



Creating great homes together

Role Profile

Position

Head of Building Safety & Compliance

Reporting to

Director of Asset Management

What you can expect

We're a magnificent place to work, where talented and ambitious people enjoy rewarding, purposeful and fulfilling careers in an inspirational environment.

- Direct influence on shaping our customer safety objectives.
- Total commitment across the business to achieving our customer safety ambitions
- A fast paced, adaptable and highly collaborative environment.
- Great training & support to learn new skills and expertise that will set you apart.
- Encouragement to try new approaches and new ways of getting things done.
- At Magna, we are committed to your growth and professional journey. We offer ample opportunities for further training and development, empowering you to excel in your career. Our comprehensive benefits package underpins our commitment to your well-being and includes a generous Pension Scheme, Health Care Cash Plan, Wellbeing Portal and Employee Assistance Program. These resources are designed to support both your mental and physical health, ensuring your success in both personal and professional aspects of life.
- We actively support our local communities and encourage employee involvement by offering one paid day per year for volunteer activities alongside access to Credit Union facilities and Colleague Voice. You will also benefit from Company Sick Pay and a competitive annual leave entitlement, which increases progressively with your length of service over the first five years.

What you are known for

- The "Go To" person at Magna for all things to do with property safety and compliance
- Building strong relationships with colleagues across the business to make homes safe
- Delivering high level, consistent performance across all areas of compliance - consistency and reliability
- Being passionate about customer safety and infecting others with your enthusiasm - a real-life customer safety champion and expert.
- Being a dynamic people person and leading by example.
- Cool under pressure and a problem solver.
- Building business confidence in delivering safe services

What you take care of

- Ensuring all safety compliance services are delivered to the highest possible standards, always meeting regulation and legislation. Acting as the "responsible person" for compliance
- Developing policies, standards and procedures so that compliance services are fit for purpose
- Developing and managing the fire safety team, ensuring that they have the right skills, experience and knowledge to deliver against regulatory expectations and our standards
- Working collaboratively with other delivery teams, influencing their direction and purpose to ensure safe outcomes for customers
- Constantly keeping abreast of changes to regulation, legislation and best practice so that any necessary changes can be quickly implemented
- Defining the right competency levels for key colleagues and ensuring training
- Propose and influence strategic decisions to continuously develop ours.
- Promoting great customer communications around safety
- Supporting and promoting a safety-first culture.

What you need to be successful

- A passion for building safety and property compliance
- Broad experience of working in the world of property safety and a thorough knowledge of the regulatory and legal drivers
- Amazing customer service skills to match your technical knowledge
- A natural ability to influence teams and motivate colleagues
- An ability to keep an eye on your data to problem solve and see how things can be done differently/ better.
- Delivering compliance services to a consistently high level of performance and customer satisfaction
- An ability to turn regulation and legislation into robust systems and processes

- Evidence of successfully leading team targets & projects
- An enquiring mind - how can we do this even better?
- A strong influencer, an organisational wide collaborator with excellent communication and people skills with an approachable style; able to own decisions and focus on solutions; be financially savvy; efficiency and performance driven

Qualifications required

Applicants with transferrable skills are encouraged to apply.

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Approved: