisation, noting that 47% of the organisations supported by the Logistics Cluster now are local responders. He noted the shift from the humanitarian community coming into a country to conduct an operation and then leave, to now looking at how to work with government and local responders to build on and leverage local capacity. Stephen underlined the importance and value of the Logistics Cluster as a collective, and its ability to achieve what could not be accomplished by organisations working alone. He thanked partners and welcomed Athalie as his replacement.

Bruno Vandemeulebroecke, Deputy Global Logistics Cluster Coordinator, provided an update on Logistics Cluster activities since the last meeting in Dubai. He began by providing brief operational updates on Venezuela, the Bahamas, and Libya before moving to global activities. He updated the plenary on the ongoing engagement with academia, particularly with regards to knowledge gaps and the efforts to inform and guide the direction of research into areas that would add value for the

humanitarian community. It is hoped that some of the research resulting from this engagement will be published this year. The Global Logistics Cluster also continues to look for ways to better engage with the private sector. Earlier this year, a private sector consultancy was commissioned to assist in strengthening methods for engagement. Bruno noted that there is great demand from the private sector to work with the Logistics Cluster, with discussions currently underway with Airbus, DHL and IBM.

Following on from the last Global Meeting in Dubai which focused on access, Bruno advised the plenary that the Logistics Cluster has been working with IFRC to integrate International Disaster Response Law into cluster trainings. The two organisations have also agreed to work towards a joint approach to addressing access issues. Bruno also highlighted other initiatives that the Logistics Cluster has been working on including advocacy, an examination of Logistics Capacity Assessments, and a revision of the Logistics Operational Guide.

UPDATE FROM THE STRATEGIC ADVISORY GROUP (SAG)

PRESENTED BY SUSAN HODGSON AND FABRICE PERROT (SAG REPRESENTATIVES)

SAG members Sue and Fabrice updated the plenary on recent changes to the SAG membership, including the addition of Athalie Mayo as fixed chair and Katja Hildebrand as the Field Cluster Coordinator representative. This was followed by an update on the SAG's activities since the last Global Meeting held in Dubai. Sue and Fabrice further outlined recent changes made to the SAG Terms of Reference to better clarify the role of the SAG as raised as a discussion point during the SAG Update session at the Rome Global Meeting. It was confirmed that no comments had been received during the requested feedback period in the lead up to this meeting in Dublin. Hence, the updated [Terms of Reference](#) were considered validated.

Brief updates were provided regarding the Working Group Terms of Reference (with further detail to be provided in a separate session on Day Two) and the extension of the Logistics Cluster Strategy until the end of 2021 in line with continuing work on the Strategy Implementation Plan. The session ended with a reminder to partners to utilise the SAG as their representative body.

GLC STRATEGY: STRATEGY BONANZA

PRESENTED BY STRATEGY IMPLEMENTATION PLAN WORKING GROUP

The Strategy Implementation Plan Working Group, represented by Susan Hodgson (Save the Children), Martijn Blansjaar (Oxfam), and Dorte Friis and Caroline Hammarberg (Global Logistics Cluster), summarised the process that had been undertaken to arrive at the [draft version of the Strategy Implementation Plan](#) that was shared with participants prior to the meeting. This included the decision at the GLM in Washington in May 2018 to develop a plan; the objectives that a plan was set out to meet by bringing clarity on the actions needed to achieve the goals set out in the Logistics

Cluster Strategy; clarifying roles and responsibilities in the cluster community; strengthening accountability for action at the global level; and enabling measurement of progress and providing visibility on joint actions. The collaborative efforts that had gone into finalising this draft were strongly underlined and praised.

Clarification followed that the aim of the dedicated strategy sessions over the three days of the meeting was:

- to finalise the Strategy Implementation Plan;
- to clarify the next steps;
- and to enable partner sign up for activities within the plan during the meeting.

Participants were given further opportunity to review and discuss the plan ahead of the next strategy session.

INTRODUCTION FROM GOAL

PRESENTED BY SIOBHAN WALSH, CEO

Siobhan Walsh, CEO of co-host GOAL, delivered a keynote speech focused on changing the view of logistics within humanitarian organisations. She encouraged meeting participants to find ways to demonstrate the value of their teams in order to drive further investment into logistics, and to find people to collaborate with who could champion their work with key decision makers. She noted that logistics is often an afterthought in programme design when it should be something considered from the very beginning, and pointed to communication as a key tool to change this. Siobhan encouraged meeting participants to focus on their internal communications and messaging and to also share successes with each other so that this can be replicated across organisations.

GLC STRATEGY: WE WANT TO HEAR YOUR INNER STRATEGIST

PRESENTED BY STRATEGY IMPLEMENTATION PLAN WORKING GROUP

Following on from the previous strategy session, the Strategy Implementation Plan Working Group invited questions and comments on the draft plan from the plenary. Overall, there was satisfaction with the draft and participants thanked the Working Group for the work that had gone into it. Discussion topics in plenary included:

- the scope of the plan and the need to prioritise what the cluster does best;
- the areas of the plan that foresee collective influence and advocacy beyond the cluster;
- the possibility to expand on actions to limit the environmental impact of humanitarian logistics operations;
- and how to stay abreast of technological developments for the benefit of humanitarian operations.

The two latter points were found to be reflected to some extent under activities on cross-cutting issues under Goal Three as well as references to new knowledge under Goal Four but the interest in these topics was also noted for consideration for future activities. Based on additional feedback, the Strategy Working group clarified that the language in outcome 2.3. and output 2.3.1. would be strengthened to include references to the “influence” of community members on operational priorities and the direction of the Logistics Cluster. The Working Group also committed to ensure that “global stakeholders” were reflected in addition to country level stakeholders in activity 3.1.1.4., setting out the process for assessing country level needs and relevance of available support to operations. With these commitments of amendments to the text, the plenary endorsed the plan as final.

DEVELOPMENT OF BEST PRACTICE AND UNIVERSAL STANDARDS FOR HUMANITARIAN TRANSPORT AND LOGISTICS

PRESENTED BY CAMILLE NUSSBAUM, IECAH ON BEHALF OF THE INSPIRE CONSORTIUM

Camille outlined the premise of the ECHO-funded project to create common logistics and transport standards for humanitarian organisations, updated the plenary on the project plan, timeframe and feedback gathered from focus groups in the lead up to the meeting. An engaged discussion ensued on the actual problem statement, and whether there was a need for new standards in addition to both the existing standards previously developed collaboratively with the humanitarian logistics community, and to existing commercial standards that could be utilised. The overall feeling within the community was extremely sceptical towards the current outline of the project. It was requested for a close engagement with the Logistics Cluster on redefining the future of this project, it was suggested that the development of donor-led procurement standards would perhaps be of more use to the community. Camille and Richard Kneller of ECHO, who is overseeing the project, thanked the plenary for its feedback and advised that the project would undergo further refinement based on the needs expressed in the room.

PREPAREDNESS DISCUSSION

PRESENTED BY MARTIN KEITSCH, GLOBAL LOGISTICS CLUSTER, AND JUAN GALVEZ, IFRC

Martin updated the plenary on the current status of the Preparedness Project and outlined its various activities both in-country and at global level. He identified the four key factors that have contributed to the success of the project to-date: the engagement of partners through the Preparedness Working Group; a harmonised project framework across all activities; information management and communications activities to improve knowledge and to advocate for the project; and the Preparedness and Response platform. Martin briefed the plenary on upcoming activities such as the finalisation of a Logistics Preparedness Guide as well as a Global Preparedness Workshop to assist in planning for the coming two years of project rollout.

Juan Galvez led meeting participants in a discussion around two main questions:

- *Should the country candidate list of 2016 be reviewed and under which criteria?*
- *What would be the recommended decision-making mechanism for country change requests?*

When discussing the first question, meeting participants overwhelmingly voted to review the country candidate list. It was decided that the forthcoming Global Preparedness Workshop would be the best forum for this to take place as well as to seek clarification on country selection criteria.

In relation to the second point, it was determined that for low impact decisions such as amendment of project timelines, these would lie directly with the Global Logistics Cluster. However, higher impact decisions should be referred to the SAG for input before decision by the Global Logistics Cluster Coordinator.

DAY TWO

PRESENTATION SLIDES DAY TWO

The presentations are available on the dedicated GLM website [here](#).

UPDATE FROM THE LEAD AGENCY

PRESENTED BY JAKOB KERN (DIRECTOR OF SUPPLY CHAIN DIVISION, WORLD FOOD PROGRAMME)

Jakob reiterated his appreciation to outgoing Global Logistics Cluster Coordinator, Stephen Cahill, for his service. He then explained the reporting lines of the incoming coordinator, Athalie Mayo. Jakob confirmed that he, in his role as representative for WFP as a partner and the lead agency, would continue to be the point of reference for all strategic matters and advised that Athalie's time would be 100% dedicated to the Logistics Cluster. Hence, the previous arrangement that had included Stephen overseeing Bilateral Service Provision and SOLVE in addition to cluster responsibilities would not continue.

Jakob raised the topic of the UN reform process and the ongoing discussions in relation to the position of logistics and advised that WFP, as one of the UN agencies with the biggest logistics footprint, is trying to use its influence to ensure a positive outcome at the end of the process.

An update was provided on WFP activities and challenges including the greater shift towards cash instead of in-kind food assistance, quality assurance, and the change to more processed foods and the changing storage needs this brings with it. Discussing UNHAS and its funding challenges, Jakob encouraged partners to continue to advocate for this service that is available to the entire humanitarian community.

Athalie Mayo briefly addressed the plenary, expressing her enthusiasm to join the cluster and encouraging partners to reach out to her during the meeting and after. She also thanked Bruno for his hard work and support during his time as officer in charge of the Global Logistics Cluster support team.

OPERATIONAL UPDATE – SOUTH SUDAN

PRESENTED BY FIONA LITHGOW, LOGISTICS CLUSTER COORDINATOR SOUTH SUDAN

Fiona presented an update on the ongoing Logistics Cluster operation in South Sudan, particularly highlighting the recent shift to greater use of road and river transport and reduced reliance on costly air transport. She pointed to an improved security context, greater physical access and the support of WFP Logistics in-country as factors in helping to make this shift, and demonstrated the significant reduction in operating costs this has provided. Fiona also shared the work that the Logistics Cluster

has been undertaking to improve the logistics capacity of national staff of humanitarian agencies, deploying a dedicated training officer with a goal of training 1000 humanitarians in 2019. Finally, Fiona shared the preliminary results of the recently conducted Lessons Learned exercise.

SAG VOTE

With the departure of Cecile Terraz from Medair since the last Global Meeting in Dubai, one SAG position became available and was put to a vote. Partners reacted positively to the call for nominations, providing five candidates for the NGO representative vacancy. The closed ballot vote's outcome, adjudicated by Sean Rafter (HELP Logistics), Camille Nussbaum (IECAH) and Fiona Lithgow (Logistics Cluster South Sudan), concluded with Mary Jelliti of GOAL joining the SAG as its newest NGO representative.

WORKING GROUPS UPDATE

PRESENTED BY SUSAN HODGSON AND FABRICE PERROT (SAG REPRESENTATIVES)

Fabrice and Sue began their presentation by recapping discussions on Working Groups held during recent Global Meetings, culminating in the decision by the SAG to develop a clear [Terms of Reference](#) for Working Groups, circulated and accepted by Logistics Cluster members prior to the meeting. They recapped the main points of these ToR including a demonstrated need and agreement by a Global Meeting plenary for the establishment of a working group, the submission of TOR and a work plan to the SAG, a limit on membership to eight participants, and a time limit of one year. Fabrice and Sue then provided a brief update on the activities of the Lessons Learned and Service Provision Working Groups.

NB. Following this session and further work on the Strategy Implementation Plan during the meeting, it was determined that all current working groups should be dissolved and any wishing to continue should follow the requirements as outlined in the ToR.

GLC STRATEGY: PLAN IT LIKE A LOGGIE

PRESENTED BY STRATEGY IMPLEMENTATION PLAN WORKING GROUP

As agreed during the previous day's discussions, the Strategy Implementation Working Group shared the revised text of outcome 2.3., output 2.3.1. and activity 3.1.1.4. The plenary agreed to the revisions. An explanation was then given on the various types of activities in the plan using illustrating examples, and what meeting participants would be committing to by signing up either as a contributor or lead of an activity. The next steps for the implementation of the plan including deadlines for sign-up and subsequent actions were presented.

The plenary was split into seven groups to discuss four different activity areas within the plan, exploring the activities and what implementation of these may look like:

- Activity 2.5.1.4. on the challenges and practices for linking up with local humanitarian networks;
- Activity 4.2.1.1. on how to capture new knowledge and best practices;
- Activities under output 3.3.4. on developing guidance on mainstreaming cross-cutting issues into Logistics Cluster/Sector operations; and
- Activities under output 2.4.1. on how to raise awareness on the role and strategic importance of logistics for a successful humanitarian response to emergencies.

Following presentation of discussion results back to the plenary, activity sign-up was then opened to meeting participants.

PANEL DISCUSSION - LOGISTICS AS A PROGRAMMATIC ACTIVITY

MODERATED BY ROBERT DEMERANVILLE (USAID) WITH PANELISTS CHRISTIAN GRONNEROD (DANISH REFUGEE COUNCIL), DANY EGRETEAU (ATLAS LOGISTIQUE), NADIA GRIFFIN (USAID) AND ROSE VAN STEIJN (FLEET FORUM)

The discussion began with panellists providing current examples of logistics being treated as a programmatic activity before moving to a discussion around the benefits of approaching logistics this way. All panellists agreed that the earlier logistics was involved in operational planning, the better likelihood of successful programming, as benefits such as achieving economies of scale and programme implementation feasibility are possible but only if logistics is involved from the beginning of programme design. Panellists also discussed that by treating logistics programmatically it can lead to cost efficiency and more effective service delivery through better processes and staff capacity and improved humanitarian impact. The need to better highlight the value of investment in logistics was again echoed by panellists, as well as the need to work together to address the issue in order to create widescale change.

The floor was opened to the plenary to continue the discussion with multiple participants agreeing that there needs to be greater collaboration between programme and supply chain teams, with some participants citing examples of systems that have been put in place to force the inclusion of logistics and supply chain in early programmatic planning. Donor pressure on organisations to include logistics within programmatic proposals was also discussed as another option to further embed the need for organisations to collaborate internally.

There was also agreement around the need for more education, not only for those working in programme to better understand the role of logistics, but also for humanitarian logistics practitioners themselves. It was also raised that even though logistics is often viewed as a support function rather than a programmatic activity that delivers to beneficiaries, often many of the components of a humanitarian logistics operation do in fact directly serve as a programmatic activity to deliver directly to beneficiaries.

It was raised that in order to champion the cause of logistics there needs to be collaboration on the collection of data to build a case for investment.

UPDATE ON USAID/WFP PACKAGING WASTE STUDY

PRESENTED BY GEORGINA STICKELS, WORLD FOOD PROGRAMME

Georgina recapped the progress that had been made on the issue of reverse logistics since the discussions on this topic at the Global Meeting in Rome. She encouraged meeting participants to maintain focus on the importance of environmental impacts of humanitarian operations as a growing issue within the sector and urged them to work together to tackle these problems.

Georgina outlined the scoping objective of the joint USAID/WFP initiative to scrutinise the full supply chain in order to understand the true extent of packaging waste. The plenary was updated on progress to date including consultations held with relevant parties and mapping of key issues. Georgina noted that there was substantial momentum on the issue but that various packaging waste initiatives were not being coordinated between organisations and that there was a lack of clear information on who was doing what. She outlined the plan to triangulate the information gathered from desk reviews, stakeholder consultations and survey results to develop a scoping statement to map the various efforts undertaken; establish information on the known packaging waste in the humanitarian aid sector; and identify priority focus areas for the assessment. The comment period for the project will open in January/February 2020 and Georgina encouraged meeting participants with an interest in participating to contact the relevant project focal points as found in her presentation.

DAY THREE

PRESENTATION SLIDES DAY THREE

The presentations are available on the dedicated GLM website [here](#).

STRENGTH IN NUMBERS

PRESENTED BY MAXENCE GIRAUD ON BEHALF OF RESEAU LOGISTIQUE HUMANITAIRE (RLH)

Maxence provided a brief introduction to RLH and its objectives before introducing the concept of “mutualisation” which involves the pooling of goods, resources and means of transport in order to optimise operations. He outlined the three levels of mutualisation – the alignment of processes and tools, cost reduction through economies of scale, and strategic alliances with structures. Maxence raised the benefits of this approach and its importance in terms of attracting donor funding through demonstrated efficiencies and cost savings. The plenary then discussed the perceived benefits and challenges of this approach, how this can be achieved in a practical way, and how the cluster can be a wider mechanism for much of what is encompassed in mutualisation. The recently published RLH discussion paper, “[Strength in Numbers: Towards a More Efficient Humanitarian Aid](#)” was raised as a first step to furthering the concept of mutualisation and RLH called for the wider humanitarian community to engage further, which was agreed to by members of the plenary. It was suggested to find a link to a relevant activity within the Strategy Implementation Plan and to use this as a vehicle to drive discussions further.

FRONTLINE HUMANITARIAN LOGISTICS SYSTEMS

PRESENTED BY MARY JELLITI (GOAL) AND MARTIJN BLANSJAAR (OXFAM)

Mary and Martin provided a brief update on a NetHope initiative to work towards a common data model and language to allow for greater interoperability between supply chain systems. They outlined the next steps involving consultations and shared information on how interested organisations can involve themselves in the [project](#).

GLC STRATEGY: SHOW US YOUR IMPLEMENTATION SKILLS

PRESENTED BY STRATEGY IMPLEMENTATION PLAN WORKING GROUP

Working Group members began by thanking organisations for signing up to activities. 24 organisations had signed up 91 times to activities during the preceding day and the Working Group encouraged those who had not yet signed up to do so during the day. The next steps and confirmation process for activities was revisited. Comments and feedback on the draft KPIs developed in conjunction with the Strategy Implementation Plan was invited to the KPI Working

Group by 7 November. A more thorough overview was then provided of the implementation of the plan over the next twelve months.

Meeting participants were split into five groups to discuss five additional activity areas of the plan before presenting their findings to the plenary.

Discussions were linked to:

- Activity 2.5.2.1. on mapping of actors who may be able to support with relevant resources in case of need;
- Activity 2.5.2.2. on the potential advantages of new types of partnerships such as foundations, corporate social responsibility initiatives, civil society groups with logistics purpose (e.g. unions, chambers of commerce);
- Activity 3.2.1.5. on the possibilities to establish a roster mechanism;
- Activity 3.2.1.2. on the development of a standardised competency framework for the Logistics Cluster operations most commonly required response capacity positions; and
- Output 2.1.3. on clarification of cluster activation procedures. Against the background of recent events, this last discussion also examined how the Logistics Cluster should deal with situations where assistance might be needed but there is no formal Cluster activation or establishment of a Logistics Sector.

MEETING WRAP UP AND CLOSE

PRESENTED BY ALI CHAHINE (FACILITATOR) AND BRUNO VANDEMEULEBROECKE (GLOBAL LOGISTICS CLUSTER)

Ali reiterated the key meeting outcomes and provided an update on the status of these as of the end of the event before handing over to Bruno who thanked the hosts, Concern Worldwide and GOAL, for their efforts in organising the meeting, the attendees for their high level of engagement, HELP Logistics for their sponsorship of the evening event, and the Strategy Implementation Plan Working Group for their commitment to the process.

The meeting was closed.

ATTENDANCE LIST

Name	Organisation
Pascal Bernard	ACTED
Fanny Devoucoux	ACTED
Adam Bailey	ALIGHT
Dany Egreteau	Atlas Logistique
Benjamin Safari	Catholic Relief Services
Lionel Lajous	Catholic Relief Services
Martin Dalton	Concern Worldwide
Christian Grønnerød	Danish Refugee Council
Alex Franklin	DFID
Alisa Harnish	Direct Relief
Richard Kneller	ECHO
Didier Merckx	ECHO
Rose van Steijn	Fleet Forum
Mary Jelitti	GOAL
Caroline Emerson	GOAL
Sean Rafter	HELP Logistics
Maxence Giraud	Humanity and Inclusion
Aziz Hafiz	Humanity First
Sanallah Mir	Humanity First
Sophie Gligorijevic	ICRC
Christopher Hambye	ICRC
Juan Galvez	IFRC
Sebastian Cazenave	IMC
Camille Nussbaum	Inspire Consortium
Leonardo Palma	INTERSOS
Takuya Ono	IOM
Mohamed Chahtane	Islamic Relief
Joern Ostertun	Johanniter International
Fiona Lithgow	Logistics Cluster South Sudan
Umer Khan	Lutheran World Relief
Eric Itin	Medair
Bassam Ibrahim	Norwegian Refugee Council
Alan Butterfield	OCHA
Martijn Blansjaar	Oxfam
Frederic Jaunasse	Oxfam
Coralie Nore	Plan International

Cecile Terraz	Plan International
Silva Lauffer	Robert Koch-Institut
Sue Hodgson	Save the Children
Julian Rust	SDC
James Trevena	Shelterbox
Fabrice Perrot	Solidarités International
Emily Green	Tearfund
Theo Lingens	THW
Lars Sommerlund	UNHCR
Georgia Farley	UNHRD
Djani Zadi	UNICEF
Robert Demeranville	USAID
Nadia Griffin	USAID
David Jakob	Welthungerhilfe
Jakob Kern	WFP
Stephen Cahill	WFP
Geoffroy Larde	WHO
Mike Grant	World Vision International
Athalie Mayo	Logistics Cluster
Bruno Vandemeulebroecke	Logistics Cluster
Dorte Friis	Logistics Cluster
Caroline Hammarberg	Logistics Cluster
Alicia Stafford	Logistics Cluster
Martin Keitsch	Logistics Cluster
Ali Chahine	Facilitator