



Role Profile

Position

Trade Team Manager

Reporting to

Decent Homes Delivery Manager

What you can expect

We're a magnificent place to work, where talented and ambitious people enjoy rewarding, purposeful and fulfilling careers in an inspirational environment.

- You will be part of a strong, customer focused team that are passionate in what they do.
- You can expect training and opportunities to expand your skills.
- Magna is a great place to work where talented and ambitious people can enjoy rewarding and fulfilling careers.
- At Magna, we are committed to your growth and professional journey. We offer ample opportunities for further training and development, empowering you to excel in your career. Our comprehensive benefits package underpins our commitment to your well-being and includes a generous Pension Scheme, Health Care Cash Plan, Wellbeing Portal and Employee Assistance Program. These resources are designed to support both your mental and physical health, ensuring your success in both personal and professional aspects of life.
- We actively support our local communities and encourage employee involvement by offering one paid day per year for volunteer activities alongside access to Credit Union facilities and Colleague Voice. You will also benefit from Company Sick Pay and a competitive annual leave entitlement, which increases progressively with your length of service over the first five years.

What you are known for

- Prepared to go the extra mile, with a flexible approach to allow you to meet the needs of our customers.
- Have new ideas that improve the work that Magna does.
- Able to communicate effectively in a range of different circumstances.
- Empower others to do their role well.
- Be innovative and drive improvement in the work that Magna does.

What you take care of

- To monitor and manage a team of mobile skilled operatives.
- To deliver all aspects of repairs to a high standard from the initial job being reported to completion.
- To consult and liaise without customers on the delivery of works ensuring their expectations are met.
- Assist contracts manager with teams under the control of the contracts manager.
- Survey and scope work as required for defined workstreams.
- Undertake regular work inspections.
- Undertake recruitment, induction, and onboarding of new colleagues, ensure probationary needs are met to enable successful probation completion.
- Undertake quarterly reviews, identify and set team organisation and individual objectives.
- To undertake compliance checks such as tool/plant, van checks, PPE, RPE and attendant face fits quarterly.
- To ensure value for money is achieved by supporting trades teams to maintain optimum performance by meeting required targets.
- To promote our #alwayssafe Health and Safety culture, delivery monthly TBTs.

What you need to be successful

- Experience managing a mobile workforce, within social housing environment.
- A good working knowledge of IT equipment and systems.
- Asbestos awareness.
- Full driving license with access to own vehicle for work.
- Good Technical knowledge of all aspects of repair work.
- Strong decision-making/problem solving skills.
- A demonstrable ability to organise and plan ahead.
- A trade background.

Qualifications required

Applicants with transferrable skills are encouraged to apply.

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Approved: V1/