

Black Friday Win the price of your order back terms and conditions

1. **Description of promotion** - Marks Electrical (the "Promoter") is offering the 'Win the price of your order back' (the "Promotion") and will award 50 winners.
2. **Promotion period** - The promotion begins 12:00am GMT 01/11/23 and the promotion and ends 23:59pm GMT 30/11/23. ("Promotion period")
3. **Eligibility** - The Promotion is open to legal residents of the United Kingdom who are eighteen (18) years of age or older at the time of entry. Employees and close family members of the Promoter or its affiliates are not eligible to participate in this Promotion. Entrants must be located within our deliverable postcodes, delivery exceptions stated here:
<https://markselectrical.co.uk/delivery.html#delivery-exceptions>

By placing an order at Marks Electrical during the promotional period you're opting in to the 'Win the price of your order back' competition.

Entries that do not comply with these Terms and Conditions will be void and will not be entered into this Promotion.

4. **Winner Selection** - Winners will be randomly selected to win back their order on December 1st 2023 at 12:00pm GMT. The winners will be notified via Marks Electrical customer service team through contact details provided at time of purchase. Upon contacting the chosen winners, we may ask for you to provide proof of identity to ensure you are eligible to receive the refund.
5. **The Prizes** -
 - 5 customers will win 100% of their order back
 - 10 customers will win 50% of their order back
 - 35 customers will win 25% of their order back

The total price of the order that can be refunded will be capped at £2,000.

6. Further Prize Details and Conditions:

A. Winners are responsible for providing correct bank account details and the Promoter will not be liable for any Prize payments made into the wrong bank account. The promoter cannot be held responsible for winners failing to supply

accurate information which affects prize acceptance or delivery of their prize.

B. In the event that a winner does not respond and/or provide the required information within 30 days, the Promoter reserves the right to disqualify that winner. Any claims received that don't meet these requirements, will be void and invalid.

C. All prize claims will be verified within 14 working days of receiving all required information, and winners will be notified by email within 14 working days of verification.

- 7. Prize Acceptance** - Once eligibility of a Prize is confirmed and the Prize is accepted, fulfilment of the refund will take place within 28 days of acceptance of the Prize.

The prize is as stated is not transferable and other cash alternatives will not be offered. The winner agrees to the use of their first name and any other non identifying details for publicity purposes and will cooperate with any other reasonable request by Marks Electrical relating to publicity.

Use of a false name or details will result in disqualification. All entries must be made directly by the person entering the competition. Entries made online using methods generated by a script, macro or use of automated devices will be void.

The Promoter reserves the right to terminate, cancel, suspend and/or modify the Promotion, if any fraud, virus or other technical problem corrupts the administration, security, or proper play of the Promotion, as determined by Promoter in its sole discretion. No responsibility can be accepted for entries lost, delayed or corrupted due to computer error. The promoter is Marks Electrical Ltd, 4 Boston Road, Leicester, LE4 1AU.

The details of the winner will be the property of Marks Electrical (and its affiliates, associates and agents where applicable).