



Creating great homes together

Role Profile

Position

Project Manager

Reporting to

Head of Change Capability

What you can expect

We're a magnificent place to work, where talented and ambitious people enjoy rewarding, purposeful and fulfilling careers in an inspirational environment.

- As part of our team, you will have the opportunity to help shape our ambitious transformation plan that contributes directly to our organisations Better Futures objectives.
- You will collaborate with like-minded, talented, and driven colleagues in a fast-paced, adaptive environment. Here, you will receive support and encouragement as you foster best practices and explore innovative approaches to achieving our goals.
- At Magna, we are committed to your growth and professional journey. We offer ample opportunities for further training and development, empowering you to excel in your career. Our comprehensive benefits package underpins our commitment to your well-being and includes a generous Pension Scheme, Health Care Cash Plan, Wellbeing Portal and Employee Assistance Program. These resources are designed to support both your mental and physical health, ensuring your success in both personal and professional aspects of life.
- We actively support our local communities and encourage employee involvement by offering one paid day per year for volunteer activities alongside access to Credit Union facilities and Colleague Voice. You will also benefit from Company Sick Pay and a competitive annual leave entitlement, which increases progressively with your length of service over the first five years.

What you are known for

- The Project Manager plays a critical role in driving Magna's transformation by delivering strategic, digital, and operational change initiatives that align with the organisation's Better Futures objectives. This role is accountable for ensuring projects are executed efficiently and effectively, maintaining alignment with organisational priorities, and supporting the sustainable integration of outcomes within operational teams.
- You are known for your efficiency in organising tasks to achieve objectives, maintaining a clear focus on project delivery requirements and regularly fulfilling or surpassing the expectations of colleagues and business partners.
- You showcase great networking abilities and thrive when working with others, yet you are equally adept at handling tasks on your own and taking full ownership of your responsibilities.
- A skilled communicator capable of engaging with a diverse range of stakeholders and colleagues and all levels.
- As a manager, you serve as an advocate and promoter of business best practices, as well as principles of equality, diversity, and inclusion, driving positive change both within and beyond the business.

What you take care of

- The postholder will work within the Project Management Office, applying consistent project delivery standards, strengthening governance, and supporting service-design led change across multiple directorates. They will champion best practice, maintain visibility of delivery, and support colleagues in achieving improvement outcomes.
- You will deliver projects using Project Management Office frameworks, RAID management, governance reporting, and structured delivery methods.
- Lead change management activity supporting operational teams adopting new processes and technologies.
- Building relationships with SMEs, operational managers, and transformation leads to ensuring alignment and delivery.
- Facilitate technology-driven transformation through effective collaboration with IT, data, and digital departments.
- Support service design activity including journey mapping and process redesign.
- Track and report project benefits and support continuous improvement.

What you need to be successful

- Proven track record in implementing technology and driving digital transformation initiatives.
- Demonstrated ability to implement changes that affect operational teams and service delivery.
- Demonstrated experience in collaborating with or operating within a Project Management Office.
- Excellent proficiency in stakeholder management alongside adept communication skills.

- A strategic and structured thinker with strong analytical and problem-solving abilities. You will demonstrate critical thinking skills and be capable of coaching and supporting colleagues, while driving clarity and structure in ambiguous environments.
- Experience using Monday.com, Miro, M365, or workflow tools.
- An understanding of service design or discovery activity.
- It would be advantageous to have prior Housing Association or regulated sector experience.

Qualifications required

Applicants with transferrable skills are encouraged to apply.

- Although not essential it would be advantageous to hold PMO, Change Management, Technical Delivery Certification.

Approved: V1/0326091