



Creating great homes together

Role Profile

Position

Plumbing and Heating Engineer

Reporting to

Plumbing and Heating Supervisor

What you can expect

We're a magnificent place to work, where talented and ambitious people enjoy rewarding, purposeful and fulfilling careers in an inspirational environment.

- Company vehicle with fuel card.
- To be at the forefront of delivering an exceptional customer experience.
- An environment that is adaptable and highly collaborative, offering first-class training and support to help you acquire new skills that will distinguish you.
- At Magna, we are committed to your growth and professional journey. We offer ample opportunities for further training and development, empowering you to excel in your career. Our comprehensive benefits package underpins our commitment to your well-being and includes a generous Pension Scheme, Health Care Cash Plan, Wellbeing Portal and Employee Assistance Program. These resources are designed to support both your mental and physical health, ensuring your success in both personal and professional aspects of life.
- We actively support our local communities and encourage employee involvement by offering one paid day per year for volunteer activities alongside access to Credit Union facilities and Colleague Voice. You will also benefit from Company Sick Pay and a competitive annual leave entitlement, which increases progressively with your length of service over the first five years.

What you are known for

- Motivated with a focus on customer service – Dedicated to delivering exceptional service.
- Polite and approachable.
- Ability to work without supervision and maintain productivity.
- Fault diagnosis and decision-making skills, with a keen analytical mind.
- Team player, working with others to progress the objectives of the team.
- Willingness to use IT equipment as appropriate.

What you take care of

- The purpose of this role is to carry out central heating works including installation and servicing, to diagnose faults and resolve heating/plumbing related problems to a high standard.
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- Heating Installations and Boiler replacements.
- Breakdowns & Servicing.
- Accepting and completing jobs on a PDA device.
- Take part in the Out of Hours Rota.

What you need to be successful

- Together with a high level of fault-finding ability & diagnostic skills, you will feel comfortable working independently or as part of a team, committed to overcoming any scenarios that may arise on a daily basis.
- Ideally experience of Social Housing or working in a similar environment would be advantageous, although alternative sectors will be considered.
- Understanding how to use a mobile iPad device together with a geographical knowledge of the Dorset & South Somerset area would be preferential.
- This post is subject to a basic level Disclosure & Barring Service (DBS) check and a full driving licence is essential.

Qualifications required

Applicants with transferrable skills are encouraged to apply.

Essential qualifications you must hold:

- Time served apprenticeship or C&G/NVQ Level 3 in Plumbing or proven ability and experience.
- ACS qualified and GASSAFE registered.

Advantageous to the role:

- OFTEC, LPG and Asbestos awareness trained.

Approved:V1/2410027