



Creating great homes together

Role Profile

Position

IT Systems Manager

Reporting to

IT Senior Systems Analyst & IT Systems Analyst

What you can expect

We're a magnificent place to work, where talented and ambitious people enjoy rewarding, purposeful and fulfilling careers in an inspirational environment.

- At Magna, we are committed to your growth and professional journey. We offer ample opportunities for further training and development, empowering you to excel in your career. Our comprehensive benefits package underpins our commitment to your well-being and includes a generous Pension Scheme, Health Care Cash Plan, Wellbeing Portal and Employee Assistance Program. These resources are designed to support both your mental and physical health, ensuring your success in both personal and professional aspects of life.
- We actively support our local communities and encourage employee involvement by offering one paid day per year for volunteer activities alongside access to Credit Union facilities and Colleague Voice. You will also benefit from Company Sick Pay and a competitive annual leave entitlement, which increases progressively with your length of service over the first five years.

What you are known for

- To manage the IT Systems team to ensure all business systems are managed, delivered and supported effectively.

What you take care of

- The IT Systems Manager may be asked to carry out other duties which are broadly consistent with those detailed in this job profile. The IT Systems Manager will be expected to comply with all reasonable management requests.
- To make a commitment to deliver excellent customer service to demonstrate Magna's purpose.
- To comply with and promote Magna's equality and diversity, data protection and health and safety policies and procedures.
- There will be some occasions where the IT Systems Manager will be expected to attend meetings or respond to emergencies outside normal working hours.

What you need to be successful

- Able to effectively manage staff, delegate work, issue instructions and monitor performance.
- You ask questions, rather than make assumptions, to identify customer needs.
- You take advantage of new technologies and want to understand how they can help perform your role.
- You help your colleagues to gain increased skills and understanding.
- You can communicate effectively in a range of situations.
- You are supportive of other team members, showing diplomacy, patience and care.

Qualifications required

Applicants with transferrable skills are encouraged to apply.

- Approved: