

MEET WITH MERCURE MERCURE BRISTOL GRAND HOTEL



MERCURE HOTELS OFFER ALL THE INSPIRATION AND FLEXIBILITY TO HELP YOU GET THE MOST OUT OF YOUR MEETING



Our commitment to quality means we take care of every detail for your meeting – from ensuring that individual objectives are realised, to offering a menu that perfectly suits everyone’s tastes – all set against the backdrop of our authentic and locally inspired hotels. Your dedicated meeting planner will help organise every aspect of your day: they’ll ask the right questions to find out what’s important to you and will take ownership on the day to ensure a successful event.

VENUE

Mercure Bristol Grand Hotel is a Victorian hotel in the heart of the city centre, less than a mile from Bristol Temple Meads railway station. Located in the old city, the hotel is close to historical landmarks such as St John's Gate, the last remaining part of the old city wall.

If you're looking for retail therapy, we're close to all the main shopping areas of Bristol, and you'll also find museums and other attractions within a short walking distance.

Unique 4-star meeting venue in a central location

Hotel facilities at a glance:

- 11 meeting rooms
- 182 spacious and modern bedrooms
- Marlows Cellar Bar
- On-site fitness suite and treatment rooms
- Indoor pool, sauna and steam room
- On-site car parking
- Complimentary WiFi

Nearby attractions:

- SS Great Britain
- Bristol Aquarium & 3D IMAX Theatre
- Bristol Zoo Gardens
- Bristol Museum & Art Gallery
- Arnolfini
- Harbourside boat cruises
- Cabot Circus
- At-Bristol Science Centre

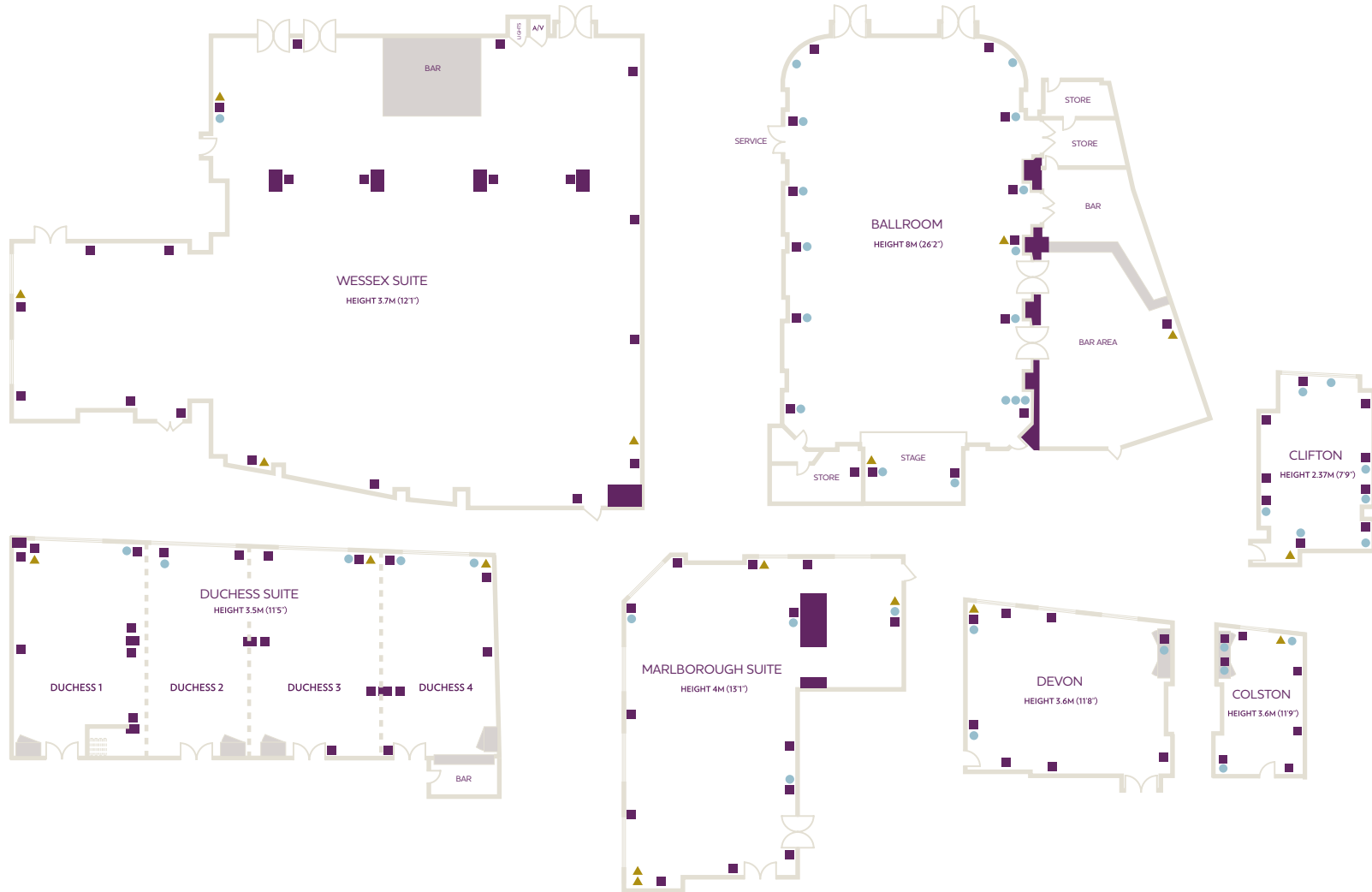


SPACES TO INSPIRE YOUR DELEGATES

Meeting rooms	11
Max. capacity	500
Theatre	500
U-shape	65
Boardroom	70
Classroom	200
Banquet	400
Cabaret	275
Leisure	✓
Parking	✓



	Capacities						Features			
	Theatre	U-shape	Boardroom	Classroom	Banquet	Cabaret	Controls in room	Natural daylight	Air conditioning	WiFi
Wessex Suite Length 28.6m, width 22.1m, height 3.7m	500	65	70	200	400	290	✓	✓	✓	✓
Ballroom Length 19.2m, width 12m, height 8m	300	60	70	120	200	150	✓	-	✓	✓
Marlborough Suite Length 14.6m, width 8.28m, height 4m	100	30	30	60	100	80	✓	✓	✓	✓
Duchess Suite Length 22.5m, width 9.55m, height 3.5m	120	30	30	-	120	-	✓	✓	✓	✓
Duchess 1 Length 9.55m, width 5.3m, height 3.5m	50	16	22	16	20	16	✓	✓	✓	✓
Duchess 2 Length 10.37m, width 4.5m, height 3.5m	50	16	22	16	20	16	✓	✓	✓	✓
Duchess 3 Length 9.8m, width 5.9m, height 3.5m	50	16	22	16	20	16	✓	✓	✓	✓
Duchess 4 Length 9.55m, width 5.3m, height 3.5m	50	16	22	16	20	16	✓	✓	✓	✓
Devon Length 9.6m, width 7.7m, height 3.6m	60	25	24	35	40	40	✓	✓	✓	✓
Clifton Length 8.1m, width 5.1m, height 2.37m	30	18	18	20	-	16	✓	✓	✓	✓
Colston Length 6.9m, width 4m, height 3.6m	10	12	12	12	12	-	✓	✓	✓	✓
Arches Length 5m, width 5m	10	10	10	8	-	-	✓	-	-	✓



▲ Aerial socket ■ 13 amp socket double ● Telephone point - - - Movable acoustic partition

FLEXIBLE PACKAGES

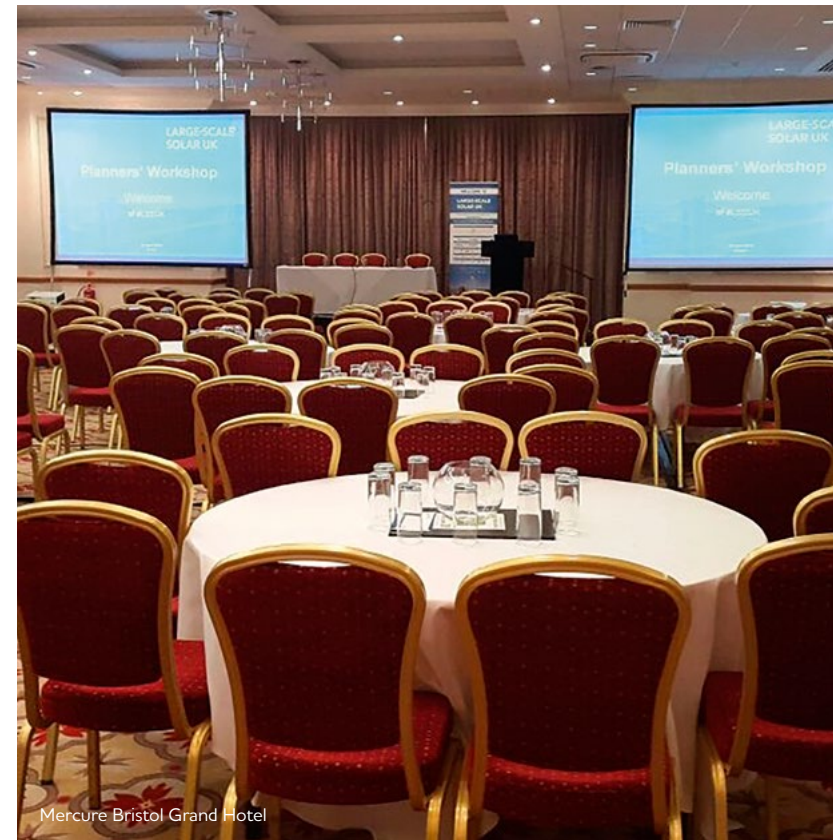
We offer a range of fully inclusive, flexible packages that can be tailored around your individual meeting requirements.

Our day delegate and 24-hour delegate packages include everything you would expect from a mid-scale network, as well as:

- Free standard WiFi for all delegates
- A greeting from your dedicated meeting host
- Your room fully set up, plus coffee or a range of speciality teas on arrival, to ensure your meeting starts on time
- Inclusive refreshments throughout the day – you tell us when, where and how often
- An optional extra of coffee and a snack to-go for your delegates at the end of the day
- Quality, varied and healthy lunch options – seasonally adjusted and tailored to your requirements
- LCD screens with user guide and onsite support available for all meetings
- Summary 'one bill' account covering all charges – with no hidden costs

All of our packages are fully bespoke for your meeting needs.

Simply contact the meetings team at your hotel of choice to discuss your individual requirements.



COMMITMENT TO QUALITY

Meet with Mercure

We're committed to quality at Mercure. From industry research and listening to what our customers say, we have developed an understanding of what both meeting planners and delegates truly demand from their meetings which has helped us draw up our meeting promises...

We promise to take ownership of your meeting

You'll find our staff friendly, knowledgeable and helpful at all times. To ensure your meeting runs smoothly, we promise a dedicated contact point to take ownership of your event – from the first enquiry to booking confirmation and from our personal meet and greet when you arrive, through your meeting sessions and breaks, to the minute you depart.

We promise to understand the objective of your meeting

We'll ask all the questions needed to give us a full picture of your meeting and help us understand what's most important to you. Only then can we expect to provide the perfect environment to suit your needs, and help you plan and deliver.

We promise to be flexible and responsive

Choose from all-inclusive or bespoke packages. You'll find our rates are consistently competitive and our levels of service second to none. We also promise to respond with availability and outline costs immediately, and follow up with a full proposal in line with your requirements and deadline.

We promise to keep you refreshed and refuelled

We offer fresh, varied and healthy food and drink options that are developed in line with the season and use locally sourced ingredients wherever possible.

We promise quality assurance

We're committed to ensuring the successful delivery of every aspect of your meeting and guarantee every experience at a Mercure hotel. We'll work fast to resolve any problem, however small.

We promise more than just a meeting room

Mercure hotels are diverse, so we hope you'll find time to explore other areas at your venue. Where available, our public spaces, leisure facilities, gardens, grounds and even spas can add extra inspiration to your meeting experience.

...all to guarantee a successful meeting



FOOD FOR THOUGHT – FRESH AND VARIED



To keep your delegates refreshed, refuelled and motivated, we offer a variety of high quality food and refreshments.

- We're flexible in our approach to your requirements – simply tell us when, where and what you want and we'll meet your every need

- Our menus reflect the season and offer a balance of flavours using locally sourced ingredients where possible
- Menus incorporate traditional favourites with wholesome and healthy options, ensuring your delegates are satisfied and ready for the afternoon ahead

- Our delivery of food and drinks is always efficient and on time
- We offer a range of dining options for evening meals, from the restaurant to private dining in one of our event rooms

LOCALLY INSPIRED EXPERIENCES

Meet with Mercure extends far beyond our meeting spaces!

If you're organising a residential meeting or looking to make your meeting truly memorable then our locally inspired experiences are perfect for you.

Break away from your meeting space to escape the routine of your event completely with a unique experience that takes inspiration from the hotel's setting and surroundings including:

- Cocktail master class
- Bristol Street Art Tour
- West Country afternoon tea
- River boat tour

Sound interesting? It doesn't stop there. Whatever your idea of an inspiring experience, contact your event sales planner to discuss your event.



ACCORHOTELS PROGRAMMES

Le Club AccorHotels

Register to join Le Club AccorHotels, the free loyalty programme from AccorHotels, and you'll be rewarded every time you stay at more than 2,500 hotels worldwide.

Be rewarded for your loyalty

Points never expire* and can be redeemed for rewards and used any time, anywhere – or you can convert them into air-miles.

Le Club AccorHotels Meeting Planner

The Le Club AccorHotels offer for meeting planners gives you outstanding benefits in 1,400 hotels around the world including Sofitel, Pullman, MGallery, Novotel, Mercure and ibis Styles hotels worldwide:

- earn Le Club AccorHotels points with EVERY event – earning points becomes so easy!
- get rewards and recognition with every meeting at any of our Sofitel, Pullman, MGallery, Novotel, Mercure and ibis Styles hotels worldwide
- €2 = 1 Le Club AccorHotels point
- enjoy rewards valid 365 days a year at over 2,500 hotels
- convert your Le Club AccorHotels points into airline miles through a variety of frequent flyer programmes
- benefit from other advantages from our partners

For more information and to register, visit www.accorhotels.com

AccorHotels Business Account

The hotel payment account that puts your business first: our AccorHotels Business Account makes managing your hotel expenditure easy. It has been designed to give you all the control and convenience you need and enables you to:

- guarantee reservations
- pay for accommodation at over 180 UK hotels
- pay for food and drinks
- pay for meeting rooms*
- select from luxury to low-cost hotels to suit every budget

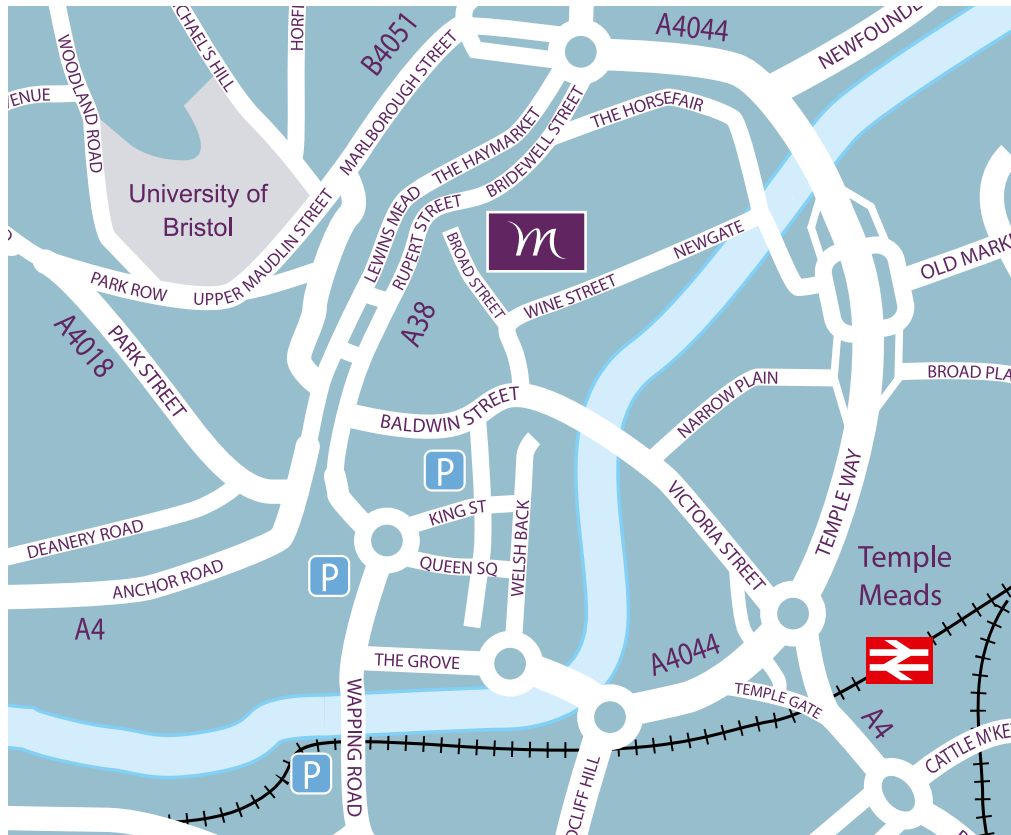
And the benefits don't stop there. Once registered for the AccorHotels Business Account you'll receive up to 45 days' interest-free credit, monthly management reports and instant online access to your account including access to the previous 12 months' transactions.

Apply for your free hotel payment card today at businessaccount.accorhotels.com

*Terms and conditions apply. The AccorHotels Business Account is designed for small meetings and cannot be used to pay deposits.



CONTACT US



For further information on Mercure Bristol Grand Hotel and to discuss your meeting requirements please contact:

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Mercure Bristol Grand Hotel, Broad Street, Bristol BS1 2EL

meetwithmercure.com

Getting here:

By road: Leave the M4 at junction 19 and take the M32 to Bristol city centre. At the traffic lights where the motorway ends, turn left, then take the third exit at the roundabout and bear right. At the next set of lights, turn left into Broad Weir, pass the NCP car park and turn right into Newgate Street leading into Wine Street. As the road veers to the left, turn right into Broad Street where the hotel is on your right.

By rail: Temple Meads Railway Station, 0.80 miles

By air: Bristol Airport, 7.70 miles



Mercure hotels are proud award-winners of the Business Travel Awards 2014, British Travel Awards 2013 and M&IT industry awards 2013 and 2014:

meetwithmercure.com

