

TERMS & CONDITIONS

BOOKING CONFIRMATION & PAYMENT

To confirm your booking, you will need to provide written confirmation that you wish to proceed along with agreement to these terms and conditions via email. Any payment or deposit must be made via bank transfer to the bank details provided on the invoice (all payments must be made within 7 days of receiving the invoice). You must provide your name and home address as well as all the relevant information regarding the event as requested.

CANCELLATIONS

Any deposit paid to finalise the booking is totally non refundable if the client cancels the event under any circumstances at any time. If the client cancels the event less than 30 days before the date of the event for any reason the client will be liable for a £150 cancellation fee or the outstanding amount of the hire fee in full, whichever is the larger amount. This would be issued via invoice and would be payable within 7 days of receipt. We do not provide an option to move your event (and any deposit paid) to a different date under any circumstances.

ALCOHOL LICENSE

GRUB is a fully licensed venue. The client may not bring any food or drink of any kind onto the premises without the express consent of GRUB. All unauthorised alcohol containers found on the premises will be confiscated and we reserve the right to remove the guest from the venue. In addition to this we have a legal responsibility to adhere to licensing conditions so guests will be asked to leave for drinking under age, buying drinks for underage persons, possessing illegal substances, anti-social behaviour, taking open containers of alcohol out of the venue and any other violation of our licensing terms.

EVENT TIMINGS

Due to the location of our venue and the residential buildings next door, our curfew for live music is at 11pm and the bar is at midnight. The Garden has its own strict curfew of 10pm. All guests must vacate the premises by midnight along with all the event infrastructure, unless previously discussed and agreed with venue management.

ACCESSIBILITY

There are accessibility challenges in our venue due to the nature of the building. If any of your guests have accessibility requirements please discuss them with us prior to booking to ensure the venue is suitable for your event. More information can be found at grubmcr.com/accessibility

CASHLESS BARS

Please also note that the licensed bars do not accept cash payments, it is entirely cashless and drinks can only be purchased via card payment.

SERVICES PROVIDED AS PART OF THE PACKAGE

GRUB will provide bar staff, door staff (if we feel it is necessary) and an event manager to ensure the bar and venue is run effectively to facilitate your event. The standard hire package does not include services such as Waiting/waitressing, site dressing etc. any further services required for your event will need to be discussed with the Event Manager.

ACCESS

Access to the hired space for venue dressing begins at the start time of the booking unless otherwise agreed in writing. All event infrastructure and dressings need to be removed on the day unless permission is given. Items left behind without permission (or beyond the agreed time period) will be stored and we will charge a daily fee of £50.

SOUND

Due to the residential nature of the neighbourhood GRUB lives, we need to be considerate of noise pollution. As a result, any amplified music, audio or instruments needs to be approved by GRUB. GRUB reserves the right to control the volume of any and all audio equipment used in the venue.

POST EVENT COSTS

Any extra costs incurred on the day, such as drinks tabs or incidental costs, will be invoiced the following day and must be paid within 7 days of receipt of invoice. Failure to pay in full within this time will result in late payment fees in line with current UK regulations.

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CLEANING & WASTE DISPOSAL

If the venue requires specialist or excessive cleaning after your event, GRUB reserves the right to charge any additional fee to cover costs. The client is not responsible for removing waste from the venue which has been generated by the bar or food traders. Any other waste created by the event must be removed by the client or permission must be granted by GRUB to leave it behind.

VENUE SET UP

The venue is hired including all furniture, infrastructure and equipment in your chosen room/s. If there is any requirement to move or remove any of these items, this must be submitted in writing to GRUB for approval prior to acceptance of these terms.

VENUE DRESSING & DECORATION

The client is welcome to decorate their dedicated space with free standing decorations, table dressings and window dressings only. GRUB does not allow clients to decorate the walls or ceilings and glitter and confetti are not permitted. Due to fire safety, the use of helium balloons is not allowed. Clients must take all decorations with them on the same day as the event unless permission is granted in writing. Any decorations left without permission (or beyond the agreed time period) will be stored by our team and a cleaning fee will be charged to the client.

INSURANCE & LIABILITY

GRUB does not accept any liability for injury to persons acting irresponsibly or for any damage to equipment brought onto the property during the event in all circumstances. If the client or any of their guests damage the property, any of the equipment in the venue or cause harm to an employee the client will be directly responsible for this and will be liable for compensation.

UNFORSEEN CIRCUMSTANCES

GRUB reserves the right to decline or cancel any booking at any time should an unforeseen event beyond the venue's control occur including major incidents, natural disasters, terrorist or criminal activities without liability for GRUB.

TECH SPEC OF AV EQUIPMENT

Before confirming your booking we will supply tech specifications of all our audio and visual equipment for your event if required. Please review these before accepting the terms.

CATERING HOSPITALITY & THIRD-PARTY SUPPLIERS

As part of your event management we are happy to make recommendations for caterers but GRUB are not responsible for any issues arising from the level or lack of service from these third parties. We will not get involved in any post event dispute over payment or service and product provided. Should you choose to source your own caterer or third-party supplier of any event infrastructure GRUB reserves the right to request documentation to ensure they are a compliant and safe supplier. We must approve any third-party suppliers before the event and reserve the right to refuse these suppliers permission to operate on the premises if we are not confident they are working in a safe manner. Where GRUB is organising your catering, trader lineups are subject to change and specific traders and numbers of traders are not guaranteed. GRUB will need to be made aware of any allergens or dietary needs before trader booking is confirmed as we cannot cancel trader bookings once they are confirmed.

CAR PARKING & DELIVERY/LOADING FACILITIES

There is free street car parking right outside the front entrance of GRUB. Any delivery or loading accessibility requirements should be discussed and arranged with venue management prior to your event.

UNDER 18'S

GRUB is a child friendly venue and under 18s arriving before 8pm are welcome to attend events when accompanied by adults. For safety reasons children must be supervised and accompanied at all times. The venue is not liable for accidents or injuries relating to children who are left unsupervised. Children are not permitted to run around or climb on furniture anywhere in the venue and should remain in their designated area with their accompanying adults. We reserve the right to ask you to leave the venue if children are not supervised or are causing a disturbance to other guests.

WEDDINGS

Whilst GRUB is not a licensed wedding venue, celebrants and ceremonies such as blessings are welcomed as well as wedding parties and receptions. Wedding packages include extra services from GRUB surrounding planning meetings, staff support, venue dressing, access and storage. For full information please speak to your wedding manager.