



Creating great homes together

Role Profile

Position

Network Operations Engineer

Reporting to

What you can expect

We're a magnificent place to work, where talented and ambitious people enjoy rewarding, purposeful and fulfilling careers in an inspirational environment.

- Support in your continuous professional development.
- To be the custodian on Magna's Data Centres.
- Passion, commitment and drive to do the right thing and continuously improve.
- A fast paced, adaptable and collaborative environment.
- Agile working based at home, travelling to Magna sites as required.
- At Magna, we are committed to your growth and professional journey. We offer ample opportunities for further training and development, empowering you to excel in your career. Our comprehensive benefits package underpins our commitment to your well-being and includes a generous Pension Scheme, Health Care Cash Plan, Wellbeing Portal and Employee Assistance Program. These resources are designed to support both your mental and physical health, ensuring your success in both personal and professional aspects of life.
- We actively support our local communities and encourage employee involvement by offering one paid day per year for volunteer activities alongside access to Credit Union facilities and Colleague Voice. You will also benefit from Company Sick Pay and a competitive annual leave entitlement, which increases progressively with your length of service over the first five years.

What you are known for

- Managing the VDI environment in VMWare Horizon.
- A good understanding of VMWare ESX.
- Microsoft Terminal Server configuration and management.
- Maintaining the Microsoft Always On VPN.
- Working and maintaining with our hybrid Mail and Active Directory environments.
- Working with Microsoft IIS and Server management.
- Maintaining and configuring our Switch configurations.
- Managing our Veam backup solution.

What you take care of

- Responsible for the care, maintenance and well-running of our on-premises Data Centres.
- Ensure that on-premises systems are adequately backed-up and data restore functions are available.
- 3rd Line network troubleshooting, fault analysis and resolution.
- Hardware troubleshooting and repair.
- Deployment and maintenance of network monitoring, analysis and reporting tools.

What you need to be successful

- Analytical and troubleshooting skillset - able to logically work through issues to find resolution.
- Windows Server knowledge and experience.
- Virtualization experience – Vmware.
- Experience with Mitel telephony system.
- Will need to self-study and achieve Microsoft Exams and Certification.

Qualifications required

Applicants with transferrable skills are encouraged to apply.

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Approved: V1/