



Creating great homes together

# Role Profile

**Position**

**Plumbing and Heating Supervisor**

**Reporting to**

**Heating Services Manager**

## What you can expect

We're a magnificent place to work, where talented and ambitious people enjoy rewarding, purposeful and fulfilling careers in an inspirational environment.

- At Magna, we are committed to your growth and professional journey. We offer ample opportunities for further training and development, empowering you to excel in your career. Our comprehensive benefits package underpins our commitment to your well-being and includes a generous Pension Scheme, Health Care Cash Plan, Wellbeing Portal and Employee Assistance Program. These resources are designed to support both your mental and physical health, ensuring your success in both personal and professional aspects of life.
- We actively support our local communities and encourage employee involvement by offering one paid day per year for volunteer activities alongside access to Credit Union facilities and Colleague Voice. You will also benefit from Company Sick Pay and a competitive annual leave entitlement, which increases progressively with your length of service over the first five years.

## What you are known for

- Motivated with a focus on customer service.
- Polite and approachable
- Ability to work without supervision.
- Fault diagnosis and decision-making skills
- Team player, working with others to progress the objectives of the team.
- Willingness to use IT equipment as appropriate.

## What you take care of

- To ensure all works carried out by the heating team are to the required regulatory compliance standards.
- To work with the Heating and Plumbing Manager to ensure that all Health and Safety risks associated with the work programme are managed correctly.
- To provide advise to members of staff on technical matters.
- To carry out plumbing, heating and other trade related skilled works to a high standard.
- To diagnose faults and resolve plumbing and heating related problems.
- Accepting and completing jobs on a PDA device.

## What you need to be successful

- Time served apprenticeship or C&G / NVQ Level 3 in plumbing or proven ability and experience.
- Previous experience of responsibility for staff and workloads.
- Experience of managing and monitoring Health, Safety and Welfare arrangements.

## Qualifications required

Applicants with transferrable skills are encouraged to apply.

### **Essential Qualifications:**

- ACS qualified and GASSAFE registered.

### **Advantageous Qualifications:**

- OFTEC
- LPG
- Asbestos Awareness Trained.

Approved: V1/0825068