



Creating great homes together

Role Profile

Position

Voids Manager

Reporting to

What you can expect

We're a magnificent place to work, where talented and ambitious people enjoy rewarding, purposeful and fulfilling careers in an inspirational environment.

- A competitive salary.
- Defined contribution Pension Scheme.
- Employee health assistance programme.
- Savings at cinemas, gyms, various shops via our Medicash Extras scheme.
- At Magna, we are committed to your growth and professional journey. We offer ample opportunities for further training and development, empowering you to excel in your career. Our comprehensive benefits package underpins our commitment to your well-being and includes a generous Pension Scheme, Health Care Cash Plan, Wellbeing Portal and Employee Assistance Program. These resources are designed to support both your mental and physical health, ensuring your success in both personal and professional aspects of life.
- We actively support our local communities and encourage employee involvement by offering one paid day per year for volunteer activities alongside access to Credit Union facilities and Colleague Voice. You will also benefit from Company Sick Pay and a competitive annual leave entitlement, which increases progressively with your length of service over the first five years.

What you are known for

- A high ability to communicate effectively accounting for the needs of all stakeholders.
- An agile approach to project delivery, putting customer experience at the heart of outcomes.
- The ability to multi-task, manage time, be reactive and work to tight deadlines.
- Focus on analysing data to target improvements, inform decision making and drive performance.
- Inspiring teams to foster a shared purpose of excellence.

What you take care of

- Effectively manage and co-ordinate the operational delivery of the void teams optimising performance, cost and risk.
- Leading a team of direct and indirect reports.
- To manage delivery of subcontracted works.
- To develop and promote delivery of empty dwellings to our customers in line with policies, procedures and best practice.
- Effectively manage & report information to HoS on budgets, spend, accurate forecasting data ensuring financial control.
- Set, deliver and monitor performance targets.
- Promoting staff wellbeing, enabling staff to achieve, innovate and be highly motivated ensuring they are good ambassadors for Magna.
- Maintaining an Always Safe work ethos.

What you need to be successful

- To develop & deliver continuous improvements to processes and services from brilliant basics to best in class.
- Effective leadership and coaching skills that inspire and empower colleagues.
- Experience of managing large multi trade teams in a social housing environment.
- Experience of managing projects, engaging with all stakeholders to achieve expected outcomes.
- Excellent understanding of Health and Safety legislation.
- A recognised industry standard Health and Safety qualification.
- Level 4 or 5 qualification in a construction or equivalent.
- Management qualification or equivalent.
- Valid UK driving license.

Qualifications required

Applicants with transferrable skills are encouraged to apply.

