



Creating great homes together

Role Profile

Position

Data and Insight Manager

Reporting to

Head of IT Data & Insight

What you can expect

We're a magnificent place to work, where talented and ambitious people enjoy rewarding, purposeful and fulfilling careers in an inspirational environment.

- At Magna, we are committed to your growth and professional journey. We offer ample opportunities for further training and development, empowering you to excel in your career. Our comprehensive benefits package underpins our commitment to your well-being and includes a generous Pension Scheme, Health Care Cash Plan, Wellbeing Portal and Employee Assistance Program. These resources are designed to support both your mental and physical health, ensuring your success in both personal and professional aspects of life.
- We actively support our local communities and encourage employee involvement by offering one paid day per year for volunteer activities alongside access to Credit Union facilities and Colleague Voice. You will also benefit from Company Sick Pay and a competitive annual leave entitlement, which increases progressively with your length of service over the first five years.

What you are known for

- As the Data and Insight Manager at Magna Housing you will have responsibility for working with the senior leadership to improve our data quality and integrity, from which performance analytics are produced to inform and aid decision making, and insight for the business is drawn.
- You will lead the Data and Insight Team ensuring that the team delivers high-quality data, performance and insight services to the organisation. The role involves managing the team's workload, ensuring that the team meets its targets and objectives, and providing guidance and support to team members.

What you take care of

- Developing an updated Data and Insight Strategy, together with a plan to implement this.
- Champion a data driven approach to our decision making.
- Work with the Data Governance Officer to implement a tool to improve overall data quality.
- Introduce and develop tools and systems to enhance reporting from our data, e.g. a Data Warehouse based in the Cloud together with reporting dashboards.
- Develop a data culture within Magna so that leadership and colleagues take ownership and accountability for their data.
- Work with senior leaders to develop new and improved reporting and analytics which enables more effective and reliable performance management.
- Ensure senior management have robust reporting and analysis required to make informed decisions.
- Improve understanding of performance management and data analysis across services and other departments; providing training, advice and support to departments and teams • Translate complex data into meaningful insights.
- Oversee our processes and research contracts for segmentation, surveys and feedback as well as the interpretation and presentation of data and make recommendations for improvement.

What you need to be successful

- The ability to lead and inspire a team and to make informed decisions.
- An excellent understanding of data within Housing and the companies and organisations working within the sector.
- Eager and self-driven, ability to approach tasks with a positive 'can do' attitude, always prioritising the customer's needs.
- Proficient in delivering excellent customer service, both verbally and in writing—polite, professional, and attentive to Magna's customers.
- Communication and negotiation skills to influence and motivate at all levels within the business
- Good working knowledge of data, reporting and insight technology.
- Exceptional organisational skills to be able to meet set deadlines.
- The ability to prioritise and manage multiple projects simultaneously, ensuring timely delivery

- The successful candidate will need to demonstrate instances of aligning with Magna's values.

Qualifications required

Applicants with transferrable skills are encouraged to apply.

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Approved: