



Creating great homes together

Role Profile

Position

Apprentice Plumbing & Heating Engineer

Reporting to

Heating Services Manager

What you can expect

We're a magnificent place to work, where talented and ambitious people enjoy rewarding, purposeful and fulfilling careers in an inspirational environment.

- At Magna, we're committed to helping you grow in your career. We offer training and development opportunities, and our learning and development team will support you with this.
- We provide a comprehensive benefits package to support your well-being, which includes a generous pension scheme, health care cash plan, wellbeing portal, employee assistance programme, access to Credit Union facilities and our Colleague Voice employee group. These resources are designed to support both your mental and physical health.
- We actively support our local communities and encourage colleague involvement by offering one paid day per year for volunteering.
- You'll also receive from company sick pay and a competitive annual leave entitlement, which increases over the first five years.

What you are known for

- Having a positive attitude.
- Being polite and approachable.
- Being able to work without supervision
- Being a team player, working with others to achieve the team's objectives.
- Being willing to use IT equipment as appropriate.

What you take care of

- Carry out plumbing and heating and other trade skilled works in our customers' homes.
- Ensure all work meets regulatory standards and documentation is completed correctly and on time.
- Understand and use a range of IT equipment and software packages.
- Deliver a customer focused service.
- Take part in out of hours call-out rota, if required.

What you need to be successful

- A minimum of 1 years' experience of plumbing works under the guidance of a qualified Plumber.
- Previous experience in customer facing environments.
- Full driving licence.

Qualifications required

Applicants with transferable skills are encouraged to apply.

- Be presently undertaking a course of learning in City & Guilds/NVQ Level 1 Heating & Plumbing.
- Asbestos awareness training.

Approved: V1/0526111