



Dan Astle

RE: 125 Bliss Road

To: Jenny Golding ▾

Sent 10 December 2025

Hi Jenny,

Thanks for the email on Mrs Tranter's case. I've seen a few emails flying about on this over the past week or so. To clarify, it isn't an asset job and needs to be dealt with by repairs.

Trust you'll pick up the complaints survey with your team.

Thanks,

Dan



Dan Astle | Asset Management

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Jenny is one of our
Regional Managers...
thought this snapshot of
some of the comms that
went on about the case
might help