

Booking System Comparison

This is an extra resource to go along with the original article:

[4 Booking Solutions for Escape Rooms: A Comparison](#)

	Price	Features	Average ratings (-/5)	Pros	Cons
Xola	6% per transaction	Comprehensive. Can be set up for any sort of booking situation.	4.7	Has a lot of extra features and good reporting. Front and back ends are user-friendly. Integrates with many different tools. Has strong customer service and are easy to contact.	The pricing structure can mean businesses pay a lot in fees. Customers can be put off if the booking fee is rolled on top of what they pay. No free trial.
FareHarbor	6% per transaction	Comprehensive. Can be set up for any sort of booking situation.	4.8	A comprehensive solution with many features. User-friendly on the front and back ends. Extensive reporting features and very responsive customer service.	Pricing structure (like Xola). Seen as aggressive with sales tactics. No free trial.
Bookeo	Tiered monthly fee,	Basic. Will not handle	4.3	A solid performer when	Might be too basic for

	starting at USD\$39.95	non-standard booking scenarios.		you need a basic booking system. Easy to set up. Pricing is fixed.	some. Customer service not available on the phone. Interface is a bit dated.
Resova	Tiered monthly fee, starting at USD\$30	Basic. Will not handle non-standard booking scenarios.	Not available	Has a few more features than Bookeo and provides the basics well. Their team works hard to keep it updated. Pricing is fixed.	Can be complicated for some users on the back end. Reporting is very basic and requires a lot of manual entry.