

Terms & conditions

The terms & conditions from rent24 Amsterdam B.V. (referred as rent24) applies on an agreement between rent24 and client to provided facilities: rent of event space, technique, catering, furniture and staff for a certain rate.s

1. Establishment of agreement

- 1.1** A customer could request an offer without any obligation and place an option on one or more dates unless otherwise agreed to in writing. The option is valid until the mentioned date on the quotation and expires automatically after this date.
- 1.2** A client has a payment obligation after a written confirmation.
- 1.3** A client can change the number of attendees within a margin of 10%, at least 5 working days in advance to the event date.

2. Payment

- 2.1** The agreed price is included VAT unless something else in writing is agreed.
- 2.2** Changes in the agreement with the client, that cause higher costs are charged by rent24.
- 2.3** The invoice will be sent after the event. The invoice must be paid within 14 working days after the invoice date.
- 2.4** In case the total cost is € 7.500,- or higher, rent24 has the right to demand a deposit of 25%.

3. Cancellation

The client has the right to cancel the agreement in writing, therefore the following cancellation terms apply:

More than 2 months before the event date	25%
More than a month before the event date	50%
More than 7 days before the event date	85%
7 days or less before the event date	100%

4. Shifting dates

A cancellation can always occur, that is why rent24 makes a one-time exception:

- 4.1** When an event is cancelled 3 weeks before the event date, but directly moved to a new date within 6 months at one of our locations rent24 will not charge cancellation costs.
- 4.2** When the moved event also gets cancelled, rent24 will charge 100% cancellation cost.

5. Photo and film material

- 5.1** rent24 has the right to take pictures or movies during the event. When rent24 wishes to use the photo or film material for promotional purpose, rent24 will ask the client for permission.

6. Liability and damage

- 6.1** The client is liable for damage through use of the rented space and the presented goods.
- 6.2** rent24 has the right to charge repair cost to the client for damage to the used space(s) and the goods within those spaces.

7. Force majeure

- 7.1** Circumstances which can not be attributed to rent24, such as extreme weather, withdrawal of one or more permits or national mourning; which cause the agreement to no longer be reasonable to execute. Give rent24 the right to disband the whole or a part of the agreement and/or reschedule the event without an obligation to pay resulting damage.