

 **susietranter79@gmail.com**  
RE: Damp and mould in my home  
To: contactus@magna.org.uk ▼

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Inbox 25 October 2025

Hi,

I've now spoken to someone who came to do a repair and also phoned in to report damp in my home but I have not heard back from you. I was told that a surveyor would be coming out to my property to inspect it.

The problem is getting worse and I'm worried about my health as my pregnancy progresses. I've moved out of the bedroom and am sleeping on my lounge floor at the moment as it's the only place that I can manage. The sofa is too small.

Can someone please confirm what will be done as soon as possible as this is now really worrying me not just for my own health but that of my baby too.

Susie 07967 886 452

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Sent from my iphone